MITSUBISHI ELECTRIC

SPLIT-TYPE AIR CONDITIONERS

Revision C:
• MUZ-AY15/20VG2 - E1, ET1 have been added.
OBH938 REVISED EDITION-B is void.

OUTDOOR UNIT

SERVICE MANUAL

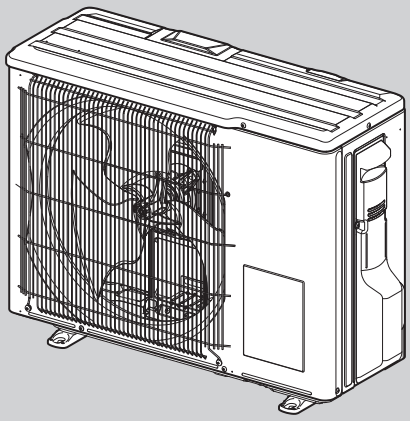
HFC utilized R32

No. OBH938
REVISED EDITION-C

Models

MUZ-AY15VG - E1, ET1
MUZ-AY20VG - E1, ET1
MUZ-AY15VG2 - E1, ET1
MUZ-AY20VG2 - E1, ET1

Indoor unit service manual
MSZ-AY•VG Series (OBH937)



MUZ-AY15VG
MUZ-AY15VG2

CONTENTS

Use the specified refrigerant only

Never use any refrigerant other than that specified.

Doing so may cause a burst, an explosion, or fire when the unit is being used, serviced, or disposed of.
Correct refrigerant is specified in the manuals and on the spec labels provided with our products.
We will not be held responsible for mechanical failure, system malfunction, unit breakdown or accidents caused by failure to follow the instructions.

<Preparation before the repair service>

- Prepare the proper tools.
- Prepare the proper protectors.
- Provide adequate ventilation.
- After stopping the operation of the air conditioner, turn off the power-supply breaker and pull the power plug.
- Discharge the capacitor before the work involving the electric parts.

<Precautions during the repair service>

- Do not perform the work involving the electric parts with wet hands.
- Do not pour water into the electric parts.
- Do not touch the refrigerant.
- Do not touch the hot or cold areas in the refrigeration cycle.
- When the repair or the inspection of the circuit needs to be done without turning off the power, exercise great caution not to touch the live parts.

⚠ WARNING

- **When the refrigerant circuit has a leak, do not execute pump down with the compressor.**
- **When pumping down the refrigerant, stop the compressor before disconnecting the refrigerant pipes. The compressor may burst if air etc. get into it.**
- **When opening or closing the valve below freezing temperatures, refrigerant may spurt out from the gap between the valve stem and the valve body, resulting in injuries.**

Revision A:
• TROUBLESHOOTING CRITERION OF MAIN PARTS has been corrected. [Expansion valve coil (LEV) in 12-4.]

Revision B:
• 12. DISASSEMBLY INSTRUCTIONS has been modified.

Revision C:
• MUZ-AY15/20VG2-[E1], [ET1] have been added.

1 TECHNICAL CHANGES

MUZ-AY15VG-[E1], [ET1]
MUZ-AY20VG-[E1], [ET1]
1. New model

MUZ-AY15VG-[E1], [ET1] → MSZ-AY15VG2-[E1], [ET1]
MUZ-AY20VG-[E1], [ET1] → MSZ-AY15VG2-[E1], [ET1]
1. Outdoor control P.C. board has been changed.

2 SERVICING PRECAUTIONS FOR UNITS USING REFRIGERANT R32

Servicing precautions for units using refrigerant R32

WARNING

This unit uses a flammable refrigerant.
If refrigerant leaks and comes in contact with fire or heating part, it will create harmful gas and there is risk of fire.

- Do not use means to accelerate the defrosting process or to clean, other than those recommended by the manufacturer.
- The appliance shall be stored in a room without continuously operating ignition sources (for example: open flames, an operating gas appliance or an operating electric heater.)
- Do not pierce or burn.
- Be aware that refrigerants may not contain an odor.
- Pipe-work shall be securely mounted and guarded from physical damage.
- The installation of pipe-work shall be kept to a minimum.
- Compliance with national gas regulations shall be observed.
- Mechanical connections shall be accessible for maintenance purposes.
- Keep any required ventilation openings clear of obstruction.
- Servicing shall be performed only as recommended by the manufacturer.
- Units should be installed stably so that the refrigerant piping does not vibrate or pulsate.
- Protection devices, piping and fittings shall be protected as far as possible against adverse environmental effects, for example the danger of water collecting and freezing in relief pipes or the accumulation of dirt and debris.
- Provision shall be made for expansion and contraction of long runs of piping.
- Field-made refrigerant joints indoors shall be tightness tested. The test method shall have a sensitivity of 5 grams per year of refrigerant or better under a pressure of at least 0,25 times the maximum allowable pressure. No leak shall be detected.
- Electrical components that can arc or spark, which are not considered ignition sources shall only be replaced with parts specified by the appliance manufacturer. Replacement with other parts may result in the ignition of refrigerant in the event of a leak;.
- The appliance shall be stored so as to prevent mechanical damage from occurring.
- Maintenance, service and repair operations shall be performed by authorized technician with required qualification.

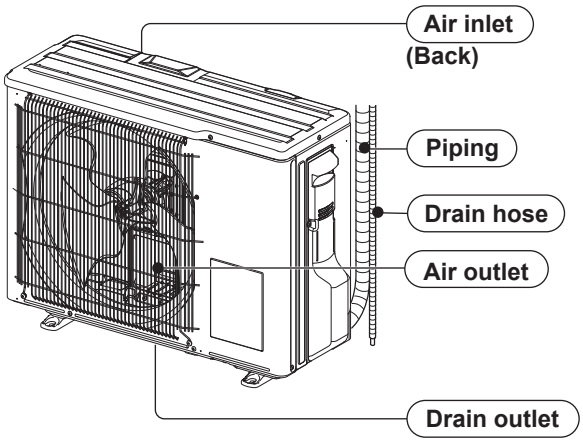
Basic work procedures are the same as those for conventional units using refrigerant R410A.
However, pay careful attention to the following points.

1. Information on servicing
   (1) Checks to the Area
   Prior to beginning work on systems containing flammable refrigerants, safety checks are necessary to ensure that the risk of ignition is minimized.
   (2) Work Procedure
   Work shall be undertaken under a controlled procedure so as to minimize the risk of a flammable gas or vapor being present while the work is being performed.
   (3) General Work Area
   All maintenance staff and others working in the local area shall be instructed on the nature of work being carried out. Work in confined spaces shall be avoided.
   (4) Checking for Presence of Refrigerant
   The area shall be checked with an appropriate refrigerant detector prior to and during work, to ensure the technician is aware of potentially toxic or flammable atmospheres. Ensure that the leak detection equipment being used is suitable for use with all applicable refrigerants, i.e. non-sparking, adequately sealed or intrinsically safe.
   (5) Presence of Fire Extinguisher
   If any hot work is to be conducted on the refrigerating equipment or any associated parts, appropriate fire extinguishing equipment shall be available to hand. Have a dry powder or CO_2 fire extinguisher adjacent to the charging area.
   (6) No Ignition Sources
   No person carrying out work in relation to a refrigerating system which involves exposing any pipe work shall use any sources of ignition in such a manner that it can lead to the risk of fire or explosion. All possible ignition sources, including cigarette smoking, should be kept sufficiently far away from the site of installation, repairing, removing and disposal, during which refrigerant can possibly be released to the surrounding space. Prior to work taking place, the area around the equipment is to be surveyed to make sure that there are no flammable hazards or ignition risks. “No Smoking” signs shall be displayed.
   (7) Ventilated Area
   Ensure that the area is in the open or that it is adequately ventilated before breaking into the system or conducting any hot work. A degree of ventilation shall continue during the period that the work is carried out. The ventilation should safely disperse any released refrigerant and preferably expel it externally into the atmosphere.
   (8) Checks to the Refrigerating Equipment
   Where electrical components are being changed, they shall be fit for the purpose and to the correct specification. At all times the manufacturer’s maintenance and service guidelines shall be followed. If in doubt, consult the manufacturer's technical department for assistance.
   The following checks shall be applied to installations using flammable refrigerants:
   • The refrigerant charge is in accordance with the room size within which the refrigerant containing parts are installed.
   • The ventilation machinery and outlets are operating adequately and are not obstructed.
   • If an indirect refrigerating circuit is being used, the secondary circuit shall be checked for the presence of refrigerant.
   • Marking to the equipment continues to be visible and legible. Markings and signs that are illegible shall be corrected.
   • Refrigerating pipe or components are installed in a position where they are unlikely to be exposed to any substance which can corrode refrigerant containing components, unless the components are constructed of materials which are inherently resistant to being corroded or are suitably protected against being so corroded.
   (9) Checks to Electrical Devices
   Repair and maintenance to electrical components shall include initial safety checks and component inspection procedures. If a fault exists that could compromise safety, then no electrical supply shall be connected to the circuit until it is satisfactorily dealt with. If the fault cannot be corrected immediately but it is necessary to continue operation, an adequate temporary solution shall be used. This shall be reported to the owner of the equipment so all parties are advised.
   Initial safety checks shall include that:
   • capacitors are discharged: this shall be done in a safe manner to avoid possibility of sparking;
   • no live electrical components and wiring are exposed while charging, recovering or purging the system;
   • there is continuity of earth bonding.

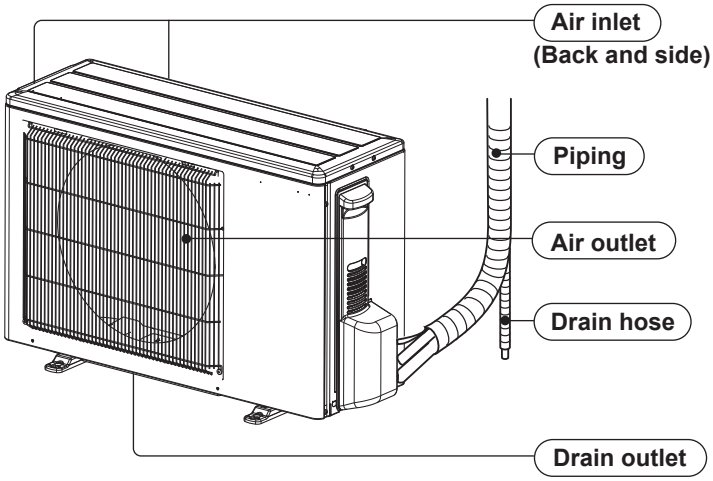
2. Sealed Electrical Components
   Sealed electrical components shall not be repaired.
3. Cabling
   Check that cabling will not be subject to wear, corrosion, excessive pressure, vibration, sharp edges or any other adverse environmental effects. The check shall also take into account the effects of aging or continual vibration from sources such as compressors or fans.
4. Detection of Flammable Refrigerants
   Under no circumstances shall potential sources of ignition be used in the searching for or detection of refrigerant leaks. A halide torch (or any other detector using a naked flame) shall not be used.
   Electronic leak detectors may be used to detect refrigerant leaks but, in the case of flammable refrigerants, the sensitivity can be inadequate, or can need re-calibration. (Detection equipment shall be calibrated in a refrigerant-free area.) Ensure that the detector is not a potential source of ignition and is suitable for the refrigerant used. Leak detection equipment shall be set at a percentage of the LFL of the refrigerant and shall be calibrated to the refrigerant employed, and the appropriate percentage of gas (25 % maximum) is confirmed.
   Leak detection fluids are also suitable for use with most refrigerants but the use of detergents containing chlorine shall be avoided as the chlorine can react with the refrigerant and corrode the copper pipe-work.
   If a leak is suspected, all naked flames shall be removed/extinguished.
   If a leakage of refrigerant is found which requires brazing, all of the refrigerant shall be recovered from the system, or isolated (by means of shut off valves) in a part of the system remote from the leak.
5. Refrigerant Removal and Circuit Evacuation
   When breaking into the refrigerant circuit to make repairs – or for any other purpose – conventional procedures shall be used. However, for flammable refrigerants it is important that best practice is followed since flammability is a consideration. The following procedure shall be adhered to:
   • safely remove refrigerant following local and national regulations;
   • evacuate;
   • purge the circuit with inert gas (optional for A2L);
   • evacuate (optional for A2L);
   • continuously flush with inert gas when using flame to open circuit;
   • open the circuit.
   The refrigerant charge shall be recovered into the correct recovery cylinders.
   The manufacturer shall specify the inert gases that can be used. Compressed air or oxygen shall not be used for purging refrigerant systems.
   Purging of the refrigerant circuit shall be achieved by breaking the vacuum in the system with inert gas and continuing to fill until the working pressure is achieved, then venting to atmosphere, and finally pulling down to a vacuum. This process shall be repeated until no refrigerant is within the system. The system shall be vented down to atmospheric pressure to enable work to take place.
   Ensure that the outlet of the vacuum pump is not close to any potential ignition sources and that ventilation is available.
6. Charging Procedures
   In addition to conventional charging procedures, the following requirements shall be followed:
   • Ensure that contamination of different refrigerants does not occur when using charging equipment. Hoses or lines shall be as short as possible to minimise the amount of refrigerant contained in them.
   • Cylinders shall be kept in an appropriate position according to the instructions.
   • Ensure that the refrigerating system is earthed prior to charging the system with refrigerant.
   • Label the system when charging is complete (if not already labelled).
   • Extreme care shall be taken not to overfill the refrigeration system.
   Prior to recharging the system, it shall be pressure-tested with the appropriate purging gas. The system shall be leak-tested on completion of charging but prior to commissioning. A follow up leak test shall be carried out prior to leaving the site.
7. Decommissioning
   Before carrying out this procedure, it is essential that the technician is completely familiar with the equipment and all its detail. It is recommended good practice that all refrigerants are recovered safely. Prior to the task being carried out, an oil and refrigerant sample shall be taken in case analysis is required prior to re-use of recovered refrigerant. It is essential that electrical power is available before the task is commenced.
   (1) Become familiar with the equipment and its operation.
   (2) Isolate system electrically.
   (3) Before attempting the procedure, ensure that:
      • mechanical handling equipment is available, if required, for handling refrigerant cylinders;
      • all personal protective equipment is available and being used correctly;
      • the recovery process is supervised at all times by a competent person;
      • recovery equipment and cylinders conform to the appropriate standards.
   (4) Pump down refrigerant system, if possible.
   (5) If a vacuum is not possible, make a manifold so that refrigerant can be removed from various parts of the system.
   (6) Make sure that the cylinder is situated on the scales before recovery takes place.
   (7) Start the recovery machine and operate in accordance with instructions.
   (8) Do not overfill cylinders (no more than 80 % volume liquid charge).
   (9) Do not exceed the maximum working pressure of the cylinder, even temporarily.
   (10) When the cylinders have been filled correctly and the process completed, make sure that the cylinders and the equipment are removed from site promptly and all isolation valves on the equipment are closed off.
   (11) Recovered refrigerant shall not be charged into another refrigerating system unless it has been cleaned and checked.
8. Labeling
   Equipment shall be labeled stating that it has been de-commissioned and emptied of refrigerant. The label shall be dated and signed. For appliances containing flammable refrigerants, ensure that there are labels on the equipment stating the equipment contains flammable refrigerant.
9. Recovery
   When removing refrigerant from a system, either for servicing or decommissioning, it is required to follow good practice so that all refrigerants are removed safely.
   When transferring refrigerant into cylinders, ensure that only appropriate refrigerant recovery cylinders are employed. Ensure that the correct number of cylinders for holding the total system charge is available. All cylinders to be used are designated for the recovered refrigerant and labeled for that refrigerant (i.e. special cylinders for the recovery of refrigerant). Cylinders shall be complete with pressure-relief valve and associated shut-off valves in good working order. Empty recovery cylinders are evacuated and, if possible, cooled before recovery occurs.
   The recovery equipment shall be in good working order with a set of instructions concerning the equipment that is at hand and shall be suitable for the recovery of the flammable refrigerant. Consult manufacturer if in doubt. In addition, a set of calibrated weighing scales shall be available and in good working order. Hoses shall be complete with leak-free disconnect couplings and in good condition.
   The recovered refrigerant shall be processed according to local legislation in the correct recovery cylinder, and the relevant waste transfer note arranged. Do not mix refrigerants in recovery units and especially not in cylinders.
   If compressors or compressor oils are to be removed, ensure that they have been evacuated to an acceptable level to make certain that flammable refrigerant does not remain within the lubricant. The compressor body shall not be heated by an open flame or other ignition sources to accelerate this process. Draining of oil from a system shall be carried out safely.

3 PART NAMES AND FUNCTIONS

MUZ-AY15VG MUZ-AY15VG2



MUZ-AY20VG MUZ-AY20VG2



ACCESSORIES

MODELS	MUZ-AY15VG MUZ-AY15VG2 MUZ-AY20VG MUZ-AY20VG2
Drain socket	1

4 SPECIFICATION

Outdoor model					MUZ-AY15VG	MUZ-AY20VG
Power supply					Single phase, 230 V, 50 Hz	
Capacity Rated (Min.-Max.)			Cooling	kW	1.5 (0.5 - 2.2)	2.0 (0.6 - 2.7)
			Heating		2.0 (0.5 - 3.1)	2.5 (0.5 - 3.5)
Breaker Capacity				A	10	
Electrical data	Power input *1 (Set)		Cooling	W	370	460
			Heating		500	600
	Running current *1 (Set)		Cooling	A	2.1	2.6
			Heating		2.8	3.2
	Power factor *1 (Set)		Cooling	%	76	76
			Heating		77	81
	Starting current *1 (Set)			A	2.8	3.2
Coefficient of performance (COP) *1 (Set)			Cooling		4.17	4.35
			Heating		4.00	4.17
Compressor	Model				KVB059FTMMC	KVB073FYTMC
	Output			W	490	470
	Current *1		Cooling	A	1.69	2.19
			Heating		2.39	2.81
	Refrigeration oil (Model)			L	0.27 (FW68S)	
Fan motor	Model				RC0J20-AB	RC0J50-NC
	Current *1		Cooling	A	0.24	0.22
			Heating		0.24	0.20
Dimensions W × H × D				mm	699 × 538 × 249	800 × 550 × 285
Weight				kg	23	27.5
Special remarks	Dehumidification		Cooling	L/h	0.3	0.6
	Airflow *1	Cooling	High	m^3/h	1,818	2,178
			Med		1,560	1,932
			Low		990	1,038
		Heating	High		1,818	2,076
			Med.		1,260	1,788
			Low		990	1,284
	Sound level *1		Cooling	dB(A)	45	47
			Heating		45	48
	Fan speed	Cooling	High	rpm	840	940
			Med		730	840
			Low		480	470
		Heating	High		840	900
			Med.		600	780
			Low		480	570
	Fan speed regulator				3	
	Refrigerant filling capacity (R32)			kg	0.49	0.55

NOTE: Test conditions are based on ISO 5151.

Cooling: Indoor Dry-bulb temperature 27°C Wet-bulb temperature 19°C
Outdoor Dry-bulb temperature 35°C
Heating: Indoor Dry-bulb temperature 20°C
Outdoor Dry-bulb temperature 7°C Wet-bulb temperature 6°C
Refrigerant piping length (one way): 5 m
*1 Measured under rated operating frequency.

Outdoor model					MUZ-AY15VG2	MUZ-AY20VG2
Power supply					Single phase, 230 V, 50 Hz	
Capacity Rated (Min.-Max.)			Cooling	kW	1.5 (0.5 - 2.2)	2.0 (0.6 - 2.7)
			Heating		2.0 (0.5 - 3.1)	2.5 (0.5 - 3.5)
Breaker Capacity				A	10	
Electrical data	Power input *1 (Set)		Cooling	W	370	460
			Heating		500	600
	Running current *1 (Set)		Cooling	A	2.1	2.6
			Heating		2.8	3.2
	Power factor *1 (Set)		Cooling	%	76	76
			Heating		77	81
	Starting current *1 (Set)			A	2.8	3.2
Coefficient of performance (COP) *1 (Set)			Cooling		4.17	4.35
			Heating		4.00	4.17
Compressor	Model				KVB059FTMMC	KVB073FYTMC
	Output			W	490	470
	Current *1		Cooling	A	1.69	2.19
			Heating		2.39	2.81
	Refrigeration oil (Model)			L	0.27 (FW68S)	
Fan motor	Model				RC0J20-AB	RC0J50-NC
	Current *1		Cooling	A	0.24	0.22
			Heating		0.24	0.20
Dimensions W × H × D				mm	699 × 538 × 249	800 × 550 × 285
Weight				kg	23	27.5
Special remarks	Dehumidification		Cooling	L/h	0.3	0.6
	Airflow *1	Cooling	High	m^3/h	1,818	2,178
			Med		1,560	1,932
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		Heating	High		1,818	2,076
			Med.		1,260	1,788
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	Sound level *1		Cooling	dB(A)	45	47
			Heating		45	48
	Fan speed	Cooling	High	rpm	840	940
			Med		730	840
			Low		480	470
		Heating	High		840	900
			Med.		600	780
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	Fan speed regulator				3	
	Refrigerant filling capacity (R32)			kg	0.49	0.55

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Outdoor Dry-bulb temperature 7°C Wet-bulb temperature 6°C
Refrigerant piping length (one way): 5 m
*1 Measured under rated operating frequency.

Specifications and rated conditions of main electric parts

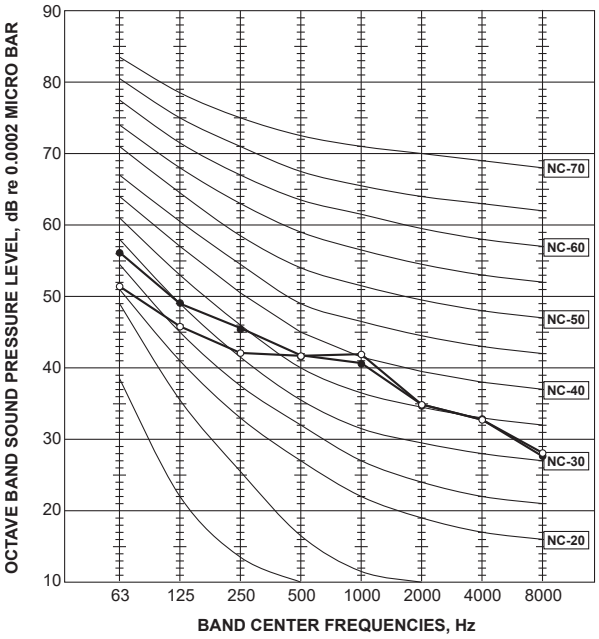
Item \ Model		MUZ-AY15VG	MUZ-AY20VG
Smoothing capacitor	(C61)	800 µF 420 V	600 µF/ 620 µF 420 V
	(C62)	—	600 µF/ 620 µF 420 V
Diode module	(DB61)	25 A 600 V	
	(DB65)	25 A 600 V	
Fuse	(F61)	15A 250V	25A 250V
	(F62)	15A 250V	
	(F701, F801, F901)	T3.15AL250V	
Power module	(IC700)	10 A 600 V	15 A 600 V
	(IC932)	5 A 600 V	
Expansion valve coil	(LEV)	12 V DC	
Reactor	(L61)	18 mH	
Switch power transistor	(Q821)	30 A/37 A 600 V	
Current-limiting PTC thermistor	(PTC64)	33 Ω	
	(PTC65)	33 Ω	
Terminal block	(TB1)	5 P	
Relay	(X63)	3 A 250 V	
	(X64)	20 A 250 V	
	(X69)	10 A 250 V	
R.V.coil	(21S4)	220 - 240 V AC	

Item \ Model		MUZ-AY15VG2	MUZ-AY20VG2
Smoothing capacitor	(C61)	800 µF 420 V	
	(C62)	—	800 µF 420 V
Diode module	(DB61)	25 A 600 V	
	(DB65)	25 A 600 V	
Fuse	(F61)	25 A 250V	
	(F62)	15A 250V	
	(F701, F801, F901)	T3.15AL250V	
Power module	(IC700)	15 A 600 V	
	(IC932)	5 A 600 V	
Expansion valve coil	(LEV)	12 V DC	
Reactor	(L61)	18 mH	
Switch power transistor	(Q821)	30 A/37 A 600 V	
Current-limiting PTC thermistor	(PTC64)	33 Ω	
	(PTC65)	—	33 Ω
Terminal block	(TB1)	5 P	
Relay	(X63)	3 A 250 V	
	(X64)	20 A 250 V	
	(X69)	10 A 250 V	
R.V.coil	(21S4)	220 - 240 V AC	

5 NOISE CRITERIA CURVES

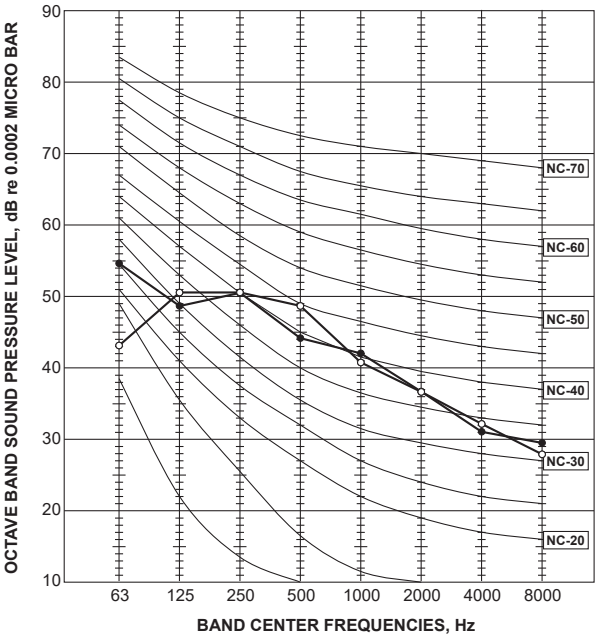
MUZ-AY15VG MUZ-AY15VG2

FAN SPEED	FUNCTION	SPL(dB(A))	LINE
Super High	COOLING	45	●——●
	HEATING	45	○——○



MUZ-AY20VG MUZ-AY20VG2

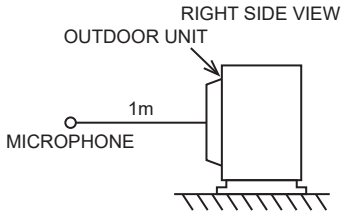
FAN SPEED	FUNCTION	SPL(dB(A))	LINE
Super High	COOLING	47	●——●
	HEATING	48	○——○



Test conditions

Cooling: Dry-bulb temperature 35°C

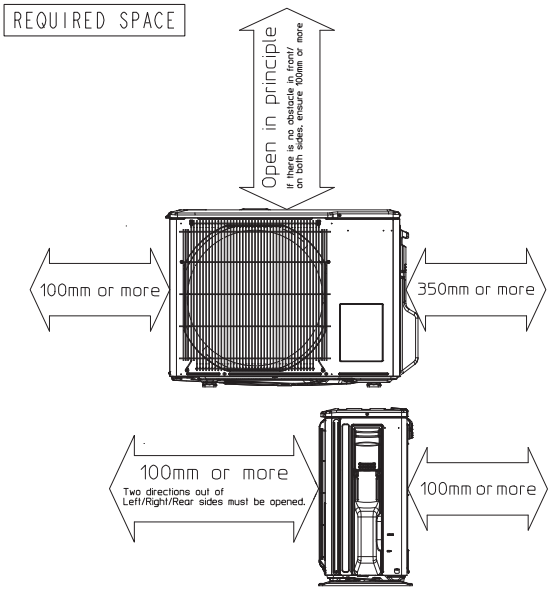
Heating: Dry-bulb temperature 7°C Wet-bulb temperature 6°C

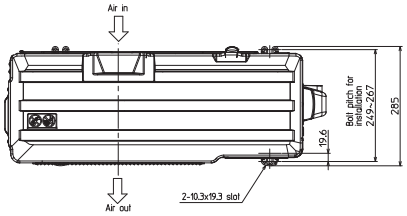


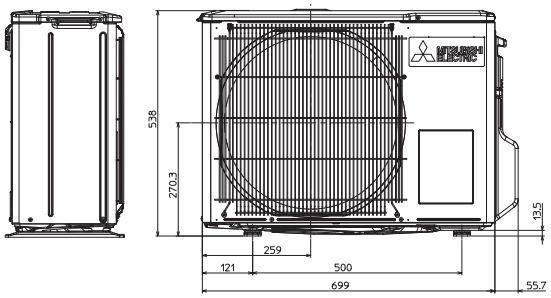
6 OUTLINES AND DIMENSIONS

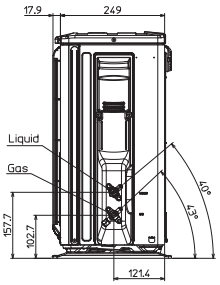
MUZ-AY15VG MUZ-AY15VG2

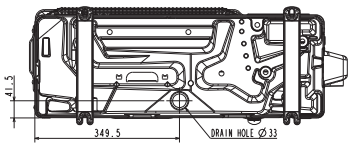
Unit: mm



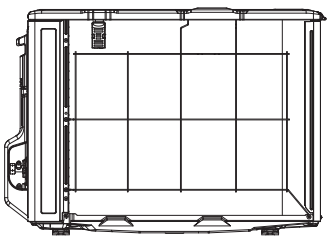




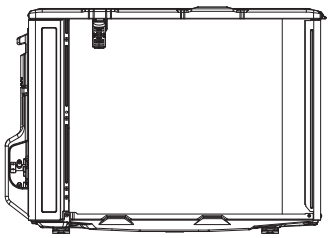




MUZ-AY15VG



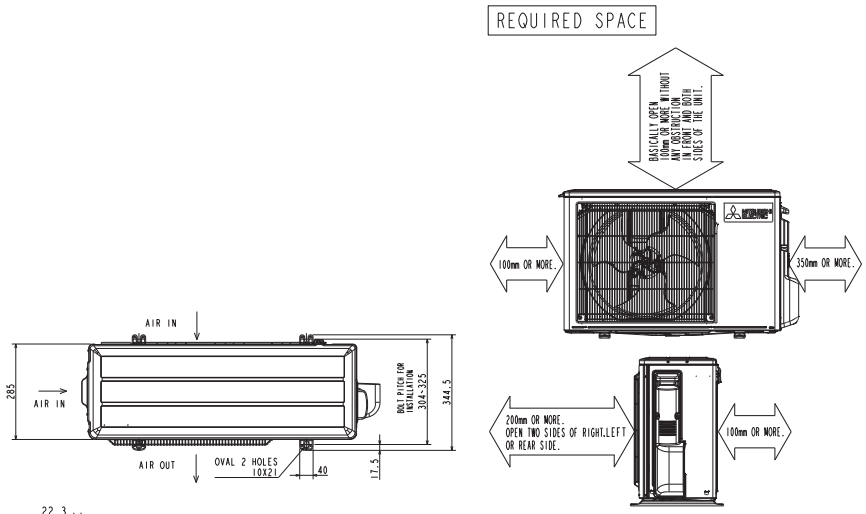
MUZ-AY15VG2



REFRIGERANT PIPE JOINT	LIQUID REFRIGERANT PIPE	FLARED 6.35(1/4")
	GAS REFRIGERANT PIPE	FLARED 9.52(3/8")

MUZ-AY20VG MUZ-AY20VG2

Unit: mm



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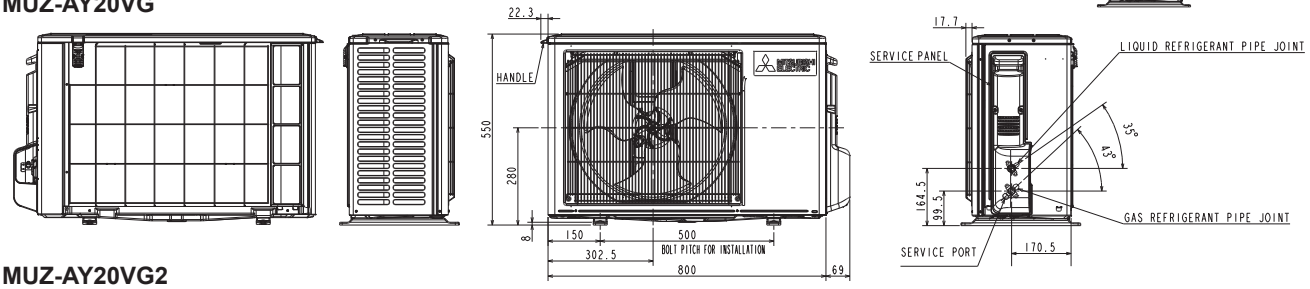
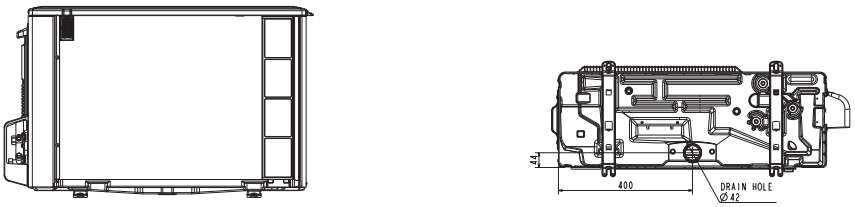


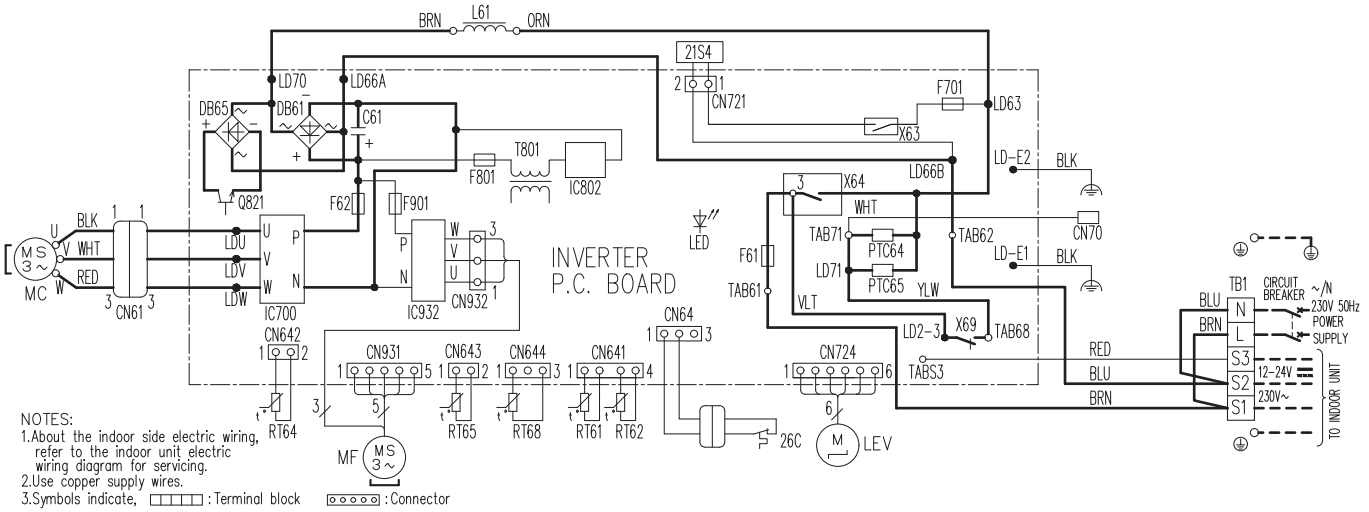
MUZ-AY20VG2



REFRIGERANT PIPE JOINT	LIQUID REFRIGERANT PIPE	FLARED 6.35(1/4")
	GAS REFRIGERANT PIPE	FLARED 9.52(3/8")

7 WIRING DIAGRAM

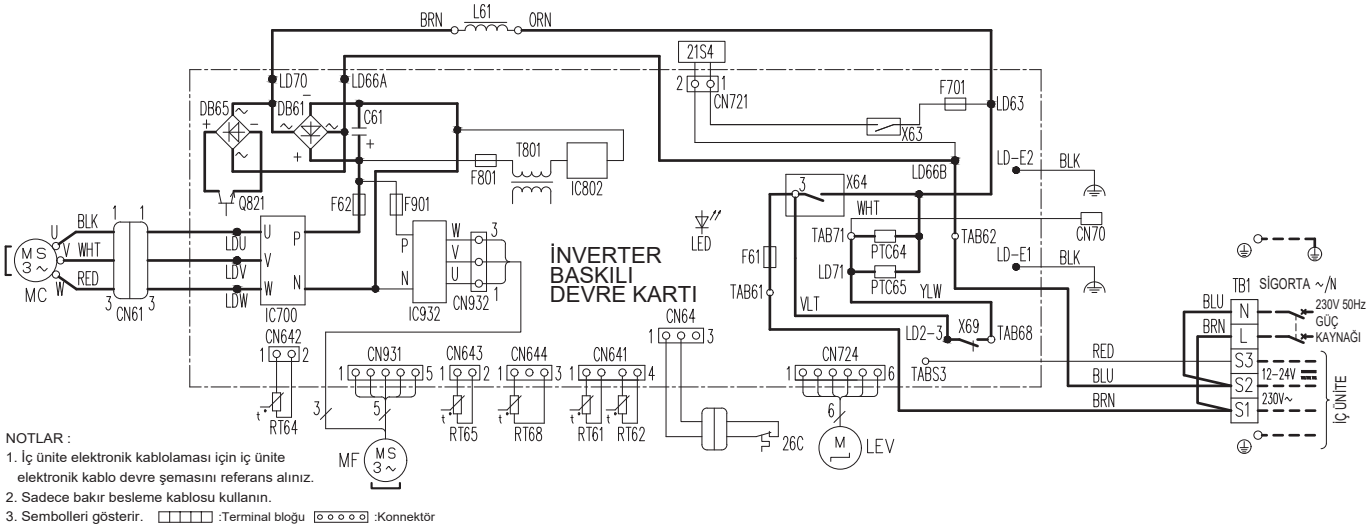
MUZ-AY15VG - E1



NOTES:
1. About the indoor side electric wiring, refer to the indoor unit electric wiring diagram for servicing.
2. Use copper supply wires.
3. Symbols indicate, : Terminal block : Connector

SYMBOL	NAME	SYMBOL	NAME	SYMBOL	NAME
CN61	CONNECTOR	L61	REACTOR	RT65	AMBIENT TEMP. THERMISTOR
C61	SMOOTHING CAPACITOR	MC	COMPRESSOR	RT68	OUTDOOR HEAT EXCHANGER TEMP. THERMISTOR
DB61, DB65	DIODE MODULE	MF	FAN MOTOR		
F61,F62	FUSE (15A 250V)	PTC64, PTC65	CIRCUIT PROTECTION	TB1	TERMINAL BLOCK
F701, F801, F901	FUSE (T3.15AL250V)	Q821	SWITCHING POWER TRANSISTOR	T801	TRANSFORMER
IC700, IC932	POWER MODULE	RT61	DEFROST THERMISTOR	X63, X64, X69	RELAY
IC802	POWER DEVICE	RT62	DISCHARGE TEMP. THERMISTOR	21S4	REVERSING VALVE COIL
LED	LED	RT64	FIN TEMP. THERMISTOR	26C	COMPRESSOR PROTECTOR
LEV	EXPANSION VALVE COIL				

MUZ-AY15VG - ET1



NOTLAR :
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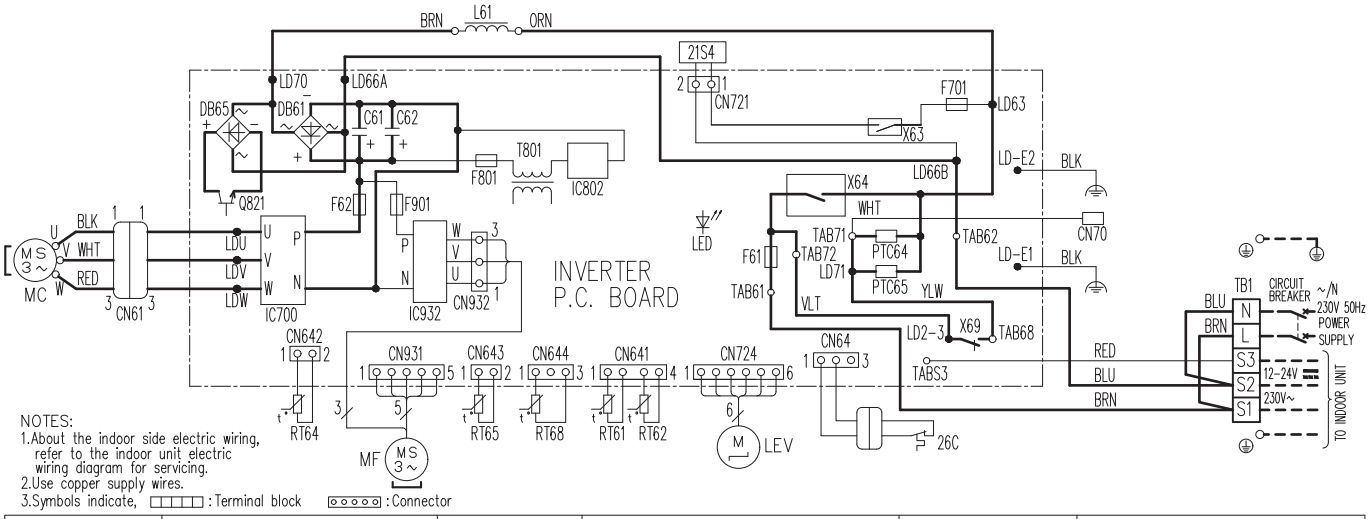
2. Sadece bakır besleme kablosu kullanın.
3. Sembolleri gösterir. :Terminal bloğu :Konnektör

SEMBOL	PARÇA ADI	SEMBOL	PARÇA ADI	SEMBOL	PARÇA ADI
CN61	KONNEKTÖR	L61	REAKTÖR	RT65	ORTAM SICAKLIK TERMİSTÖRÜ
C61	KAPASİTÖR	MC	KOMPRESÖR	RT68	DIŞ ÜNİTE EŞANJÖR SICAKLIK TERMİSTÖRÜ
DB61,DB65	DİYOT MODÜLÜ	MF	FAN MOTORU		
F61, F62	SİGORTA (15A 250V)	PTC64,PTC65	DEVRE KORUMASI	TB1	TERMİNAL BLOĞU
F701,F801,F901	SİGORTA (T3. 15AL250V)	Q821	SİVİÇLİ GÜÇ TRANSİSTÖRÜ	T801	TRANSFORMATÖR
IC700,IC932	GÜÇ MODÜLÜ	RT61	DEFROST TERMİSTÖRÜ	X63,X64,X69	RÖLE
IC802	GÜÇ CİHAZI	RT62	BASMA SICAKLIK TERMİSTÖRÜ	21S4	4 YOLLU VANA SARGISI
LED	LED	RT64	FİN SICAKLIK TERMİSTÖRÜ	26C	KOMPRESÖR KORUYUCU
LEV	GENLEŞME VANASI SARGISI				

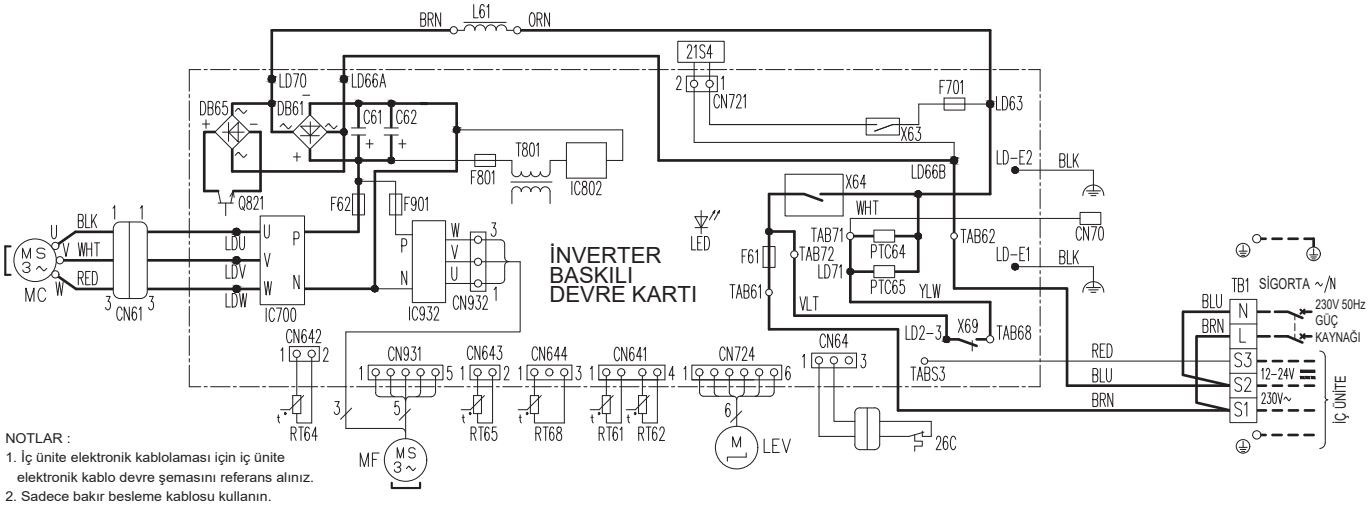
MUZ-AY20VG - E1



NOTES:
1.About the indoor side electric wiring, refer to the indoor unit electric wiring diagram for servicing.
2.Use copper supply wires.
3.Symbols indicate, : Terminal block : Connector

SYMBOL	NAME	SYMBOL	NAME	SYMBOL	NAME
CN61	CONNECTOR	LEV	EXPANSION VALVE COIL	RT65	AMBIENT TEMP. THERMISTOR
C61, C62	SMOOTHING CAPACITOR	L61	REACTOR	RT68	OUTDOOR HEAT EXCHANGER TEMP. THERMISTOR
DB61, DB65	DIODE MODULE	MC	COMPRESSOR		
F61	FUSE (25A 250V)	MF	FAN MOTOR	TB1	TERMINAL BLOCK
F62	FUSE (15A 250V)	PTC64, PTC65	CIRCUIT PROTECTION	T801	TRANSFORMER
F701, F801, F901	FUSE (T3.15AL250V)	Q821	SWITCHING POWER TRANSISTOR	X63, X64, X69	RELAY
IC700, IC932	POWER MODULE	RT61	DEFROST THERMISTOR	21S4	REVERSING VALVE COIL
IC802	POWER DEVICE	RT62	DISCHARGE TEMP. THERMISTOR	26C	COMPRESSOR PROTECTOR
LED	LED	RT64	FIN TEMP. THERMISTOR		

MUZ-AY20VG - ET1



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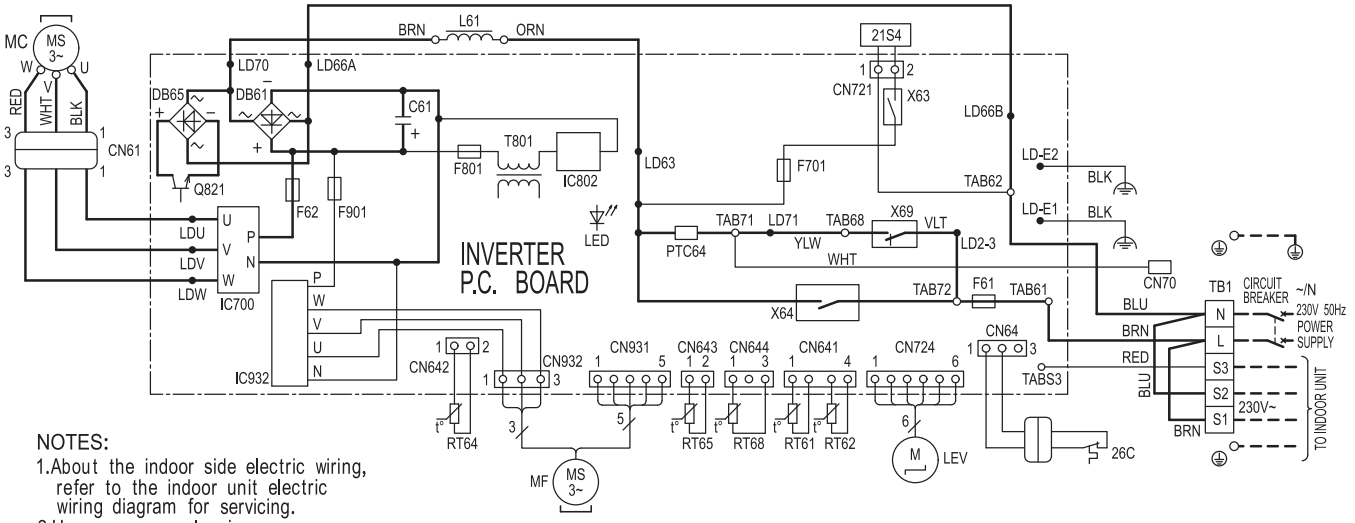
CN61	KONNEKTÖR	LEV	GENLEŞME VANASI SARGISI	RT65	ORTAM SICAKLIK TERMİSTÖRÜ
C61,C62	KAPASİTÖR	L61	REAKTÖR	RT68	DIŞ ÜNİTE EŞANJÖR SICAKLIK TERMİSTÖRÜ
DB61,DB65	DİYOT MODÜLÜ	MC	KOMPRESÖR		
F61	SİGORTA (25A 250V)	MF	FAN MOTORU	TB1	TERMİNAL BLOĞU
F62	SİGORTA (15A 250V)	PTC64,PTC65	DEVRE KORUMASI	T801	TRANSFORMATÖR
F701,F801,F901	SİGORTA (T3. 15AL250V)	Q821	SİVİÇLİ GÜÇ TRANSİSTÖRÜ	X63,X64,X69	RÖLE
IC700,IC932	GÜÇ MODÜLÜ	RT61	DEFROST TERMİSTÖRÜ	21S4	4 YOLLU VANA SARGISI
IC802	GÜÇ CİHAZI	RT62	BASMA SICAKLIK TERMİSTÖRÜ	26C	KOMPRESÖR KORUYUCU
LED	LED	RT64	FİN SICAKLIK TERMİSTÖRÜ		

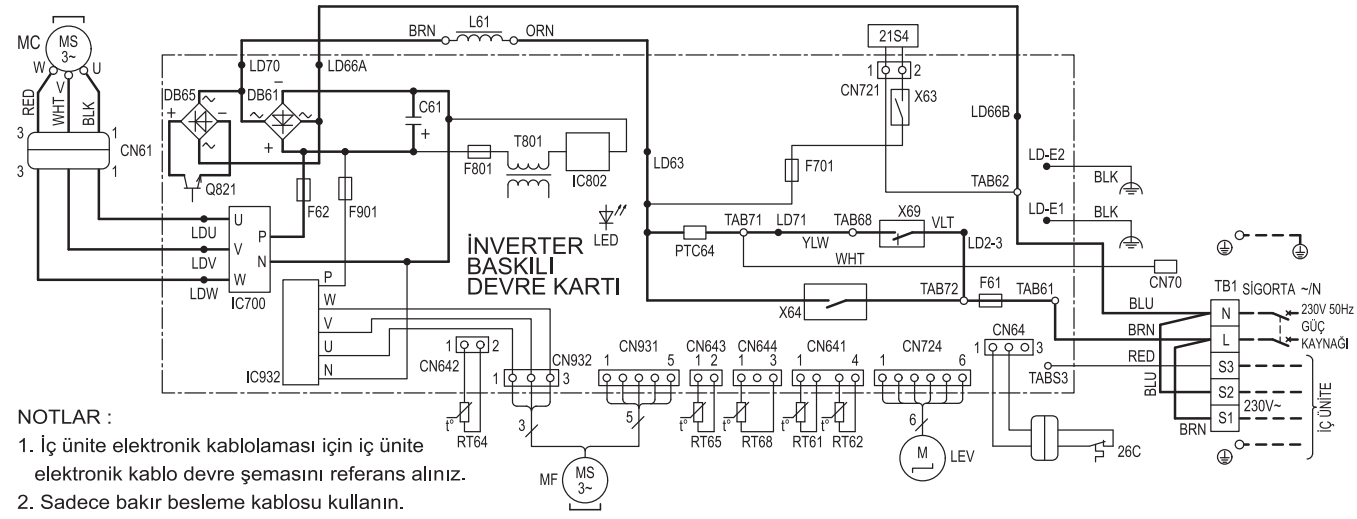
MUZ-AY15VG2 - E1



NOTES:
1. About the indoor side electric wiring, refer to the indoor unit electric wiring diagram for servicing.
2. Use copper supply wires.
3. Symbols indicate, ☐☐☐☐☐ : Terminal block ⊙⊙⊙⊙⊙ : Connector

SYMBOL	NAME	SYMBOL	NAME	SYMBOL	NAME
CN61	CONNECTOR	LEV	EXPANSION VALVE COIL	RT65	AMBIENT TEMP. THERMISTOR
C61	SMOOTHING CAPACITOR	L61	REACTOR	RT68	OUTDOOR HEAT EXCHANGER TEMP. THERMISTOR
DB61, DB65	DIODE MODULE	MC	COMPRESSOR		
F61	FUSE (25A 250V)	MF	FAN MOTOR	TB1	TERMINAL BLOCK
F62	FUSE (15A 250V)	PTC64	CIRCUIT PROTECTION	T801	TRANSFORMER
F701, F801, F901	FUSE (T3.15AL250V)	Q821	SWITCHING POWER TRANSISTOR	X63, X64, X69	RELAY
IC700, IC932	POWER MODULE	RT61	DEFROST THERMISTOR	21S4	REVERSING VALVE COIL
IC802	POWER DEVICE	RT62	DISCHARGE TEMP. THERMISTOR	26C	COMPRESSOR PROTECTOR
LED	LED	RT64	FIN TEMP. THERMISTOR		

MUZ-AY15VG2 - ET1



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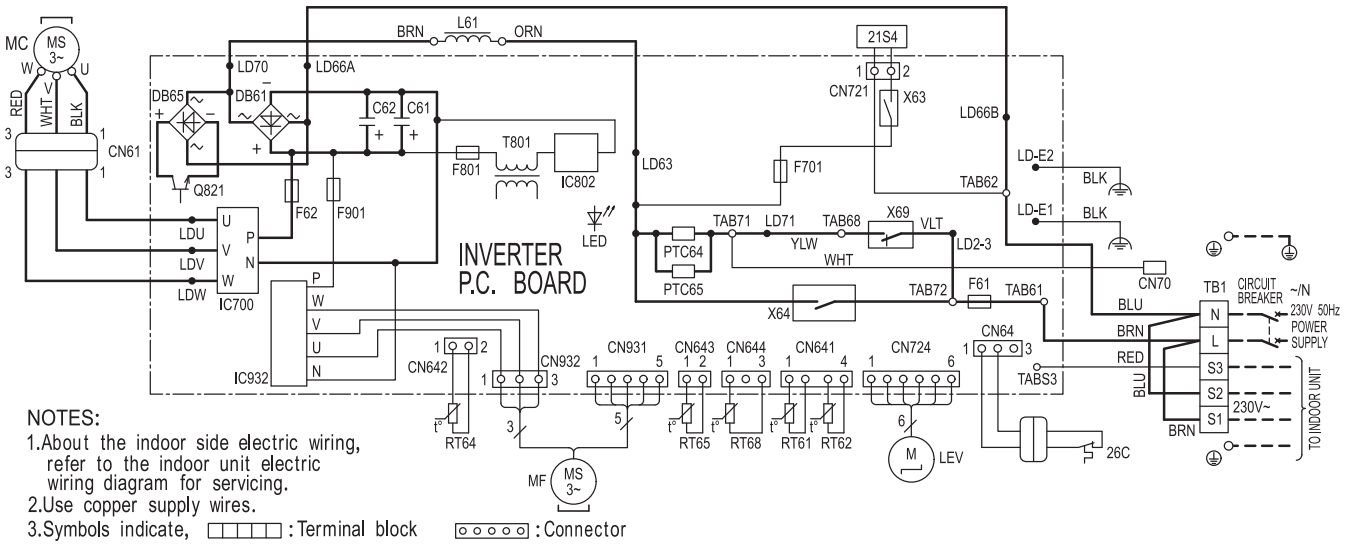
DB61, DB65	DİYOT MODÜLÜ	MC	KOMPRESÖR		
F61	SİGORTA (25A 250V)	MF	FAN MOTORU	TB1	TERMİNAL BLOĞU
F62	SİGORTA (15A 250V)	PTC64	DEVRE KORUMASI	T801	TRANSFORMATÖR
F701, F801, F901	SİGORTA (T3. 15AL250V)	Q821	SİVİÇLİ GÜÇ TRANSİSTÖRÜ	X63, X64, X69	RÖLE
IC700, IC932	GÜÇ MODÜLÜ	RT61	DEFROST TERMİSTÖRÜ	21S4	4 YOLLU VANA SARGISI
IC802	GÜÇ CİHAZI	RT62	BASMA SICAKLIK TERMİSTÖRÜ	26C	KOMPRESÖR KORUYUCU
LED	LED	RT64	FİN SICAKLIK TERMİSTÖRÜ		

MUZ-AY20VG2 - E1



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DB61, DB65	DIODE MODULE	MC	COMPRESSOR		
F61	FUSE (25A 250V)	MF	FAN MOTOR	TB1	TERMINAL BLOCK
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F701, F801, F901	FUSE (T3.15AL250V)	Q821	SWITCHING POWER TRANSISTOR	X63, X64, X69	RELAY
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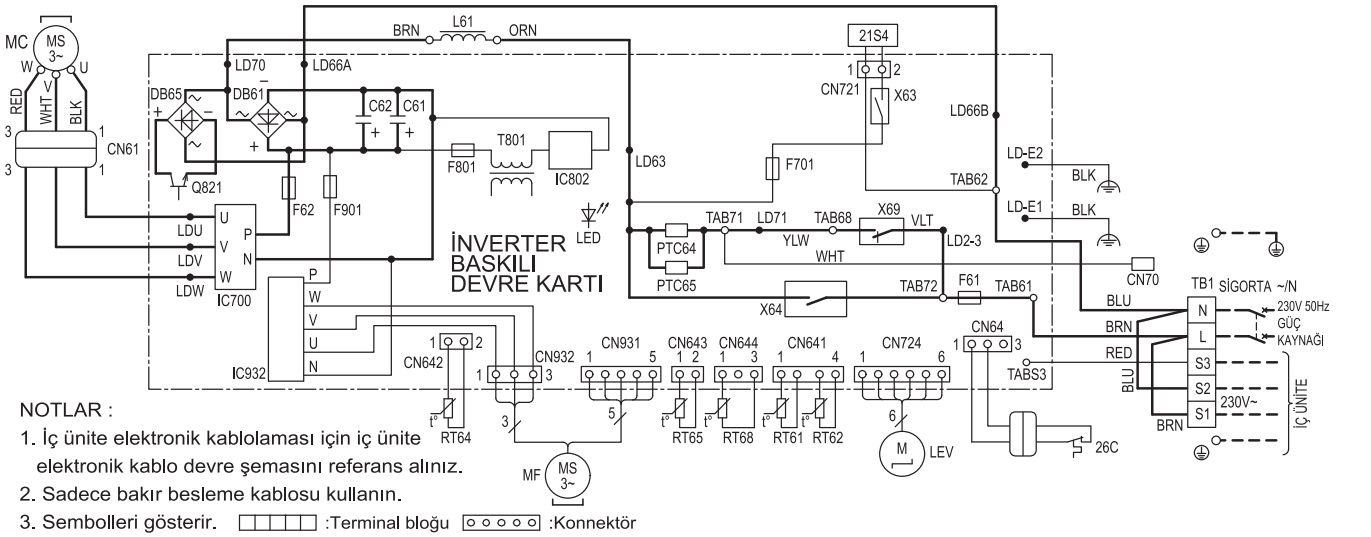
IC802	POWER DEVICE	RT62	DISCHARGE TEMP. THERMISTOR	26C	COMPRESSOR PROTECTOR
LED	LED	RT64	FIN TEMP. THERMISTOR		

MUZ-AY20VG2 - ET1



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DB61,DB65	DİYOT MODÜLÜ	MC	KOMPRESÖR		
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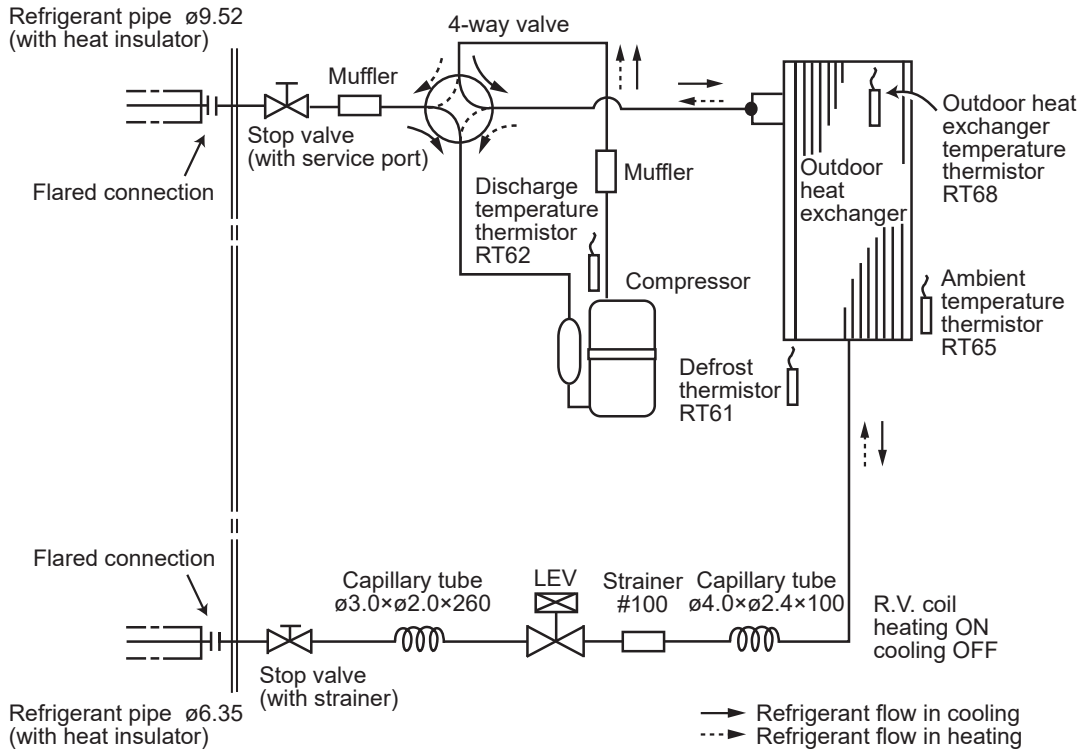
IC802	GÜÇ CİHAZI	RT62	BASMA SICAKLIK TERMİSTÖRÜ	26C	KOMPRESÖR KORUYUCU
LED	LED	RT64	FİN SICAKLIK TERMİSTÖRÜ		

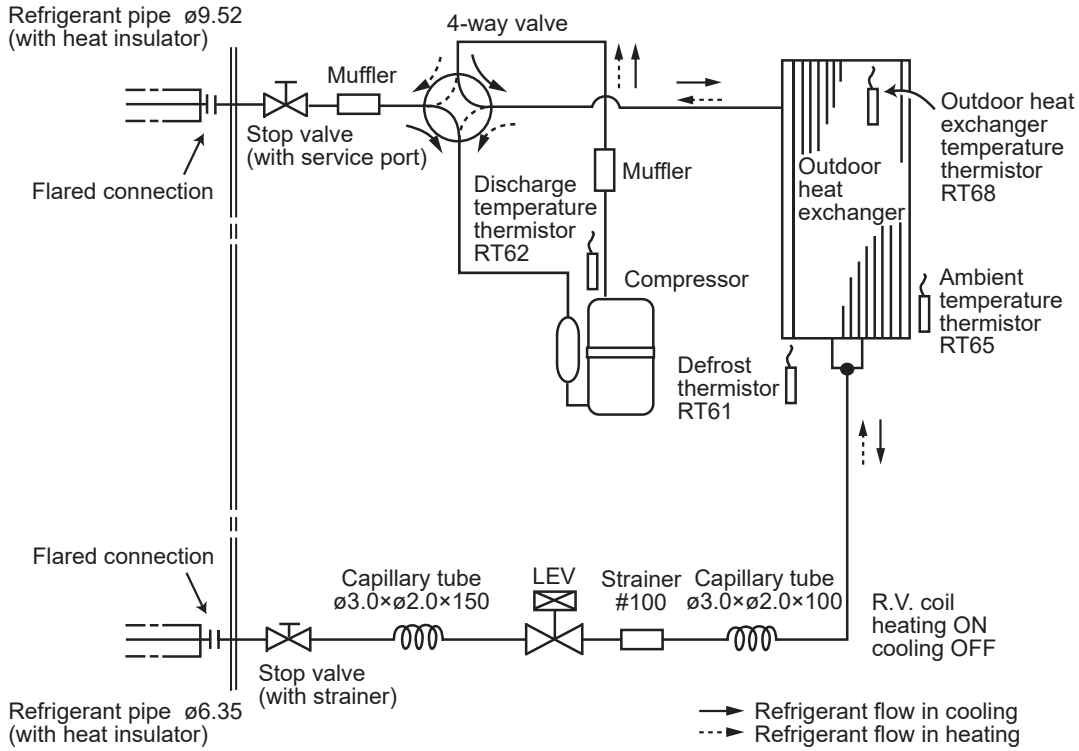
8 REFRIGERANT SYSTEM DIAGRAM

MUZ-AY15VG MUZ-AY15VG2

Unit: mm

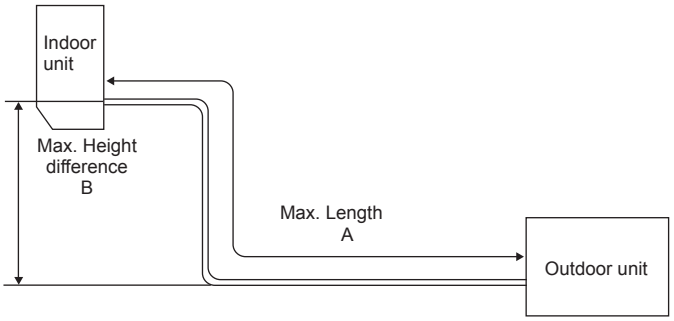


MUZ-AY20VG MUZ-AY20VG2



MAX. REFRIGERANT PIPING LENGTH and MAX. HEIGHT DIFFERENCE

Model	Refrigerant piping: m		Piping size O.D: mm	
	Max. Length A	Max. Height difference B	Gas	Liquid
MUZ-AY15VG **MUZ-AY20VG** **MUZ-AY15VG2** **MUZ-AY20VG2**	20	12	9.52	6.35



ADDITIONAL REFRIGERANT CHARGE (R32: g)

Model	Outdoor unit precharged	Refrigerant piping length (one way)									
		7 m	8 m	9 m	10 m	11 m	12 m	13 m	14 m	15 m	20 m
MUZ-AY15VG **MUZ-AY15VG2**	490	-	10	30	50	70	90	110	130	150	250
MUZ-AY20VG **MUZ-AY20VG2**	550										

Calculation: X g = 20 g/m × (Refrigerant piping length (m) – 7.5)
NOTE: Refrigerant piping exceeding 7.5 m requires additional refrigerant charge according to the calculation.

9 PERFORMANCE CURVES

MUZ-AY15VG MUZ-AY20VG MUZ-AY15VG2 MUZ-AY20VG2

The standard specifications apply only to the operation of the air conditioner under normal conditions. Since operating conditions vary according to the areas where these units are installed, the following information has been provided to clarify the operating characteristics of the air conditioner under the conditions indicated by the performance curve.

(1) GUARANTEED VOLTAGE

198 ~ 264 V, 50 Hz

(2) AIRFLOW

Airflow should be set at MAX.

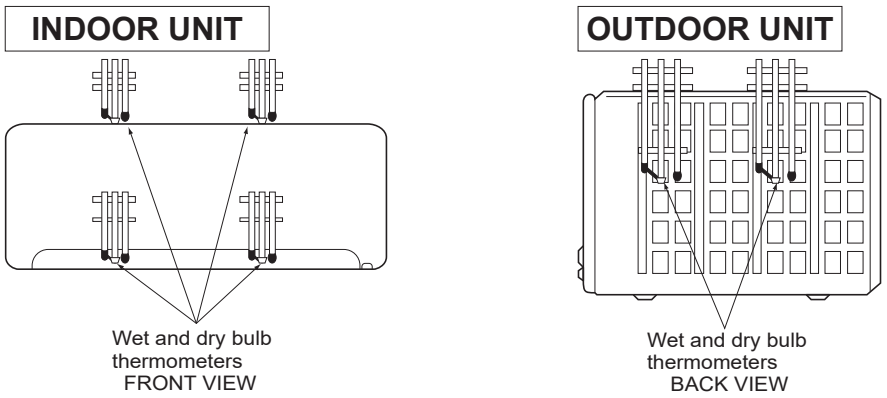
(3) MAIN READINGS

(1) Indoor intake air wet-bulb temperature:	°C [WB]	Cooling
(2) Indoor outlet air wet-bulb temperature:	°C [WB]	
(3) Outdoor intake air dry-bulb temperature:	°C [DB]	
(4) Total input:	W	
(5) Indoor intake air dry-bulb temperature:	°C [DB]	Heating
(6) Outdoor intake air wet-bulb temperature:	°C [WB]	
(7) Total input:	W	

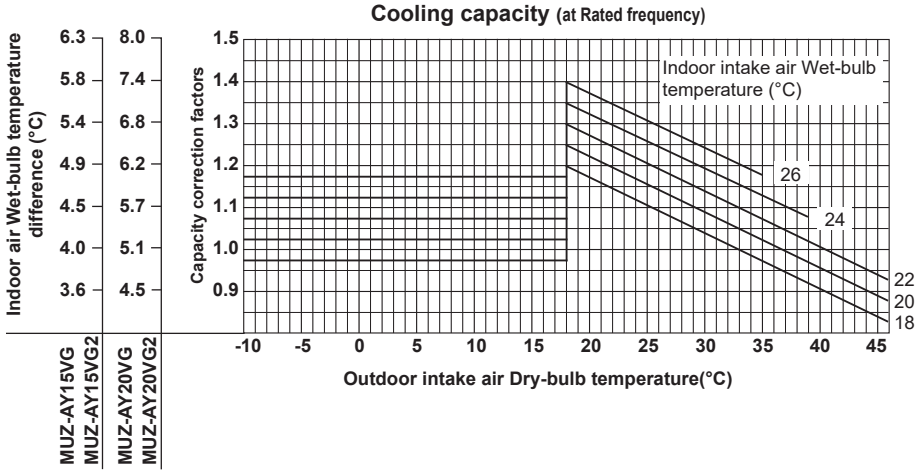
Indoor air wet and dry bulb temperature difference on the left side of the following chart shows the difference between the indoor intake air wet and dry bulb temperature and the indoor outlet air wet and dry bulb temperature for your reference at service.

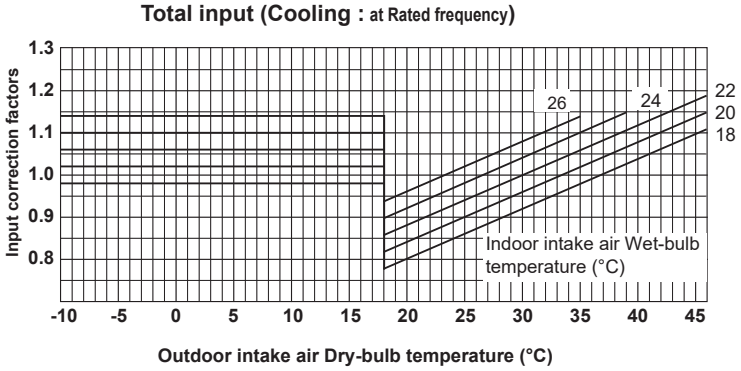
How to measure the indoor air wet and dry bulb temperature difference

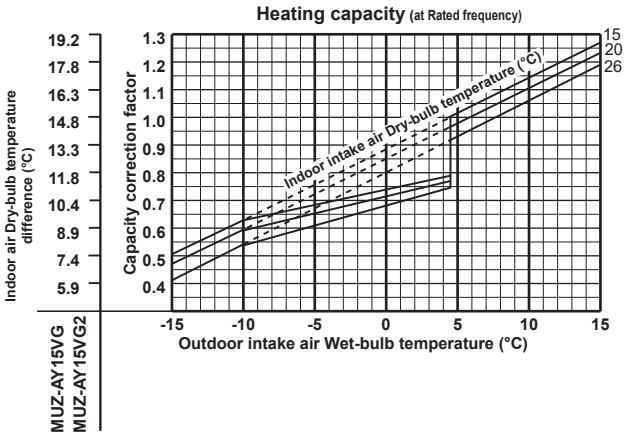
1. Attach at least 2 sets of wet and dry bulb thermometers to the indoor air intake as shown in the figure, and at least 2 sets of wet and dry bulb thermometers to the indoor air outlet. The thermometers must be attached to the position where air speed is high.
2. Attach at least 2 sets of wet and dry bulb thermometers to the outdoor air intake. Cover the thermometers to prevent direct rays of the sun.
3. Check that the air filter is cleaned.
4. Open windows and doors of room.
5. Press the emergency operation switch once (twice) to start the EMERGENCY COOL (HEAT) MODE.
6. When system stabilizes after more than 15 minutes, measure temperature and take an average temperature.
7. 10 minutes later, measure temperature again and check that the temperature does not change.

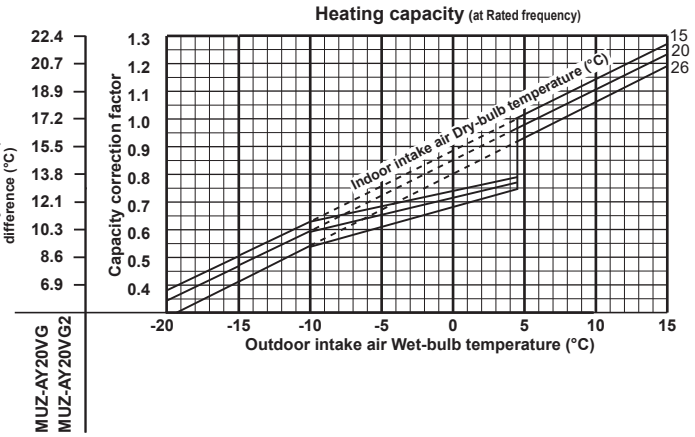


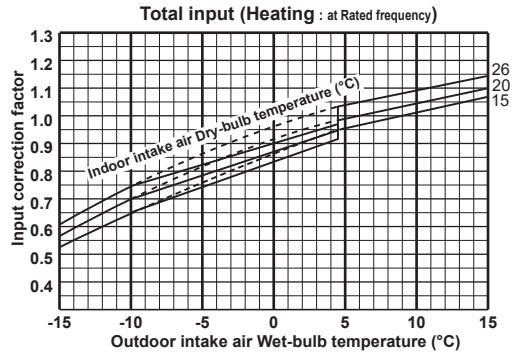
9-1. CAPACITY AND INPUT CURVES

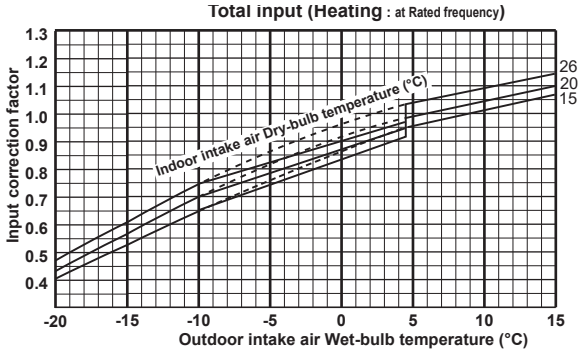










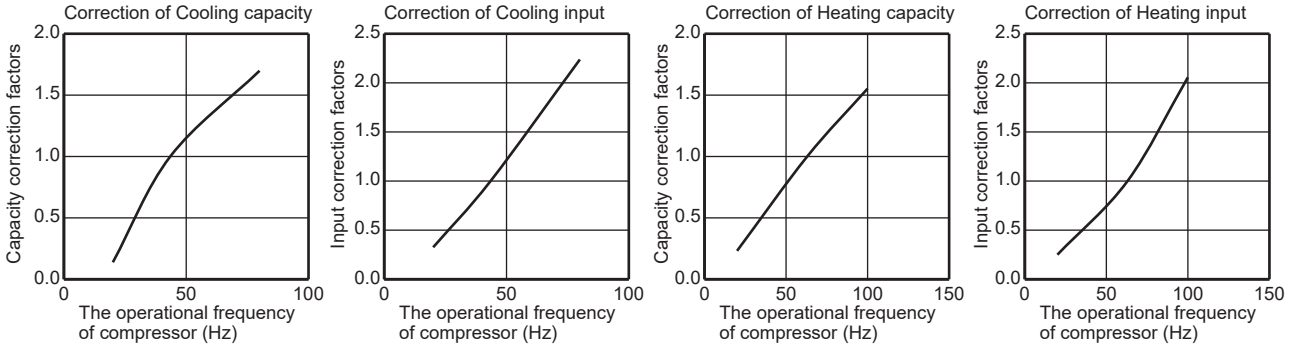


Lower limit of guaranteed operating range in heating
MUZ-AY15VG/VG2: -15°C, MUZ-AY20VG/VG2: -20°C

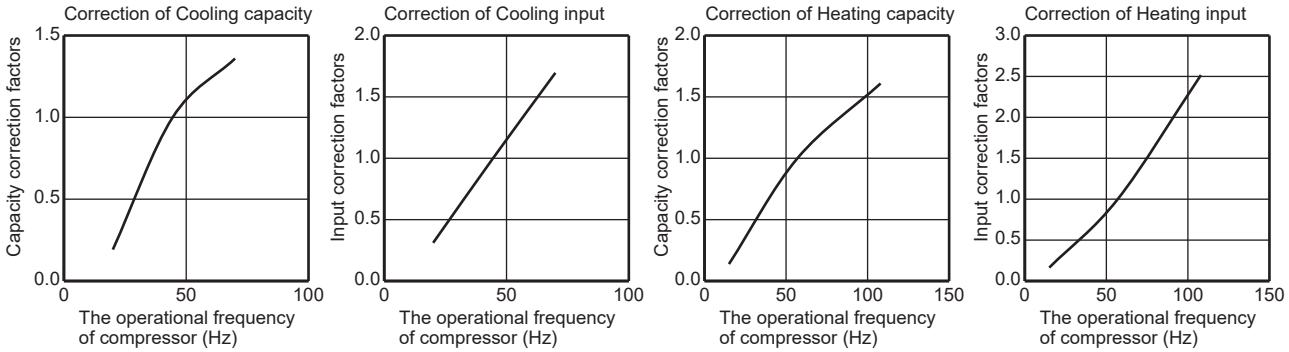
NOTE: The above broken lines are for the heating operation without any frost and defrost operation.

9-2. CAPACITY AND INPUT CORRECTION BY OPERATIONAL FREQUENCY OF COMPRESSOR

MUZ-AY15VG MUZ-AY15VG2



MUZ-AY20VG MUZ-AY20VG2



9-3. HOW TO OPERATE FIXED-FREQUENCY OPERATION

<Test run operation>

1. Press the emergency operation switch to start COOL or HEAT mode (COOL: Press once, HEAT: Press twice).
2. Test run operation starts and continues to operate for 30 minutes.
3. Compressor operates at rated frequency in COOL mode or 58 Hz in HEAT mode.
4. Indoor fan operates at High speed.
5. After 30 minutes, test run operation finishes and EMERGENCY OPERATION starts (operation frequency of compressor varies).
6. To cancel test run operation (EMERGENCY OPERATION), press the emergency operation switch or any button on remote controller.

9-4. OUTDOOR LOW PRESSURE AND OUTDOOR UNIT CURRENT

COOL operation

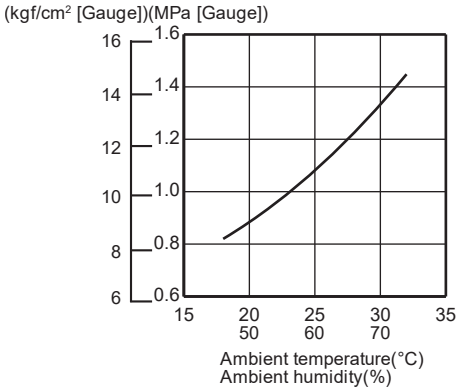
① Both indoor and outdoor unit are under the same temperature/ humidity condition.

② Operation: TEST RUN OPERATION (Refer to 9-3.)

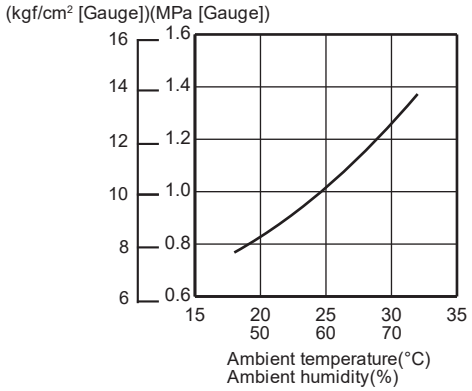
Dry-bulb temperature (°C)	Relative humidity (%)
20	50
25	60
30	70

Outdoor low pressure

MUZ-AY15VG
MUZ-AY15VG2



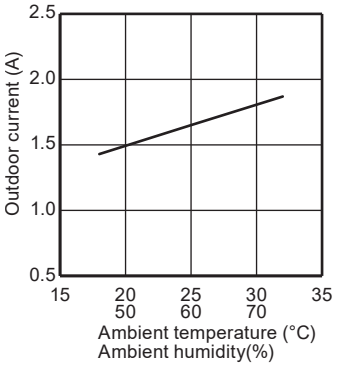
MUZ-AY20VG
MUZ-AY20VG2



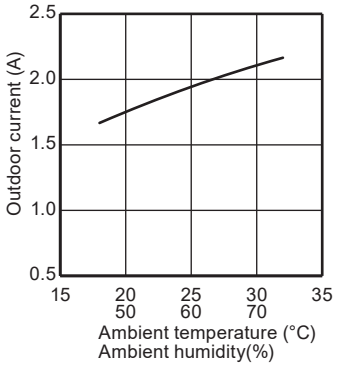
NOTE:
The unit of pressure has been changed to MPa on the international system of units (SI unit system)
The conversion factor is: **1 (MPa [Gauge]) = 10.2 (kgf/cm² [Gauge])**

Outdoor unit current

MUZ-AY15VG
MUZ-AY15VG2



MUZ-AY20VG
MUZ-AY20VG2



HEAT operation

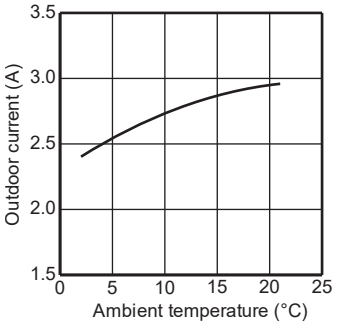
① Condition:

	Indoor	Outdoor			
Dry bulb temperature (°C)	20.0	2	7	15	20.0
Wet bulb temperature (°C)	14.5	1	6	12	14.5

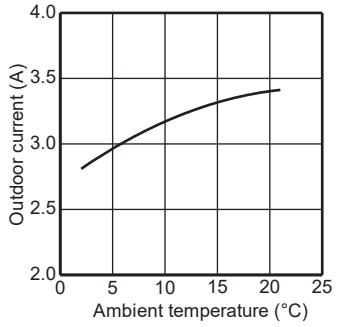
② Operation: Test run operation (Refer to 9-3.)

Outdoor unit current

MUZ-AY15VG
MUZ-AY15VG2



MUZ-AY20VG
MUZ-AY20VG2



PERFORMANCE DATA COOL operation at Rated frequency

MUZ-AY15VG MUZ-AY15VG2

CAPACITY: 1.5 kW SHF: 0.86 INPUT: 370 W

INDOOR DB (°C)	INDOOR WB (°C)	OUTDOOR DB (°C)															
		21				25				27				30			
		Q	SHC	SHF	INPUT	Q	SHC	SHF	INPUT	Q	SHC	SHF	INPUT	Q	SHC	SHF	INPUT
21	18	1.76	1.20	0.68	296	1.69	1.15	0.68	311	1.62	1.10	0.68	326	1.56	1.06	0.68	340
21	20	1.84	1.03	0.56	311	1.76	0.99	0.56	329	1.71	0.96	0.56	337	1.65	0.92	0.56	352
22	18	1.76	1.27	0.72	296	1.69	1.22	0.72	311	1.62	1.17	0.72	326	1.56	1.12	0.72	340
22	20	1.84	1.10	0.60	311	1.76	1.06	0.60	329	1.71	1.03	0.60	337	1.65	0.99	0.60	352
22	22	1.91	0.92	0.48	322	1.85	0.89	0.48	342	1.80	0.86	0.48	352	1.73	0.83	0.48	366
23	18	1.76	1.34	0.76	296	1.69	1.28	0.76	311	1.62	1.23	0.76	326	1.56	1.19	0.76	340
23	20	1.84	1.18	0.64	311	1.76	1.13	0.64	329	1.71	1.09	0.64	337	1.65	1.06	0.64	352
23	22	1.91	0.99	0.52	322	1.85	0.96	0.52	342	1.80	0.94	0.52	352	1.73	0.90	0.52	366
24	18	1.76	1.41	0.80	296	1.69	1.35	0.80	311	1.62	1.30	0.80	326	1.56	1.25	0.80	340
24	20	1.84	1.25	0.68	311	1.76	1.20	0.68	329	1.71	1.16	0.68	337	1.65	1.12	0.68	352
24	22	1.91	1.07	0.56	322	1.85	1.03	0.56	342	1.80	1.01	0.56	352	1.73	0.97	0.56	366
24	24	2.01	0.88	0.44	337	1.94	0.85	0.44	355	1.89	0.83	0.44	366	1.83	0.81	0.44	385
25	18	1.76	1.48	0.84	296	1.69	1.42	0.84	311	1.62	1.36	0.84	326	1.56	1.31	0.84	340
25	20	1.84	1.32	0.72	311	1.76	1.27	0.72	329	1.71	1.23	0.72	337	1.65	1.19	0.72	352
25	22	1.91	1.15	0.60	322	1.85	1.11	0.60	342	1.80	1.08	0.60	352	1.73	1.04	0.60	366
25	24	2.01	0.96	0.48	337	1.94	0.93	0.48	355	1.89	0.91	0.48	366	1.83	0.88	0.48	385
26	18	1.76	1.55	0.88	296	1.69	1.49	0.88	311	1.62	1.43	0.88	326	1.56	1.37	0.88	340
26	20	1.84	1.40	0.76	311	1.76	1.34	0.76	329	1.71	1.30	0.76	337	1.65	1.25	0.76	352
26	22	1.91	1.22	0.64	322	1.85	1.18	0.64	342	1.80	1.15	0.64	352	1.73	1.10	0.64	366
26	24	2.01	1.05	0.52	337	1.94	1.01	0.52	355	1.89	0.98	0.52	366	1.83	0.95	0.52	385
26	26	2.07	0.83	0.40	355	2.01	0.80	0.40	374	1.98	0.79	0.40	385	1.92	0.77	0.40	396
27	18	1.76	1.62	0.92	296	1.69	1.55	0.92	311	1.62	1.49	0.92	326	1.56	1.44	0.92	340
27	20	1.84	1.47	0.80	311	1.76	1.41	0.80	329	1.71	1.37	0.80	337	1.65	1.32	0.80	352
27	22	1.91	1.30	0.68	322	1.85	1.25	0.68	342	1.80	1.22	0.68	352	1.73	1.17	0.68	366
27	24	2.01	1.13	0.56	337	1.94	1.08	0.56	355	1.89	1.06	0.56	366	1.83	1.02	0.56	385
27	26	2.07	0.91	0.44	355	2.01	0.88	0.44	374	1.98	0.87	0.44	385	1.92	0.84	0.44	396
28	18	1.76	1.69	0.96	296	1.69	1.62	0.96	311	1.62	1.56	0.96	326	1.56	1.50	0.96	340
28	20	1.84	1.54	0.84	311	1.76	1.48	0.84	329	1.71	1.44	0.84	337	1.65	1.39	0.84	352
28	22	1.91	1.38	0.72	322	1.85	1.33	0.72	342	1.80	1.30	0.72	352	1.73	1.24	0.72	366
28	24	2.01	1.21	0.60	337	1.94	1.16	0.60	355	1.89	1.13	0.60	366	1.83	1.10	0.60	385
28	26	2.07	0.99	0.48	355	2.01	0.96	0.48	374	1.98	0.95	0.48	385	1.92	0.92	0.48	396
29	18	1.76	1.76	1.00	296	1.69	1.69	1.00	311	1.62	1.62	1.00	326	1.56	1.56	1.00	340
29	20	1.84	1.62	0.88	311	1.76	1.55	0.88	329	1.71	1.50	0.88	337	1.65	1.45	0.88	352
29	22	1.91	1.45	0.76	322	1.85	1.40	0.76	342	1.80	1.37	0.76	352	1.73	1.31	0.76	366
29	24	2.01	1.29	0.64	337	1.94	1.24	0.64	355	1.89	1.21	0.64	366	1.83	1.17	0.64	385
29	26	2.07	1.08	0.52	355	2.01	1.05	0.52	374	1.98	1.03	0.52	385	1.92	1.00	0.52	396
30	18	1.76	1.76	1.00	296	1.69	1.69	1.00	311	1.62	1.62	1.00	326	1.56	1.56	1.00	340
30	20	1.84	1.69	0.92	311	1.76	1.62	0.92	329	1.71	1.57	0.92	337	1.65	1.52	0.92	352
30	22	1.91	1.53	0.80	322	1.85	1.48	0.80	342	1.80	1.44	0.80	352	1.73	1.38	0.80	366
30	24	2.01	1.37	0.68	337	1.94	1.32	0.68	355	1.89	1.29	0.68	366	1.83	1.24	0.68	385
30	26	2.07	1.16	0.56	355	2.01	1.13	0.56	374	1.98	1.11	0.56	385	1.92	1.08	0.56	396
31	18	1.76	1.76	1.00	296	1.69	1.69	1.00	311	1.62	1.62	1.00	326	1.56	1.56	1.00	340
31	20	1.84	1.76	0.96	311	1.76	1.69	0.96	329	1.71	1.64	0.96	337	1.65	1.58	0.96	352
31	22	1.91	1.61	0.84	322	1.85	1.55	0.84	342	1.80	1.51	0.84	352	1.73	1.45	0.84	366
31	24	2.01	1.45	0.72	337	1.94	1.39	0.72	355	1.89	1.36	0.72	366	1.83	1.32	0.72	385
31	26	2.07	1.24	0.60	355	2.01	1.21	0.60	374	1.98	1.19	0.60	385	1.92	1.15	0.60	396
32	18	1.76	1.76	1.00	296	1.69	1.69	1.00	311	1.62	1.62	1.00	326	1.56	1.56	1.00	340
32	20	1.84	1.84	1.00	311	1.76	1.76	1.00	329	1.71	1.71	1.00	337	1.65	1.65	1.00	352
32	22	1.91	1.68	0.88	322	1.85	1.62	0.88	342	1.80	1.58	0.88	352	1.73	1.52	0.88	366
32	24	2.01	1.53	0.76	337	1.94	1.47	0.76	355	1.89	1.44	0.76	366	1.83	1.39	0.76	385
32	26	2.07	1.32	0.64	355	2.01	1.29	0.64	374	1.98	1.27	0.64	385	1.92	1.23	0.64	396

NOTE Q : Total capacity (kW) SHF : Sensible heat factor DB : Dry-bulb temperature
SHC : Sensible heat capacity (kW) INPUT : Total power input (W) WB : Wet-bulb temperature

PERFORMANCE DATA COOL operation at Rated frequency

MUZ-AY15VG MUZ-AY15VG2

CAPACITY: 1.5 kW SHF: 0.86 INPUT: 370 W

INDOOR DB (°C)	INDOOR WB (°C)	OUTDOOR DB (°C)											
		35				40				46			
		Q	SHC	SHF	INPUT	Q	SHC	SHF	INPUT	Q	SHC	SHF	INPUT
21	18	1.47	1.00	0.68	363	1.35	0.92	0.68	385	1.25	0.85	0.68	400
21	20	1.55	0.87	0.56	377	1.44	0.81	0.56	396	1.34	0.75	0.56	418
22	18	1.47	1.06	0.72	363	1.35	0.97	0.72	385	1.25	0.90	0.72	400
22	20	1.55	0.93	0.60	377	1.44	0.86	0.60	396	1.34	0.80	0.60	418
22	22	1.64	0.78	0.48	392	1.53	0.73	0.48	414	1.43	0.68	0.48	429
23	18	1.47	1.12	0.76	363	1.35	1.03	0.76	385	1.25	0.95	0.76	400
23	20	1.55	0.99	0.64	377	1.44	0.92	0.64	396	1.34	0.85	0.64	418
23	22	1.64	0.85	0.52	392	1.53	0.80	0.52	414	1.43	0.74	0.52	429
24	18	1.47	1.18	0.80	363	1.35	1.08	0.80	385	1.25	1.00	0.80	400
24	20	1.55	1.05	0.68	377	1.44	0.98	0.68	396	1.34	0.91	0.68	418
24	22	1.64	0.92	0.56	392	1.53	0.86	0.56	414	1.43	0.80	0.56	429
24	24	1.73	0.76	0.44	407	1.62	0.71	0.44	426	1.53	0.67	0.44	444
25	18	1.47	1.23	0.84	363	1.35	1.13	0.84	385	1.25	1.05	0.84	400
25	20	1.55	1.11	0.72	377	1.44	1.04	0.72	396	1.34	0.96	0.72	418
25	22	1.64	0.98	0.60	392	1.53	0.92	0.60	414	1.43	0.86	0.60	429
25	24	1.73	0.83	0.48	407	1.62	0.78	0.48	426	1.53	0.73	0.48	444
26	18	1.47	1.29	0.88	363	1.35	1.19	0.88	385	1.25	1.10	0.88	400
26	20	1.55	1.17	0.76	377	1.44	1.09	0.76	396	1.34	1.01	0.76	418
26	22	1.64	1.05	0.64	392	1.53	0.98	0.64	414	1.43	0.91	0.64	429
26	24	1.73	0.90	0.52	407	1.62	0.84	0.52	426	1.53	0.80	0.52	444
26	26	1.82	0.73	0.40	422	1.71	0.68	0.40	440	1.61	0.64	0.40	459
27	18	1.47	1.35	0.92	363	1.35	1.24	0.92	385	1.25	1.15	0.92	400
27	20	1.55	1.24	0.80	377	1.44	1.15	0.80	396	1.34	1.07	0.80	418
27	22	1.64	1.11	0.68	392	1.53	1.04	0.68	414	1.43	0.97	0.68	429
27	24	1.73	0.97	0.56	407	1.62	0.91	0.56	426	1.53	0.86	0.56	444
27	26	1.82	0.80	0.44	422	1.71	0.75	0.44	440	1.61	0.71	0.44	459
28	18	1.47	1.41	0.96	363	1.35	1.30	0.96	385	1.25	1.20	0.96	400
28	20	1.55	1.30	0.84	377	1.44	1.21	0.84	396	1.34	1.12	0.84	418
28	22	1.64	1.18	0.72	392	1.53	1.10	0.72	414	1.43	1.03	0.72	429
28	24	1.73	1.04	0.60	407	1.62	0.97	0.60	426	1.53	0.92	0.60	444
28	26	1.82	0.87	0.48	422	1.71	0.82	0.48	440	1.61	0.77	0.48	459
29	18	1.47	1.47	1.00	363	1.35	1.35	1.00	385	1.25	1.25	1.00	400
29	20	1.55	1.36	0.88	377	1.44	1.27	0.88	396	1.34	1.17	0.88	418
29	22	1.64	1.24	0.76	392	1.53	1.16	0.76	414	1.43	1.08	0.76	429
29	24	1.73	1.10	0.64	407	1.62	1.04	0.64	426	1.53	0.98	0.64	444
29	26	1.82	0.94	0.52	422	1.71	0.89	0.52	440	1.61	0.83	0.52	459
30	18	1.47	1.47	1.00	363	1.35	1.35	1.00	385	1.25	1.25	1.00	400
30	20	1.55	1.42	0.92	377	1.44	1.32	0.92	396	1.34	1.23	0.92	418
30	22	1.64	1.31	0.80	392	1.53	1.22	0.80	414	1.43	1.14	0.80	429
30	24	1.73	1.17	0.68	407	1.62	1.10	0.68	426	1.53	1.04	0.68	444
30	26	1.82	1.02	0.56	422	1.71	0.96	0.56	440	1.61	0.90	0.56	459
31	18	1.47	1.47	1.00	363	1.35	1.35	1.00	385	1.25	1.25	1.00	400
31	20	1.55	1.48	0.96	377	1.44	1.38	0.96	396	1.34	1.28	0.96	418
31	22	1.64	1.37	0.84	392	1.53	1.29	0.84	414	1.43	1.20	0.84	429
31	24	1.73	1.24	0.72	407	1.62	1.17	0.72	426	1.53	1.10	0.72	444
31	26	1.82	1.09	0.60	422	1.71	1.03	0.60	440	1.61	0.96	0.60	459
32	18	1.47	1.47	1.00	363	1.35	1.35	1.00	385	1.25	1.25	1.00	400
32	20	1.55	1.55	1.00	377	1.44	1.44	1.00	396	1.34	1.34	1.00	418
32	22	1.64	1.44	0.88	392	1.53	1.35	0.88	414	1.43	1.25	0.88	429
32	24	1.73	1.31	0.76	407	1.62	1.23	0.76	426	1.53	1.16	0.76	444
32	26	1.82	1.16	0.64	422	1.71	1.09	0.64	440	1.61	1.03	0.64	459

NOTE Q : Total capacity (kW) SHF : Sensible heat factor DB : Dry-bulb temperature
SHC : Sensible heat capacity (kW) INPUT : Total power input (W) WB : Wet-bulb temperature

PERFORMANCE DATA COOL operation at Rated frequency

MUZ-AY20VG MUZ-AY20VG2

CAPACITY: 2.0 kW SHF: 0.8 INPUT: 460 W

INDOOR DB (°C)	INDOOR WB (°C)	OUTDOOR DB (°C)															
		21				25				27				30			
		Q	SHC	SHF	INPUT	Q	SHC	SHF	INPUT	Q	SHC	SHF	INPUT	Q	SHC	SHF	INPUT
21	18	2.35	1.46	0.62	368	2.25	1.40	0.62	386	2.16	1.34	0.62	405	2.08	1.29	0.62	423
21	20	2.45	1.23	0.50	386	2.35	1.18	0.50	409	2.28	1.14	0.50	419	2.20	1.10	0.50	437
22	18	2.35	1.55	0.66	368	2.25	1.49	0.66	386	2.16	1.43	0.66	405	2.08	1.37	0.66	423
22	20	2.45	1.32	0.54	386	2.35	1.27	0.54	409	2.28	1.23	0.54	419	2.20	1.19	0.54	437
22	22	2.55	1.07	0.42	400	2.46	1.03	0.42	426	2.40	1.01	0.42	437	2.30	0.97	0.42	455
23	18	2.35	1.65	0.70	368	2.25	1.58	0.70	386	2.16	1.51	0.70	405	2.08	1.46	0.70	423
23	20	2.45	1.42	0.58	386	2.35	1.36	0.58	409	2.28	1.32	0.58	419	2.20	1.28	0.58	437
23	22	2.55	1.17	0.46	400	2.46	1.13	0.46	426	2.40	1.10	0.46	437	2.30	1.06	0.46	455
24	18	2.35	1.74	0.74	368	2.25	1.67	0.74	386	2.16	1.60	0.74	405	2.08	1.54	0.74	423
24	20	2.45	1.52	0.62	386	2.35	1.46	0.62	409	2.28	1.41	0.62	419	2.20	1.36	0.62	437
24	22	2.55	1.28	0.50	400	2.46	1.23	0.50	426	2.40	1.20	0.50	437	2.30	1.15	0.50	455
24	24	2.68	1.02	0.38	419	2.58	0.98	0.38	442	2.52	0.96	0.38	455	2.44	0.93	0.38	478
25	18	2.35	1.83	0.78	368	2.25	1.76	0.78	386	2.16	1.68	0.78	405	2.08	1.62	0.78	423
25	20	2.45	1.62	0.66	386	2.35	1.55	0.66	409	2.28	1.50	0.66	419	2.20	1.45	0.66	437
25	22	2.55	1.38	0.54	400	2.46	1.33	0.54	426	2.40	1.30	0.54	437	2.30	1.24	0.54	455
25	24	2.68	1.13	0.42	419	2.58	1.08	0.42	442	2.52	1.06	0.42	455	2.44	1.02	0.42	478
26	18	2.35	1.93	0.82	368	2.25	1.85	0.82	386	2.16	1.77	0.82	405	2.08	1.71	0.82	423
26	20	2.45	1.72	0.70	386	2.35	1.65	0.70	409	2.28	1.60	0.70	419	2.20	1.54	0.70	437
26	22	2.55	1.48	0.58	400	2.46	1.43	0.58	426	2.40	1.39	0.58	437	2.30	1.33	0.58	455
26	24	2.68	1.23	0.46	419	2.58	1.19	0.46	442	2.52	1.16	0.46	455	2.44	1.12	0.46	478
26	26	2.76	0.94	0.34	442	2.68	0.91	0.34	465	2.64	0.90	0.34	478	2.56	0.87	0.34	492
27	18	2.35	2.02	0.86	368	2.25	1.94	0.86	386	2.16	1.86	0.86	405	2.08	1.79	0.86	423
27	20	2.45	1.81	0.74	386	2.35	1.74	0.74	409	2.28	1.69	0.74	419	2.20	1.63	0.74	437
27	22	2.55	1.58	0.62	400	2.46	1.53	0.62	426	2.40	1.49	0.62	437	2.30	1.43	0.62	455
27	24	2.68	1.34	0.50	419	2.58	1.29	0.50	442	2.52	1.26	0.50	455	2.44	1.22	0.50	478
27	26	2.76	1.05	0.38	442	2.68	1.02	0.38	465	2.64	1.00	0.38	478	2.56	0.97	0.38	492
28	18	2.35	2.12	0.90	368	2.25	2.03	0.90	386	2.16	1.94	0.90	405	2.08	1.87	0.90	423
28	20	2.45	1.91	0.78	386	2.35	1.83	0.78	409	2.28	1.78	0.78	419	2.20	1.72	0.78	437
28	22	2.55	1.68	0.66	400	2.46	1.62	0.66	426	2.40	1.58	0.66	437	2.30	1.52	0.66	455
28	24	2.68	1.45	0.54	419	2.58	1.39	0.54	442	2.52	1.36	0.54	455	2.44	1.32	0.54	478
28	26	2.76	1.16	0.42	442	2.68	1.13	0.42	465	2.64	1.11	0.42	478	2.56	1.08	0.42	492
29	18	2.35	2.21	0.94	368	2.25	2.12	0.94	386	2.16	2.03	0.94	405	2.08	1.96	0.94	423
29	20	2.45	2.01	0.82	386	2.35	1.93	0.82	409	2.28	1.87	0.82	419	2.20	1.80	0.82	437
29	22	2.55	1.79	0.70	400	2.46	1.72	0.70	426	2.40	1.68	0.70	437	2.30	1.61	0.70	455
29	24	2.68	1.55	0.58	419	2.58	1.50	0.58	442	2.52	1.46	0.58	455	2.44	1.42	0.58	478
29	26	2.76	1.27	0.46	442	2.68	1.23	0.46	465	2.64	1.21	0.46	478	2.56	1.18	0.46	492
30	18	2.35	2.30	0.98	368	2.25	2.21	0.98	386	2.16	2.12	0.98	405	2.08	2.04	0.98	423
30	20	2.45	2.11	0.86	386	2.35	2.02	0.86	409	2.28	1.96	0.86	419	2.20	1.89	0.86	437
30	22	2.55	1.89	0.74	400	2.46	1.82	0.74	426	2.40	1.78	0.74	437	2.30	1.70	0.74	455
30	24	2.68	1.66	0.62	419	2.58	1.60	0.62	442	2.52	1.56	0.62	455	2.44	1.51	0.62	478
30	26	2.76	1.38	0.50	442	2.68	1.34	0.50	465	2.64	1.32	0.50	478	2.56	1.28	0.50	492
31	18	2.35	2.35	1.00	368	2.25	2.25	1.00	386	2.16	2.16	1.00	405	2.08	2.08	1.00	423
31	20	2.45	2.21	0.90	386	2.35	2.12	0.90	409	2.28	2.05	0.90	419	2.20	1.98	0.90	437
31	22	2.55	1.99	0.78	400	2.46	1.92	0.78	426	2.40	1.87	0.78	437	2.30	1.79	0.78	455
31	24	2.68	1.77	0.66	419	2.58	1.70	0.66	442	2.52	1.66	0.66	455	2.44	1.61	0.66	478
31	26	2.76	1.49	0.54	442	2.68	1.45	0.54	465	2.64	1.43	0.54	478	2.56	1.38	0.54	492
32	18	2.35	2.35	1.00	368	2.25	2.25	1.00	386	2.16	2.16	1.00	405	2.08	2.08	1.00	423
32	20	2.45	2.30	0.94	386	2.35	2.21	0.94	409	2.28	2.14	0.94	419	2.20	2.07	0.94	437
32	22	2.55	2.09	0.82	400	2.46	2.02	0.82	426	2.40	1.97	0.82	437	2.30	1.89	0.82	455
32	24	2.68	1.88	0.70	419	2.58	1.81	0.70	442	2.52	1.76	0.70	455	2.44	1.71	0.70	478
32	26	2.76	1.60	0.58	442	2.68	1.55	0.58	465	2.64	1.53	0.58	478	2.56	1.48	0.58	492

NOTE Q : Total capacity (kW) SHF : Sensible heat factor DB : Dry-bulb temperature
SHC : Sensible heat capacity (kW) INPUT : Total power input (W) WB : Wet-bulb temperature

PERFORMANCE DATA COOL operation at Rated frequency

MUZ-AY20VG MUZ-AY20VG2

CAPACITY: 2.0 kW SHF: 0.8 INPUT: 460 W

INDOOR DB (°C)	INDOOR WB (°C)	OUTDOOR DB (°C)											
		35				40				46			
		Q	SHC	SHF	INPUT	Q	SHC	SHF	INPUT	Q	SHC	SHF	INPUT
21	18	1.96	1.22	0.62	451	1.80	1.12	0.62	478	1.66	1.03	0.62	497
21	20	2.06	1.03	0.50	469	1.92	0.96	0.50	492	1.78	0.89	0.50	520
22	18	1.96	1.29	0.66	451	1.80	1.19	0.66	478	1.66	1.10	0.66	497
22	20	2.06	1.11	0.54	469	1.92	1.04	0.54	492	1.78	0.96	0.54	520
22	22	2.18	0.92	0.42	488	2.04	0.86	0.42	515	1.90	0.80	0.42	534
23	18	1.96	1.37	0.70	451	1.80	1.26	0.70	478	1.66	1.16	0.70	497
23	20	2.06	1.19	0.58	469	1.92	1.11	0.58	492	1.78	1.03	0.58	520
23	22	2.18	1.00	0.46	488	2.04	0.94	0.46	515	1.90	0.87	0.46	534
24	18	1.96	1.45	0.74	451	1.80	1.33	0.74	478	1.66	1.23	0.74	497
24	20	2.06	1.28	0.62	469	1.92	1.19	0.62	492	1.78	1.10	0.62	520
24	22	2.18	1.09	0.50	488	2.04	1.02	0.50	515	1.90	0.95	0.50	534
24	24	2.30	0.87	0.38	506	2.16	0.82	0.38	529	2.04	0.78	0.38	552
25	18	1.96	1.53	0.78	451	1.80	1.40	0.78	478	1.66	1.29	0.78	497
25	20	2.06	1.36	0.66	469	1.92	1.27	0.66	492	1.78	1.17	0.66	520
25	22	2.18	1.18	0.54	488	2.04	1.10	0.54	515	1.90	1.03	0.54	534
25	24	2.30	0.97	0.42	506	2.16	0.91	0.42	529	2.04	0.86	0.42	552
26	18	1.96	1.61	0.82	451	1.80	1.48	0.82	478	1.66	1.36	0.82	497
26	20	2.06	1.44	0.70	469	1.92	1.34	0.70	492	1.78	1.25	0.70	520
26	22	2.18	1.26	0.58	488	2.04	1.18	0.58	515	1.90	1.10	0.58	534
26	24	2.30	1.06	0.46	506	2.16	0.99	0.46	529	2.04	0.94	0.46	552
26	26	2.42	0.82	0.34	524	2.28	0.78	0.34	547	2.14	0.73	0.34	570
27	18	1.96	1.69	0.86	451	1.80	1.55	0.86	478	1.66	1.43	0.86	497
27	20	2.06	1.52	0.74	469	1.92	1.42	0.74	492	1.78	1.32	0.74	520
27	22	2.18	1.35	0.62	488	2.04	1.26	0.62	515	1.90	1.18	0.62	534
27	24	2.30	1.15	0.50	506	2.16	1.08	0.50	529	2.04	1.02	0.50	552
27	26	2.42	0.92	0.38	524	2.28	0.87	0.38	547	2.14	0.81	0.38	570
28	18	1.96	1.76	0.90	451	1.80	1.62	0.90	478	1.66	1.49	0.90	497
28	20	2.06	1.61	0.78	469	1.92	1.50	0.78	492	1.78	1.39	0.78	520
28	22	2.18	1.44	0.66	488	2.04	1.35	0.66	515	1.90	1.25	0.66	534
28	24	2.30	1.24	0.54	506	2.16	1.17	0.54	529	2.04	1.10	0.54	552
28	26	2.42	1.02	0.42	524	2.28	0.96	0.42	547	2.14	0.90	0.42	570
29	18	1.96	1.84	0.94	451	1.80	1.69	0.94	478	1.66	1.56	0.94	497
29	20	2.06	1.69	0.82	469	1.92	1.57	0.82	492	1.78	1.46	0.82	520
29	22	2.18	1.53	0.70	488	2.04	1.43	0.70	515	1.90	1.33	0.70	534
29	24	2.30	1.33	0.58	506	2.16	1.25	0.58	529	2.04	1.18	0.58	552
29	26	2.42	1.11	0.46	524	2.28	1.05	0.46	547	2.14	0.98	0.46	570
30	18	1.96	1.92	0.98	451	1.80	1.76	0.98	478	1.66	1.63	0.98	497
30	20	2.06	1.77	0.86	469	1.92	1.65	0.86	492	1.78	1.53	0.86	520
30	22	2.18	1.61	0.74	488	2.04	1.51	0.74	515	1.90	1.41	0.74	534
30	24	2.30	1.43	0.62	506	2.16	1.34	0.62	529	2.04	1.26	0.62	552
30	26	2.42	1.21	0.50	524	2.28	1.14	0.50	547	2.14	1.07	0.50	570
31	18	1.96	1.96	1.00	451	1.80	1.80	1.00	478	1.66	1.66	1.00	497
31	20	2.06	1.85	0.90	469	1.92	1.73	0.90	492	1.78	1.60	0.90	520
31	22	2.18	1.70	0.78	488	2.04	1.59	0.78	515	1.90	1.48	0.78	534
31	24	2.30	1.52	0.66	506	2.16	1.43	0.66	529	2.04	1.35	0.66	552
31	26	2.42	1.31	0.54	524	2.28	1.23	0.54	547	2.14	1.16	0.54	570
32	18	1.96	1.96	1.00	451	1.80	1.80	1.00	478	1.66	1.66	1.00	497
32	20	2.06	1.94	0.94	469	1.92	1.80	0.94	492	1.78	1.67	0.94	520
32	22	2.18	1.79	0.82	488	2.04	1.67	0.82	515	1.90	1.56	0.82	534
32	24	2.30	1.61	0.70	506	2.16	1.51	0.70	529	2.04	1.43	0.70	552
32	26	2.42	1.40	0.58	524	2.28	1.32	0.58	547	2.14	1.24	0.58	570

NOTE Q : Total capacity (kW) SHF : Sensible heat factor DB : Dry-bulb temperature
SHC : Sensible heat capacity (kW) INPUT : Total power input (W) WB : Wet-bulb temperature

PERFORMANCE DATA HEAT operation at Rated frequency

MUZ-AY15VG MUZ-AY15VG2

CAPACITY: 2.0kW INPUT: 500 W

INDOOR DB (°C)	OUTDOOR WB (°C)															
	-15		-10		-5		0		5		10		15		20	
	Q	INPUT	Q	INPUT	Q	INPUT	Q	INPUT	Q	INPUT	Q	INPUT	Q	INPUT	Q	INPUT
15	1.00	260	1.26	325	1.52	390	1.78	440	2.04	475	2.30	505	2.54	520	2.80	530
21	0.94	275	1.20	350	1.44	415	1.70	460	1.94	495	2.20	520	2.44	535	2.69	555
26	0.82	300	1.08	375	1.34	440	1.58	485	1.84	520	2.10	545	2.34	560	2.60	575

MUZ-AY20VG MUZ-AY20VG2

CAPACITY: 2.5 kW INPUT: 600 W

INDOOR DB (°C)	OUTDOOR WB (°C)																	
	-20		-15		-10		-5		0		5		10		15		20	
	Q	INPUT	Q	INPUT	Q	INPUT	Q	INPUT	Q	INPUT	Q	INPUT	Q	INPUT	Q	INPUT	Q	INPUT
15	0.95	240	1.25	312	1.58	390	1.90	468	2.23	528	2.55	570	2.88	606	3.18	624	3.50	636
21	0.88	252	1.18	330	1.50	420	1.80	498	2.13	552	2.43	594	2.75	624	3.05	642	3.36	666
26	0.70	270	1.03	360	1.35	450	1.68	528	1.98	582	2.30	624	2.63	654	2.93	672	3.25	690

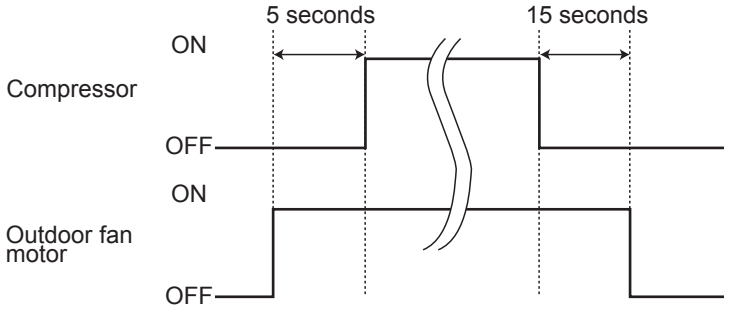
NOTE: Q: Total capacity (kW) INPUT : Total power input (W) DB: Dry-bulb temperature WB: Wet-bulb temperature

10 ACTUATOR CONTROL

MUZ-AY15VG MUZ-AY20VG MUZ-AY15VG2 MUZ-AY20VG2

10-1. OUTDOOR FAN MOTOR CONTROL

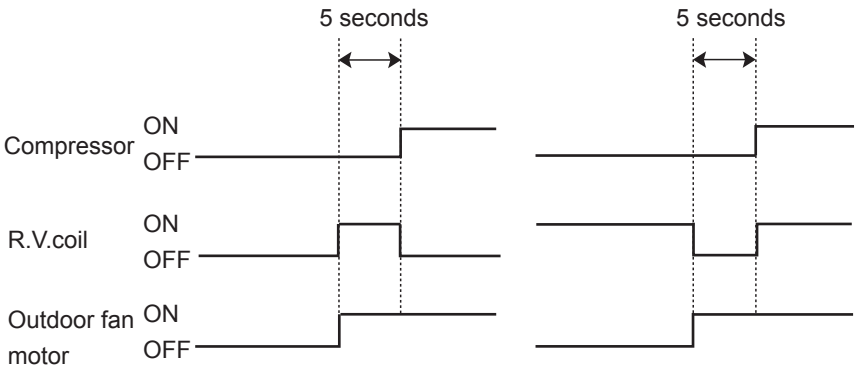
The fan motor turns ON/OFF, interlocking with the compressor.
[ON] The fan motor turns ON 5 seconds before the compressor starts up.
[OFF] The fan motor turns OFF 15 seconds after the compressor has stopped running.



10-2. R.V. COIL CONTROL

Heating · · · · · · · · · · · · · · · · · · ON
Cooling · · · · · · · · · · · · · · · · · · OFF
Dry · OFF
NOTE: The 4-way valve reverses for 5 seconds right before startup of the compressor.

<COOL> **<HEAT>**



10-3. RELATION BETWEEN MAIN SENSOR AND ACTUATOR

Sensor	Purpose	Actuator				
		Compressor	LEV	Outdoor fan motor	R.V. coil	Indoor fan motor
Discharge temperature thermistor	Protection	○	○			
Indoor coil temperature thermistor	Cooling: Coil frost prevention	○				
	Heating: High pressure protection	○	○			
Defrost thermistor	Heating: Defrosting	○	○	○	○	○
Fin temperature thermistor	Protection	○		○		
Ambient temperature thermistor	Cooling: Low ambient temperature operation	○	○	○		
Outdoor heat exchanger temperature thermistor	Cooling: Low ambient temperature operation	○	○	○		
	Cooling: High pressure protection	○	○	○		

11 SERVICE FUNCTIONS

MUZ-AY15VG MUZ-AY20VG MUZ-AY15VG2 MUZ-AY20VG2

11-1. CHANGE IN DEFROST SETTING

Changing defrost finish temperature

<JS> To change the defrost finish temperature, cut/solder the JS wire of the outdoor inverter P.C. board.
(Refer to 12-6-1.)

Jumper wire		Defrost finish temperature (°C)
JS	Soldered (Initial setting)	8
	None (Cut)	13

11-2. PRE-HEAT CONTROL SETTING

PRE-HEAT CONTROL

When moisture gets into the refrigerant cycle, it may interfere the start-up of the compressor at low outside temperature. The pre-heat control prevents this interference. The pre-heat control turns ON when the discharge temperature thermistor is 20°C or below. When the pre-heat control turns ON, the compressor is energized. (About 50 W)

Pre-heat control setting

<JK>
ON: To activate the pre-heat control, cut the JK wire of the inverter P.C. board.
OFF: To deactivate the pre-heat control, solder the JK wire of the inverter P.C. board.
(Refer to 12-6.1)

NOTE: When the inverter P.C. board is replaced, check the jumper wires, and cut/solder them if necessary.

12 TROUBLESHOOTING

MUZ-AY15VG MUZ-AY20VG MUZ-AY15VG2 MUZ-AY20VG2

12-1. CAUTIONS ON TROUBLESHOOTING

1. Before troubleshooting, check the following

1) Check the power supply voltage.
2) Check the indoor/outdoor connecting wire for miswiring.

2. Take care of the following during servicing

1) Before servicing the air conditioner, be sure to turn OFF the main unit first with the remote controller, and then after confirming the horizontal vane is closed, turn OFF the breaker and/or disconnect the power plug.
2) Be sure to turn OFF the power supply before removing the front panel, the cabinet, the top panel, and the electronic control P.C. board.
3) When removing the electrical parts, be careful of the residual voltage of smoothing capacitor.
4) When removing the electronic control P.C. board, hold the edge of the board with care NOT to apply stress on the components.
5) When connecting or disconnecting the connectors, hold the connector housing. DO NOT pull the lead wires.

<Incorrect> <Correct>

Lead wiring **Connector housing**

3. Troubleshooting procedure

1) Check if the Operation indicator lamp on the indoor unit is blinking on and off to indicate an abnormality.
   To make sure, check how many times the Operation indicator lamp is blinking on and off before starting service work.
2) Before servicing, verify that all connectors and terminals are connected properly.
3) When the electronic control P.C. board seems to be defective, check for disconnection of the copper foil pattern and burnt or discolored components.
4) Refer to 12-2 and 12-3.

12-2. FAILURE MODE RECALL FUNCTION

Outline of the function

This air conditioner can memorize the abnormal condition which has occurred once.

Even though LED indication listed on the troubleshooting check table (12-3.) disappears, the memorized failure details can be recalled.

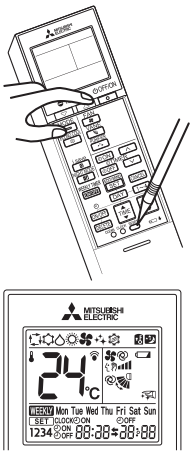
1. Flow chart of failure mode recall function for the indoor/outdoor unit

Operational procedure

The cause of abnormality cannot be found because the abnormality does not recur.

Setting up the failure mode recall function

Turn ON the power supply.
<Preparation of the remote controller>
① While pressing both Operation select button and TEMP ⊕ button on the remote controller at the same time, press Reset button.
② First, release Reset button.
Hold down the other 2 buttons for another 3 seconds.
Make sure that the indicators on the LCD screen shown in the right figure are all displayed. Then release the buttons.



Press Off/On (stop/operate) button of the remote controller (the set temperature is displayed) with the remote controller headed towards the indoor unit. *1

Judgment of indoor/outdoor abnormality

Does left lamp of Operation indicator lamp on the indoor unit blink at the interval of 0.5 seconds?
Blinks: Either indoor or outdoor unit is abnormal. Beep is emitted at the same timing as the blinking of left lamp of Operation indicator lamp. *2

No (OFF) → Indoor unit is normal.
But the outdoor unit might be abnormal because there are some abnormalities that cannot be recalled with this way.
Check if outdoor unit is abnormal according to the detailed outdoor unit failure mode recall function.

*1. Regardless of normal or abnormal condition, a short beep is emitted once the signal is received.

Yes (Blinks)

Before blinking, does left lamp of Operation indicator lamp stay ON for 3 seconds?
When it stays ON for 3 seconds (without beep): The outdoor unit is abnormal.

Yes → The outdoor unit is abnormal.
Check the blinking pattern, and identify the abnormal point by referring to the table of outdoor unit failure mode recall function. (Refer to 12-2.3)
Make sure to check at least 2 consecutive blinking cycles. *3

No → The indoor unit is abnormal.
Check the blinking pattern, and identify the abnormal point by referring to the table of indoor unit failure mode recall function. (Refer to indoor unit service manual.)
Make sure to check at least 2 consecutive blinking cycles. *2

Releasing the failure mode recall function

Release the failure mode recall function by the following procedures.
Turn OFF the power supply and turn it ON again.
Press Reset button of the remote controller.

Repair the failure parts.

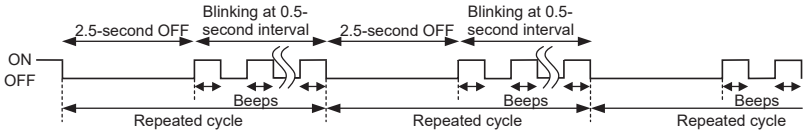
Deleting the memorized abnormal condition

① After repairing the unit, recall the failure mode again according to “Setting up the failure mode recall function” mentioned above.
② Press Off/On(stop/operate) button of the remote controller (the set temperature is displayed) with the remote controller headed towards the indoor unit.
③ Press the emergency operation switch so that the memorized abnormal condition is deleted. *4
④ Release the failure mode recall function according to “Releasing the failure mode recall function” mentioned above.

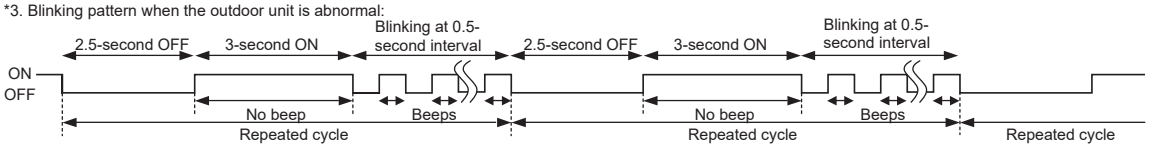
*4. The information regarding whether the connected outdoor unit is a low-standby-power model or a non-low-standby-power model will also be initialized. (Default= compatible with a low-standby-power model)

NOTE: 1. Make sure to release the failure mode recall function after it is set up, otherwise the unit cannot operate properly.
2. If the abnormal condition is not deleted from the memory, the last abnormal condition is kept memorized.

*2. Blinking pattern when the indoor unit is abnormal:



*3. Blinking pattern when the outdoor unit is abnormal:



2. Flow chart of the detailed outdoor unit failure mode recall function

Operational procedure

The outdoor unit might be abnormal.
Check if outdoor unit is abnormal according to the following procedures.

Make sure that the remote controller is set to the failure mode recall function.

With the remote controller headed towards the indoor unit, press TEMP ⊕ button to adjust the set temperature to 25°C. *1

*1. Regardless of normal or abnormal condition, 2 short beeps are emitted as the signal is received.

NOTE: It takes up to 1 minute to indicate the outdoor unit abnormality.
Even if the left lamp on the indoor unit is not lit, keep checking at least 1 minute or longer.

Does the left lamp of Operation indicator lamp on the indoor unit blink at the interval of 0.5 seconds?
Blinks: The outdoor unit is abnormal. Beep is emitted at the same timing as the blinking of the left lamp on the indoor unit. *2

No (OFF)

Yes (Blinks)

The outdoor unit is abnormal.
Check the blinking pattern, and identify the abnormal point by referring to the table of outdoor unit failure mode recall function (12-2.3.).
Make sure to check at least 2 consecutive blinking cycles. *2

The outdoor unit is normal.

Releasing the failure mode recall function

Release the failure mode recall function by the following procedures.
Turn OFF the power supply and turn it ON again.
Press Reset button of the remote controller.

Release the failure mode recall function according to the left mentioned procedure.

Repair the failure parts.

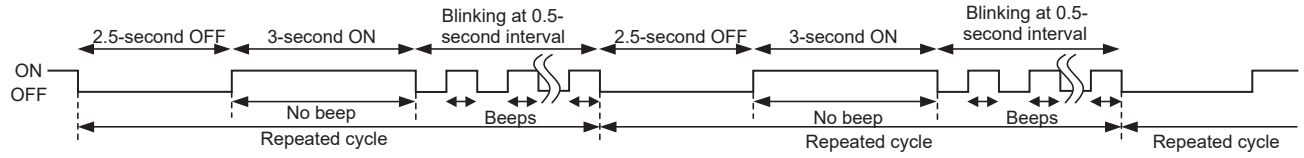
Deleting the memorized abnormal condition

① After repairing the unit, recall the failure mode again according to “Setting up the failure mode recall function” (12-2.1.).
② Press Off/On (stop/operate) button of the remote controller (the set temperature is displayed) with the remote controller headed towards the indoor unit.
③ Press the emergency operation switch so that the memorized abnormal condition is deleted. *3
④ Release the failure mode recall function according to “Releasing the failure mode recall function” mentioned above.

*3 The information regarding whether the connected outdoor unit is a low-standby-power model or a non-low-standby-power model will also be initialized.
(Default= compatible with a low-standby-power model)

NOTE: 1. Make sure to release the failure mode recall function after it is set up, otherwise the unit cannot operate properly.
2. If the abnormal condition is not deleted from the memory, the last abnormal condition is kept memorized.

*2. Blinking pattern when outdoor unit is abnormal:



3. Table of outdoor unit failure mode recall function

NOTE: Blinking patterns of this mode differ from the ones of TROUBLESHOOTING CHECK TABLE (12-3.).

Left lamp (Indoor unit)	Abnormal point (Failure mode/protection)	LED indication (Outdoor P.C. board)	Condition	Remedy	Indoor/outdoor unit failure mode recall function	Outdoor unit failure mode recall function
OFF	None (Normal)	—	—	—	—	—
1-time blink 2.5 seconds OFF	Indoor/outdoor communication, receiving error	—	Any signals from the inverter P.C. board cannot be received normally for 3 minutes.	•Refer to 12-5.Ⓜ "How to check miswiring and serial signal error".	○	○
	Indoor/outdoor communication, receiving error	—	Although the inverter P.C. board sends signal "0", signal "1" has been received 30 consecutive times.	•Refer to 12-5.Ⓜ "How to check miswiring and serial signal error".		
2-time blink 2.5 seconds OFF	Outdoor power system	—	Overcurrent protection cut-out operates 3 consecutive times within 1 minute after the compressor gets started.	•Reconnect connectors. •Refer to 12-5.Ⓐ "How to check inverter/ compressor". •Check stop valve.	○	○
3-time blink 2.5 seconds OFF	Discharge temperature thermistor	1-time blink every 2.5 seconds	Thermistor shorts or opens during compressor running.	•Refer to 12-5.Ⓖ "Check of outdoor thermistors". Defective outdoor thermistors can be identified by checking the blinking pattern of LED.	○	○
	Defrost thermistor					
	Fin temperature thermistor	3-time blink 2.5 seconds OFF				
	Ambient temperature thermistor	2-time blink 2.5 seconds OFF				
	Outdoor heat exchanger temperature thermistor	—				
	P.C. board temperature thermistor	4-time blink 2.5 seconds OFF		•Replace the inverter P.C. board.		
4-time blink 2.5 seconds OFF	Overcurrent	11-time blink 2.5 seconds OFF	Large current flows into power module (IC700).	•Reconnect compressor connector. •Refer to 12-5.Ⓐ "How to check inverter/ compressor". •Check stop valve.	—	○
	Compressor synchronous abnormality (Compressor start-up failure protection)	12-time blink 2.5 seconds OFF	Waveform of compressor current is distorted.	•Reconnect compressor connector. •Refer to 12-5.Ⓐ "How to check inverter/ compressor".	—	○
5-time blink 2.5 seconds OFF	Discharge temperature	—	Temperature of discharge temperature thermistor exceeds 116°C, compressor stops. Compressor can restart if discharge temperature thermistor reads 100°C or less 3 minutes later.	•Check refrigerant circuit and refrigerant amount. •Refer to 12-5.Ⓚ "Check of LEV".	—	○
6-time blink 2.5 seconds OFF	High pressure	—	Temperature of indoor coil thermistor exceeds 70°C in HEAT mode. Temperature of defrost thermistor exceeds 70°C in COOL mode.	•Check refrigerant circuit and refrigerant amount. •Check stop valve.	—	○
7-time blink 2.5 seconds OFF	Fin temperature/P.C. board temperature	7-time blink 2.5 seconds OFF	Temperature of fin temperature thermistor on the inverter P.C. board exceeds 75 ~ 86°C, or temperature of P.C. board temperature thermistor on the inverter P.C. board exceeds 72 ~ 85°C.	•Check around outdoor unit. •Check outdoor unit air passage. •Refer to 12-5.Ⓘ "Check of outdoor fan motor".	—	○
8-time blink 2.5 seconds OFF	Outdoor fan motor	—	Outdoor fan has stopped 3 times in a row within 30 seconds after outdoor fan startup.	•Refer to 12-5.Ⓘ "Check of outdoor fan motor". Refer to 12-5. Ⓛ "Check of inverter P.C. board".	—	○
9-time blink 2.5 seconds OFF	Nonvolatile memory data	5-time blink 2.5 seconds OFF	Nonvolatile memory data cannot be read properly.	•Replace the inverter P.C. board.	○	○
	Power module (IC700)	6-time blink 2.5 seconds OFF	The interface short circuit occurs in the output of the power module (IC700). The compressor winding shorts circuit.	•Refer to 12-5. Ⓐ "How to check inverter/ compressor".	—	

NOTE: Blinking patterns of this mode differ from the ones of TROUBLESHOOTING CHECK TABLE (12-3.).

Left lamp (Indoor unit)	Abnormal point (Failure mode/protection)	LED indication (Outdoor P.C. board)	Condition	Remedy	Indoor/outdoor unit failure mode recall function	Outdoor unit failure mode recall function
10-time blink 2.5 seconds OFF	Discharge temperature	—	Temperature of discharge temperature thermistor has been 50°C or less for 20 minutes.	•Refer to 12-5.Ⓚ "Check of LEV". •Check refrigerant circuit and refrigerant amount.	—	○
11-time blink 2.5 seconds OFF	Bus-bar voltage (DC)	8-time blink 2.5 seconds OFF	Bus-bar voltage of inverter cannot be detected normally.	•Refer to 12-5.Ⓐ "How to check inverter/ compressor".	—	○
	Each phase current of compressor	9-time blink 2.5 seconds OFF	Each phase current of compressor cannot be detected normally.			
14-time blink 2.5 seconds OFF *1	Stop valve (Closed valve)	14-time blink 2.5 seconds OFF	•Closed valve is detected by compressor current. •An abnormality of the indoor thermistors, the defrost thermistor or ambient temperature thermistor is detected.	•Check stop valve. •Refer to "TEST POINT DIAGRAM AND VOLTAGE" on the service manual of indoor and outdoor unit for the characteristics of the thermistors. (Do not start the operation again without repair to prevent hazards.)	○	○
	4-way valve/ Pipe temperature	16-time blink 2.5 seconds OFF	•The 4-way valve does not work properly. •The indoor coil thermistor detects an abnormal temperature. •An abnormality of the indoor thermistor is detected.	•Check the 4-way valve. •Replace the inverter P.C. board. •Refer to "TEST POINT DIAGRAM AND VOLTAGE" on the service manual of indoor and outdoor unit for the characteristics of the thermistors. (Do not start the operation again without repair to prevent hazards.)		
16-time blink 2.5 seconds OFF	Outdoor refrigerant system abnormality	1-time blink 2.5 seconds OFF	•A closed valve and air trapped in the refrigerant circuit are detected based on the temperature sensed by the indoor and outdoor thermistors and the current of the compressor. •An abnormality of the indoor thermistors, the defrost thermistor or ambient temperature thermistor is detected.	•Check for a gas leak in a connecting piping etc. •Check the stop valve. •Refer to 12-5.Ⓝ "Check of outdoor refrigerant circuit". •Refer to "TEST POINT DIAGRAM AND VOLTAGE" on the service manual of indoor and outdoor unit for the characteristics of the thermistors. (Do not start the operation again without repair to prevent hazards.)	○	○

*1 There is a possibility that diesel explosion may occur due to the air mixed in the refrigerant circuit.
First, ensure that there are no leakage points on the valves, flare connections, etc. that allow the air to flow into the refrigerant circuit, or no blockage points (e.g. clogged or closed valves) in the refrigerant circuit that cause an increase in pressure.
If there is no abnormal point like above and the system operates cooling and heating modes normally, the indoor thermistor might have a problem, resulting in false detection.
Check both the indoor coil thermistor and the room temperature thermistor, and replace faulty thermistor(s), if any.
NOTE: Do not start the operation again without repair to prevent hazards.

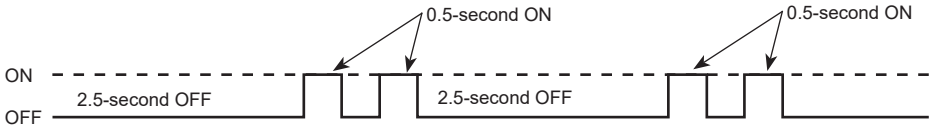
12-3. TROUBLESHOOTING CHECK TABLE

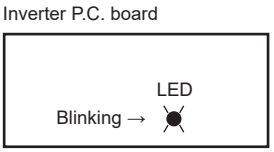
No.	Symptom	LED indication	Abnormal point/ Condition	Condition	Remedy
1	Outdoor unit does not operate.	1-time blink every 2.5 seconds	Outdoor power system	Overcurrent protection cut-out operates 3 consecutive times within 1 minute after the compressor gets started.	•Reconnect connector of compressor. •Refer to 12-5.Ⓐ “How to check inverter/compressor”. •Check stop valve.
2			Outdoor thermistors	Discharge temperature thermistor, fin temperature thermistor, defrost thermistor, outdoor heat exchanger temperature thermistor or ambient temperature thermistor shorts or opens during compressor running.	•Refer to 12-5.Ⓖ “Check of outdoor thermistors”.
				P.C. board temperature thermistor shorts or opens during compressor running.	•Replace inverter P.C. board.
3			Outdoor control system	Nonvolatile memory data cannot be read properly. (Left lamp of Operation indicator lamp on the indoor unit lights up or blinks 7-time.)	•Replace inverter P.C. board.
4		6-time blink 2.5 seconds OFF	Serial signal	The communication fails between the indoor and outdoor unit for 3 minutes.	•Refer to 12-5.Ⓜ “How to check miswiring and serial signal error”.
5		11-time blink 2.5 seconds OFF	Stop valve/ Closed valve	Closed valve is detected by compressor current.	•Check stop valve.
6		14-time blink 2.5 seconds OFF	Outdoor unit (Other abnormality)	Outdoor unit is defective.	•Refer to 12-2.2. “Flow chart of the detailed outdoor unit failure mode recall function”.
7		16-time blink 2.5 seconds OFF	4-way valve/ Pipe temperature	The 4-way valve does not work properly. The indoor coil thermistor detects an abnormal temperature.	•Refer to 12-5.Ⓗ “Check of R.V. coil”. •Replace the inverter P.C. board.
8		17-time blink 2.5 seconds OFF	Outdoor refrigerant system abnormality	A closed valve and air trapped in the refrigerant circuit are detected based on the temperature sensed by the indoor and outdoor thermistors and the current of the compressor.	•Check for a gas leak in a connecting piping etc. •Check the stop valve. •Refer to 12-5. Ⓝ “Check of outdoor refrigerant circuit”.
9	'Outdoor unit stops and restarts 3 minutes later' is repeated.	2-time blink 2.5 seconds OFF	Overcurrent protection	Large current flows into power module (IC700).	•Reconnect connector of compressor. •Refer to 12-5.Ⓐ “How to check inverter/compressor”. •Check stop valve.
10		3-time blink 2.5 seconds OFF	Discharge temperature overheat protection	Temperature of discharge temperature thermistor exceeds 116°C, compressor stops. Compressor can restart if discharge temperature thermistor reads 100°C or less 3 minutes later.	•Check refrigerant circuit and refrigerant amount. •Refer to 12-5.Ⓚ “Check of LEV”.
11		4-time blink 2.5 seconds OFF	Fin temperature /P.C. board temperature thermistor overheat protection	Temperature of fin temperature thermistor on the heat sink exceeds 75 ~ 86°C or temperature of P.C. board temperature thermistor on the inverter P.C. board exceeds 72 ~ 85°C.	•Check around outdoor unit. •Check outdoor unit air passage. •Refer to 12-5.Ⓘ “Check of outdoor fan motor”.
12		5-time blink 2.5 seconds OFF	High pressure protection	Indoor coil thermistor exceeds 70°C in HEAT mode. Defrost thermistor exceeds 70°C in COOL mode.	•Check refrigerant circuit and refrigerant amount. •Check stop valve.
13		8-time blink 2.5 seconds OFF	Compressor synchronous abnormality	The waveform of compressor current is distorted.	•Reconnect connector of compressor. •Refer to 12-5.Ⓐ “How to check inverter/compressor”.
14		10-time blink 2.5 seconds OFF	Outdoor fan motor	Outdoor fan has stopped 3 times in a row within 30 seconds after outdoor fan start-up.	•Refer to 12-5.Ⓘ “Check of outdoor fan motor”. •Refer to 12-5.Ⓛ “Check of inverter P.C. board.
15		12-time blink 2.5 seconds OFF	Each phase current of compressor	Each phase current of compressor cannot be detected normally.	•Refer to 12-5.Ⓐ “How to check inverter/compressor”.
16		13-time blink 2.5 seconds OFF	Bus-bar voltage (DC)	Bus-bar voltage of inverter cannot be detected normally.	•It occurs with following case. Instantaneous power voltage drop. (Short time power failure) •Refer to 12-5. Ⓙ “Check of power supply”. •Refer to 12-5.Ⓐ “How to check inverter/compressor”.
17	Outdoor unit operates.	1-time blink 2.5 seconds OFF	Deceleration of the operational frequency of the compressor by the current protection control	When the input current exceeds approximately 10A, compressor frequency lowers.	The unit is normal, but check the following. •Check if indoor filters are clogged. •Check if refrigerant is short. •Check if indoor/outdoor unit air circulation is short cycled.
18		3-time blink 2.5 seconds OFF	Deceleration of the operational frequency of the compressor by the high pressure protection	Temperature of indoor coil thermistor exceeds 55°C in HEAT mode, compressor frequency lowers.	
			Deceleration of the operational frequency of the compressor by the overcooling prevention of the indoor heat exchanger	Indoor coil thermistor reads 8°C or less in COOL mode, compressor frequency lowers.	

No.	Symptom	LED indication	Abnormal point/ Condition	Condition	Remedy
19	Outdoor unit operates.	4-time blink 2.5 seconds OFF	Deceleration of the operational frequency of the compressor by the discharge temperature protection	Temperature of discharge temperature thermistor exceeds 111°C, compressor frequency lowers.	•Check refrigerant circuit and refrigerant amount. •Refer to 12-5.Ⓚ “Check of LEV”. •Refer to 12-5.Ⓖ “Check of outdoor thermistors”.
20		5-time blink 2.5 seconds OFF	Ambient temperature thermistor protection	When the ambient temperature thermistor shorts or opens, protective operation without that thermistor is performed.	•Refer to 12-5. Ⓔ “Check of outdoor thermistors”.
21		7-time blink 2.5 seconds OFF	Low discharge temperature protection	Temperature of discharge temperature thermistor has been 50°C or less for 20 minutes.	•Refer to 12-5.Ⓚ “Check of LEV”. •Check refrigerant circuit and refrigerant amount.
22		8-time blink 2.5 seconds OFF	PAM protection PAM: Pulse Amplitude Modulation	The overcurrent flows into PFC (Power factor correction: IC820) or the bus-bar voltage reaches 394 V or more, PAM stops and restarts.	This is not malfunction. PAM protection will be activated in the following cases: 1 Instantaneous power voltage drop. (Short time power failure) 2 When the power supply voltage is high.
23		9-time blink 2.5 seconds OFF	Inverter check mode	The connector of compressor is disconnected, inverter check mode starts.	•Check if the connector of the compressor is correctly connected. Refer to 12-5.Ⓐ “How to check inverter/compressor”.

NOTE: 1. The location of LED is illustrated at the right figure. Refer to 12-6.1.
2. LED is lit during normal operation.

The blinking frequency shows the number of times the LED blinks after every 2.5-second OFF.
(Example) When the blinking frequency is “2”.





12-4. TROUBLESHOOTING CRITERION OF MAIN PARTS

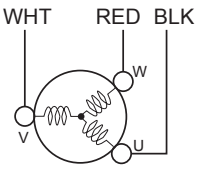
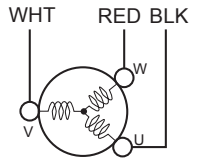
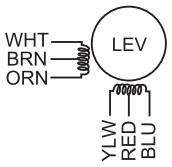
<table>
<tr><th>Part name</th><th>Check method and criterion</th><th>Figure</th></tr>
<tr><td>Defrost thermistor (RT61)

Fin temperature thermistor (RT64)

Ambient temperature thermistor (RT65)

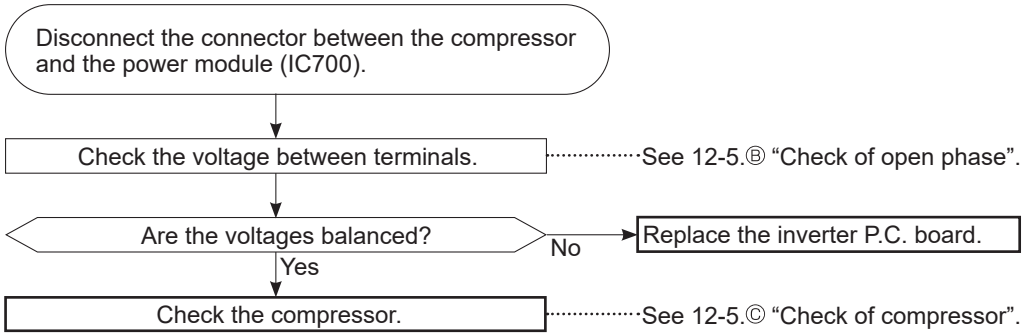
Outdoor heat exchanger temperature thermistor (RT68)</td><td>Measure the resistance with a multimeter.

Refer to 12-6. “Test point diagram and voltage”, 1. “Inverter P.C. board”, for the chart of thermistor.</td><td></td></tr>
<tr><td>Discharge temperature thermistor (RT62)</td><td>Measure the resistance with a multimeter. Before measurement, hold the thermistor with your hands to warm it up.

Refer to 12-6. “Test point diagram and voltage”, 1. “Inverter P.C. board”, for the chart of thermistor.</td><td></td></tr>
<tr><td>Compressor</td><td>Measure the resistance between terminals using a multimeter. (Temperature: -10 to 40°C)<table><tr><th></th><th>Normal (Ω)</th></tr><tr><td>U-V
U-W
V-W</td><td>1.59 - 2.16</td></tr></table></td><td> 
</td></tr>
<tr><td>Outdoor fan motor</td><td>Measure the resistance between lead wires using a multimeter. (Temperature: -10 to 40°C)<table><tr><th>Color of lead wire</th><th>Normal (Ω)</th></tr><tr><td>RED – BLK
BLK – WHT
WHT – RED</td><td>32 - 43</td></tr></table></td><td> 
</td></tr>
<tr><td>R. V. coil (21S4)</td><td>Measure the resistance using a multimeter. (Temperature: -10 to 40°C)<table><tr><th>Normal (kΩ)</th></tr><tr><td>1.41 - 2.00</td></tr></table></td><td></td></tr>
<tr><td>Expansion valve coil (LEV)</td><td>Measure the resistance using a multimeter. (Temperature: -10 to 40°C)<table><tr><th>Color of lead wire</th><th>Normal (Ω)</th></tr><tr><td>BRN – ORN</td><td rowspan="4">37 - 54</td></tr><tr><td>BRN – WHT</td></tr><tr><td>RED – BLU</td></tr><tr><td>RED – YLW</td></tr></table></td><td> 
</td></tr>
</table>

12-5. TROUBLESHOOTING FLOW

Ⓐ How to check inverter/compressor



Ⓑ Check of open phase

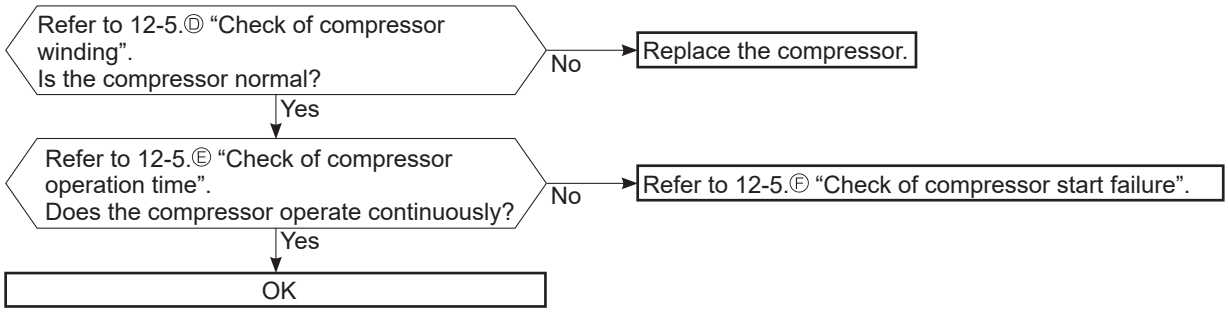
● With the connector between the compressor and the power module (IC700) disconnected, activate the inverter and check if the inverter is normal by measuring **the voltage balance** between the terminals.

Output voltage is 50 - 130 V. (The voltage may differ according to the multimeter.)

<< Operation method>>
Start cooling or heating operation by pressing the emergency operation switch on the indoor unit. (TEST RUN OPERATION: Refer to 9-3.)
<<Measurement point>>
At 3 points *Measure AC voltage between the lead wires at 3 points.
BLK (U)-WHT (V)
BLK (U)-RED (W)
WHT(V)-RED (W)

NOTE: 1. Output voltage varies according to power supply voltage.
2. Measure the voltage by analog type multimeter.
3. During this check, LED of the inverter P.C. board blinks 9 times. (Refer to 12-6.1.)

Ⓒ Check of compressor



Ⓓ Check of compressor winding

- Disconnect the connector between the compressor and the power module (IC700), and measure the resistance between the compressor terminals.

<<Measurement point>>

At 3 points *Measure the resistance between the lead wires at 3 points.
BLK-WHT
BLK-RED
WHT-RED

<<Judgement>>

Refer to 12-4.
0 [Ω] ·····Abnormal [short]
Infinite [Ω] ·····Abnormal [open]
NOTE: Be sure to zero the ohmmeter before measurement.

Ⓔ Check of compressor operation time

- Connect the compressor and activate the inverter. Then measure the time until the inverter stops due to overcurrent.

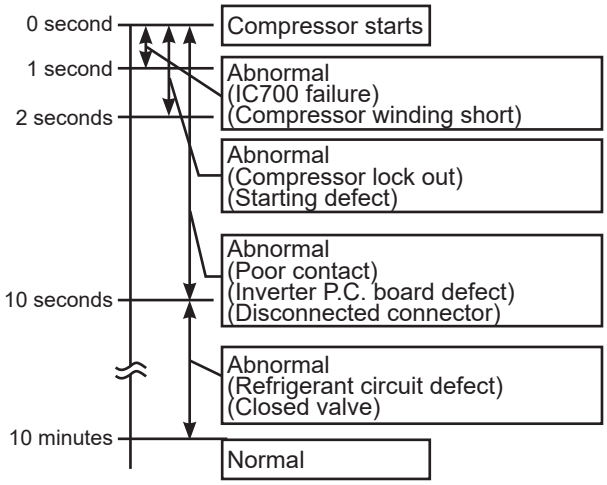
<<Operation method>>

Start heating or cooling operation by pressing the emergency operation switch on the indoor unit. (TEST RUN OPERATION: Refer to 9-3.)

<<Measurement>>

Measure the time from the start of compressor to the stop of compressor due to overcurrent.

<<Judgement>>



Ⓕ Check of compressor start failure

Confirm that ①~④ is normal.
•Electrical circuit check
①. Contact of the compressor connector
②. Output voltage of inverter P.C. board and balance of them (See 12-5.Ⓑ)
③. Direct current voltage between DB61(+) and (-) on the inverter P.C. board
④. Voltage between outdoor terminal block S1-S2

↓

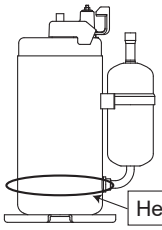
Does the compressor run for 10 seconds or more after it starts? → Yes → Check the refrigerant circuit. Check the stop valve.

↓ No

After the compressor is heated with a drier, does the compressor start? *1 → No → Replace the compressor.

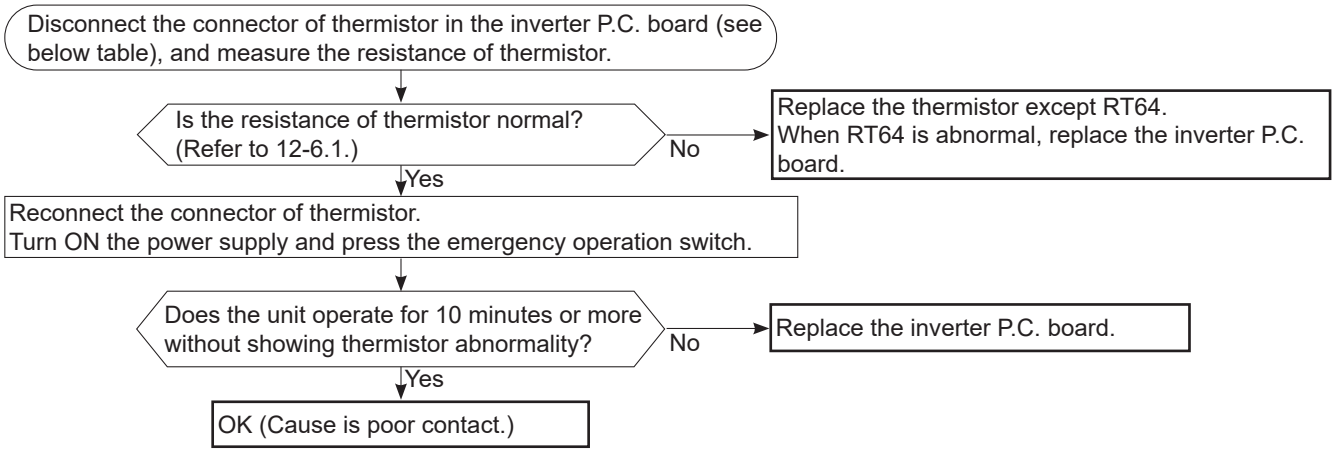
↓ Yes

Compressor start failure. Activate pre-heat control. (Refer to 11-2. “PRE-HEAT CONTROL SETTING”)



*1
Heat the compressor with a drier for about 20 minutes. Do not recover refrigerant gas while heating.

Ⓖ Check of outdoor thermistors

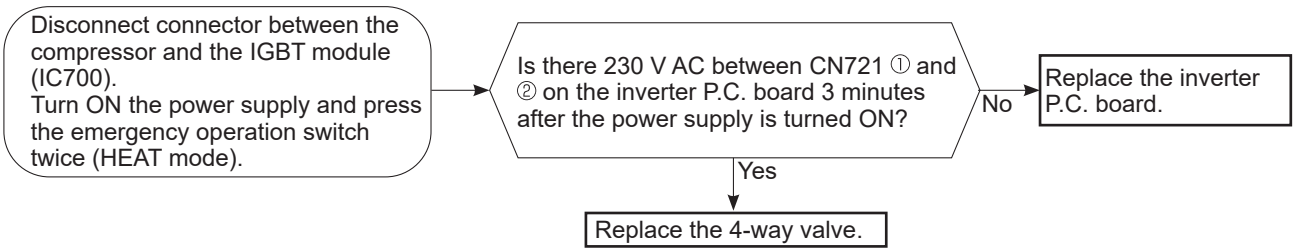


Thermistor	Symbol	Connector, Pin No.	Board
Defrost	RT61	Between CN641 pin1 and pin2	Inverter P.C. board
Discharge temperature	RT62	Between CN641 pin3 and pin4	
Fin temperature	RT64	Between CN642 pin1 and pin2	
Ambient temperature	RT65	Between CN643 pin1 and pin2	
Outdoor heat exchanger temperature	RT68	Between CN644 pin1 and pin3	

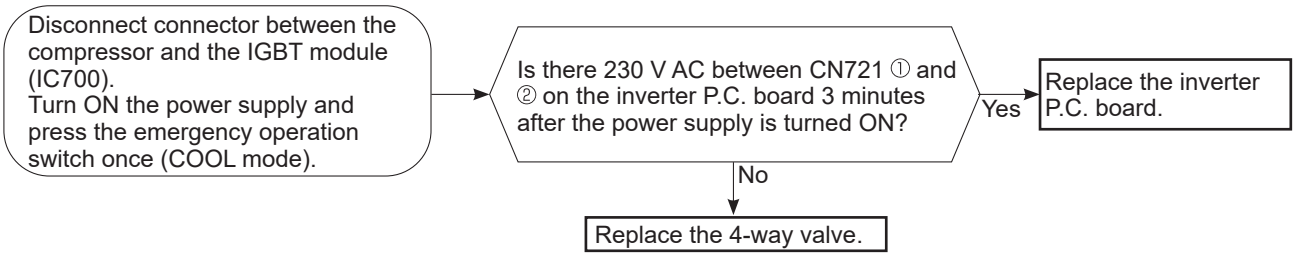
Ⓗ Check of R.V. coil

- First of all, measure the resistance of R.V. coil to check if the coil is defective. Refer to 12-4.
- In case CN721 is disconnected or R.V. coil is open, voltage is generated between the terminal pins of the connector although no signal is being transmitted to R.V. coil.
  Check if CN721 is connected.

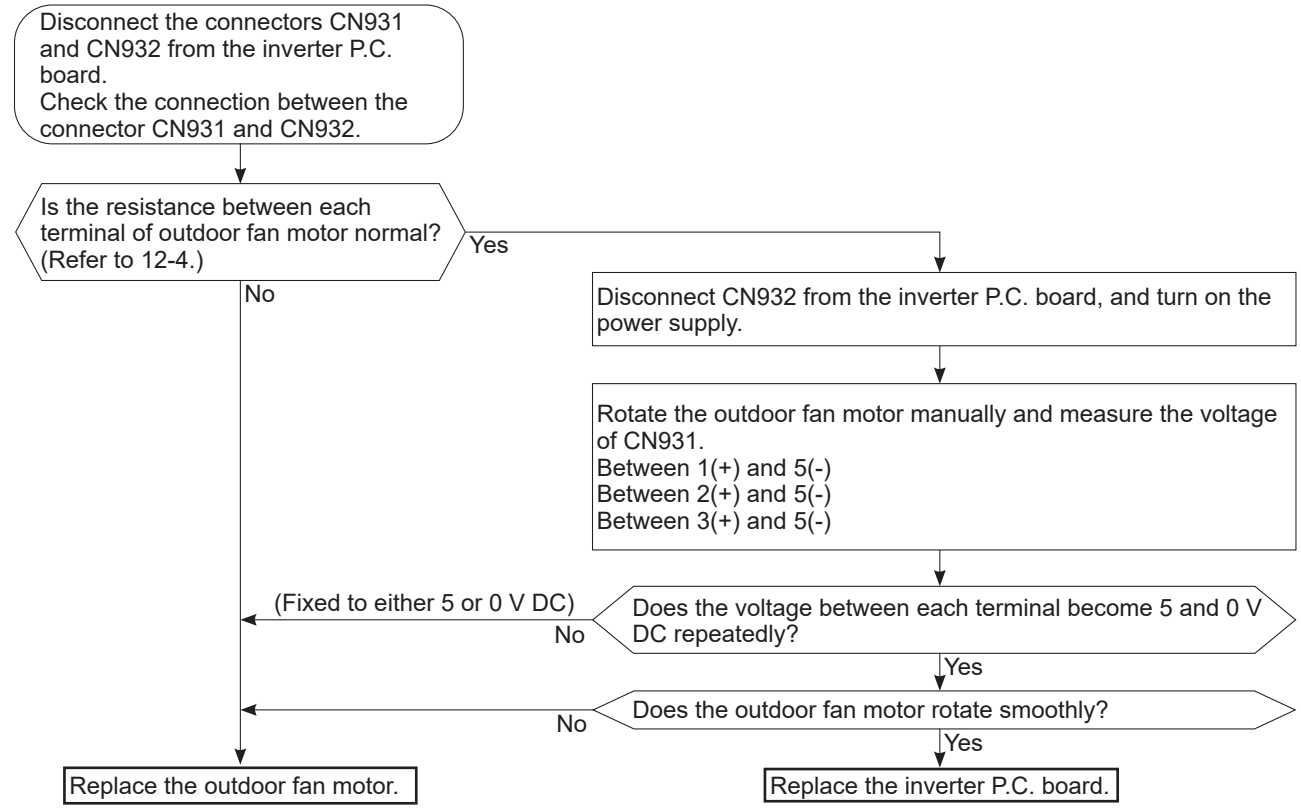
Unit operates in COOL mode even if it is set to HEAT mode.



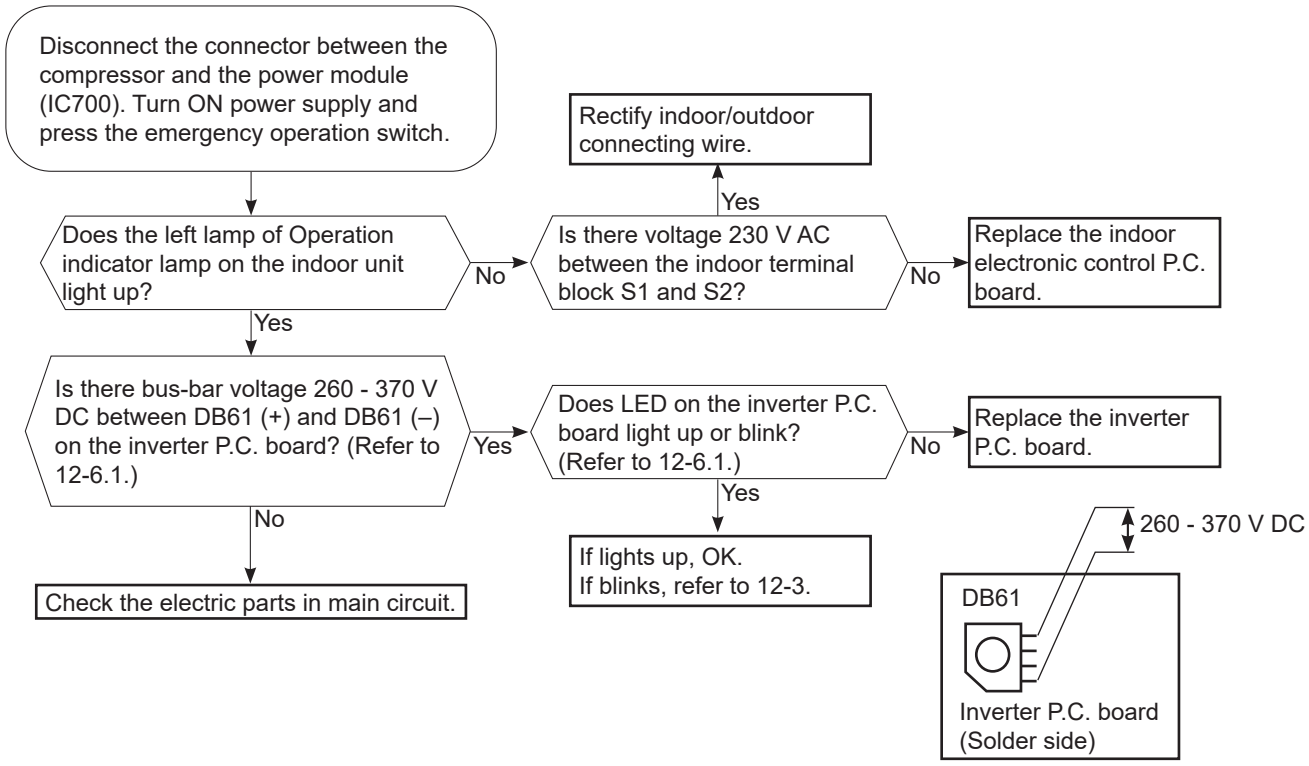
Unit operates in HEAT mode even if it is set to COOL mode.



ⓛ Check of outdoor fan motor

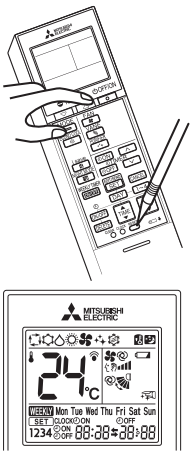


Ⓙ Check of power supply



Ⓚ Check of LEV (Expansion valve)

Turn ON the power supply.
<Preparation of the remote controller>
① While pressing both Operation select button and TEMP ⊕ button on the remote controller at the same time, press Reset button.
② First, release Reset button.
Hold down the other 2 buttons for another 3 seconds. Make sure that the indicators on the LCD screen shown in the right figure are all displayed. Then release the buttons.



Press Off/On (stop/operate) button of the remote controller (the set temperature is displayed) with the remote controller headed towards the indoor unit. *1

Expansion valve operates in full-opening direction.

Do you hear the expansion valve "click, click·····"?
Do you feel the expansion valve vibrate when touching it ?
- Yes → OK
- No →

Is LEV coil properly fixed to the expansion valve?
- No → Properly fix the LEV coil to the expansion valve.
- Yes →

Does the resistance of LEV coil have the characteristics? (Refer to 12-4.)
- Yes →
- No → Replace the LEV coil.

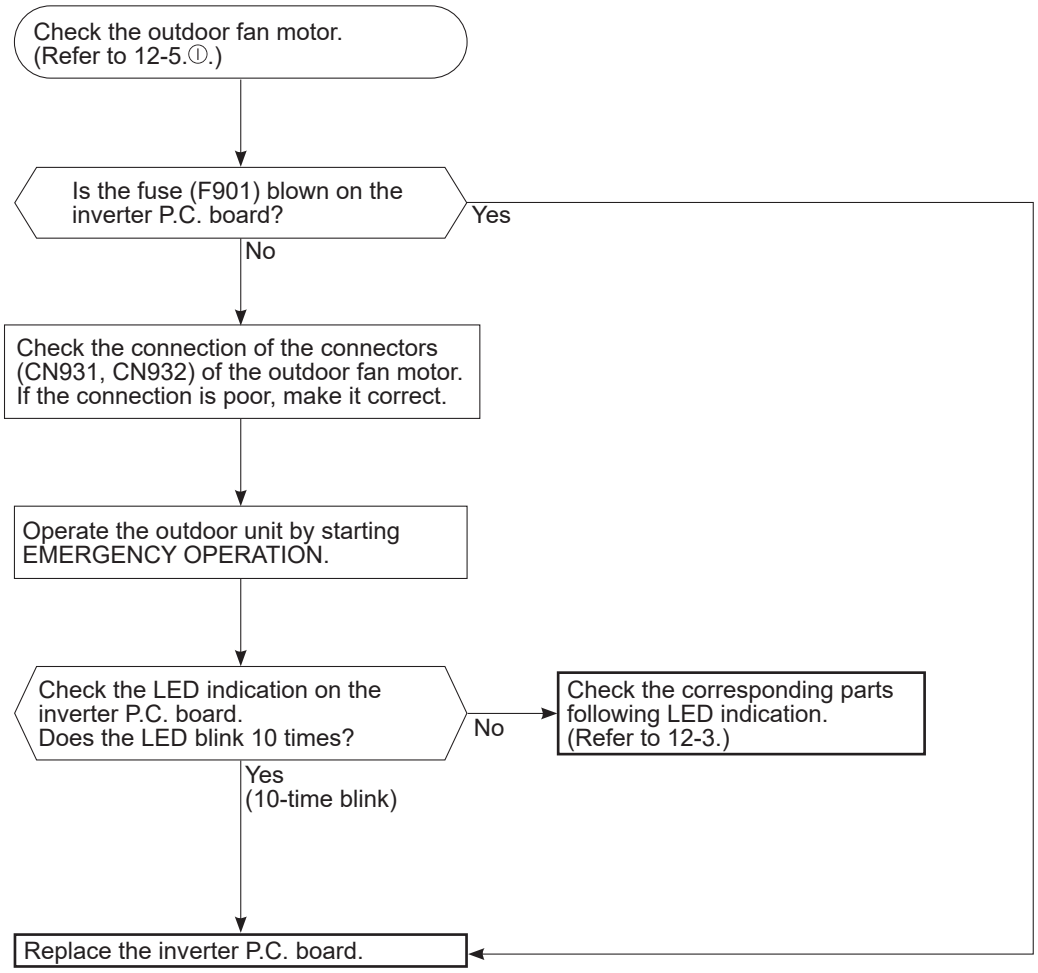
Measure each voltage between connector pins of CN724 on the inverter P.C. board.
1. Pin③(-) — Pin①(+)
2. Pin④(-) — Pin①(+)
3. Pin⑤(-) — Pin①(+)
4. Pin⑥(-) — Pin①(+)

Is there about 3 - 5 V AC between each?
NOTE: Measure the voltage by an analog multimeter.
- No → Replace the inverter P.C. board.
- Yes → Replace the expansion valve.

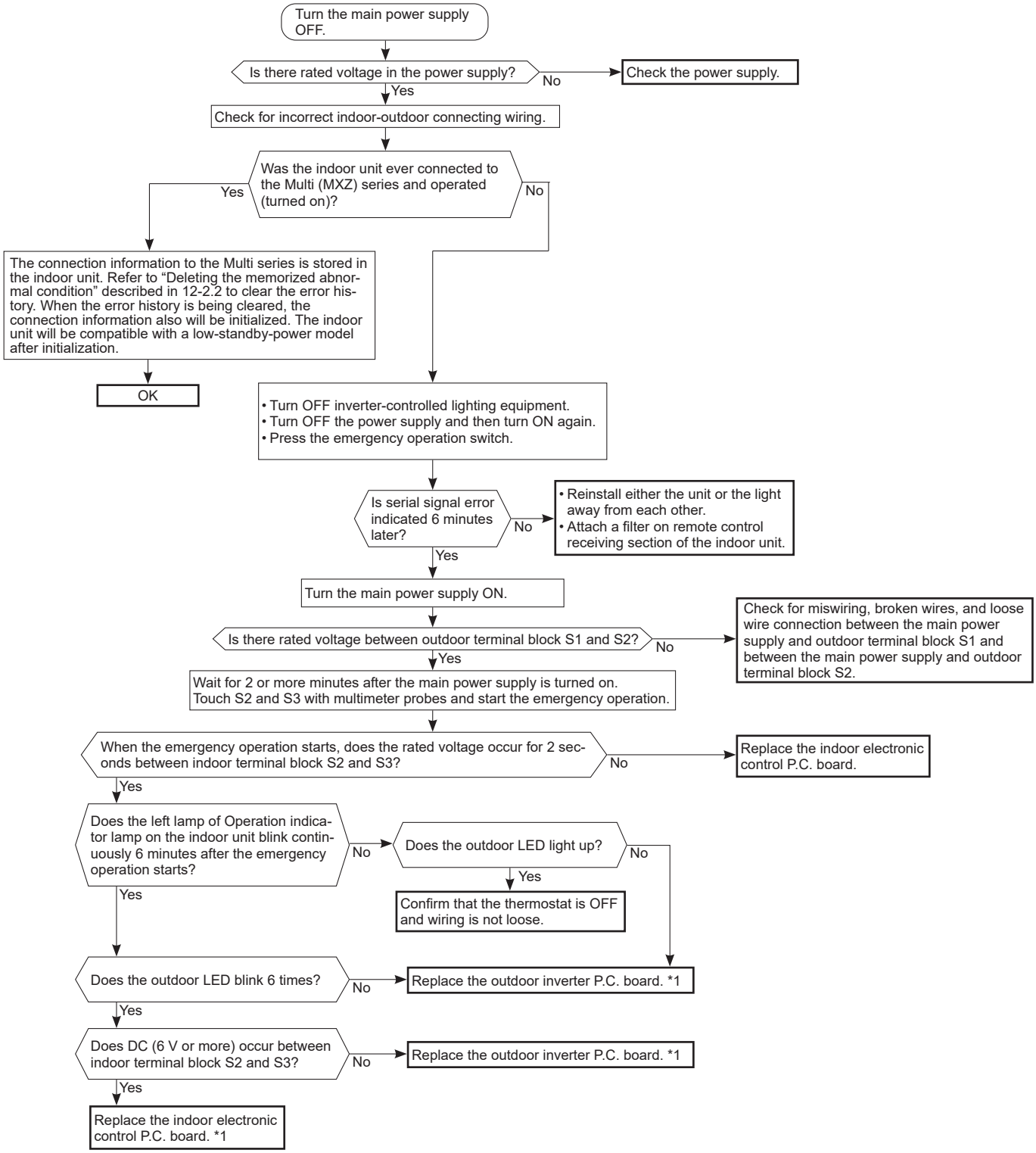
*1. Regardless of normal or abnormal condition, a short beep is emitted once the signal is received.

NOTE: After check of LEV, take the following steps.
1. Turn OFF the power supply and turn it ON again.
2. Press Reset button on the remote controller.

Ⓛ Check of inverter P.C. board

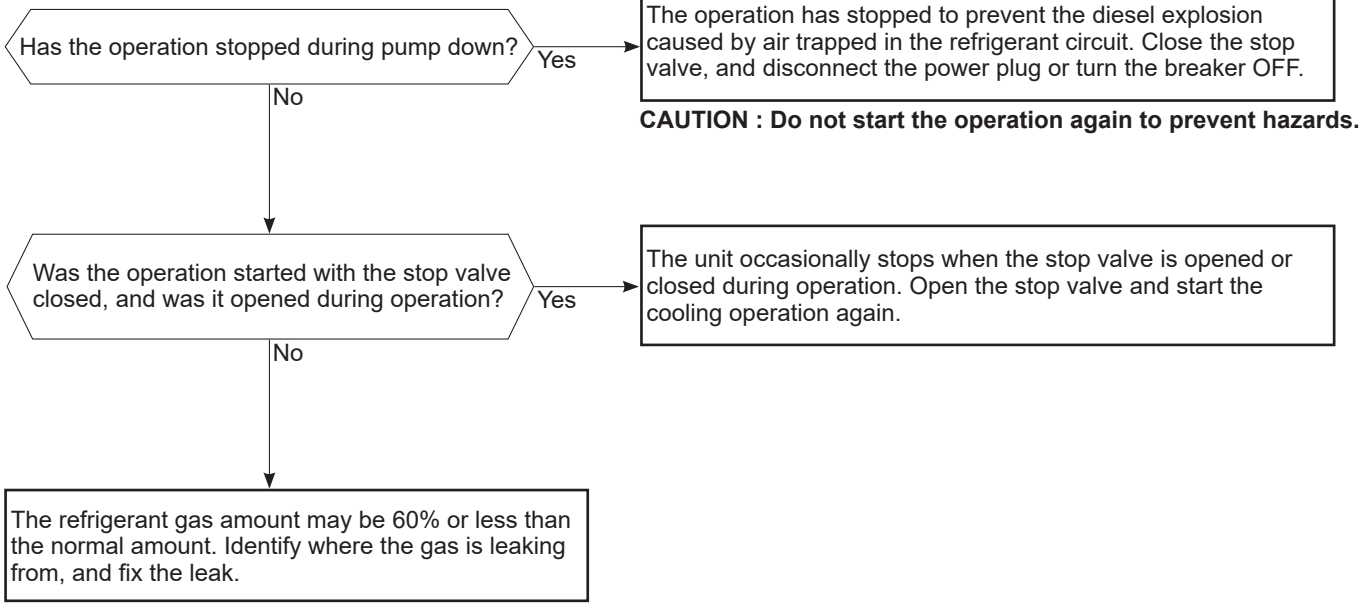


Ⓜ How to check miswiring and serial signal error

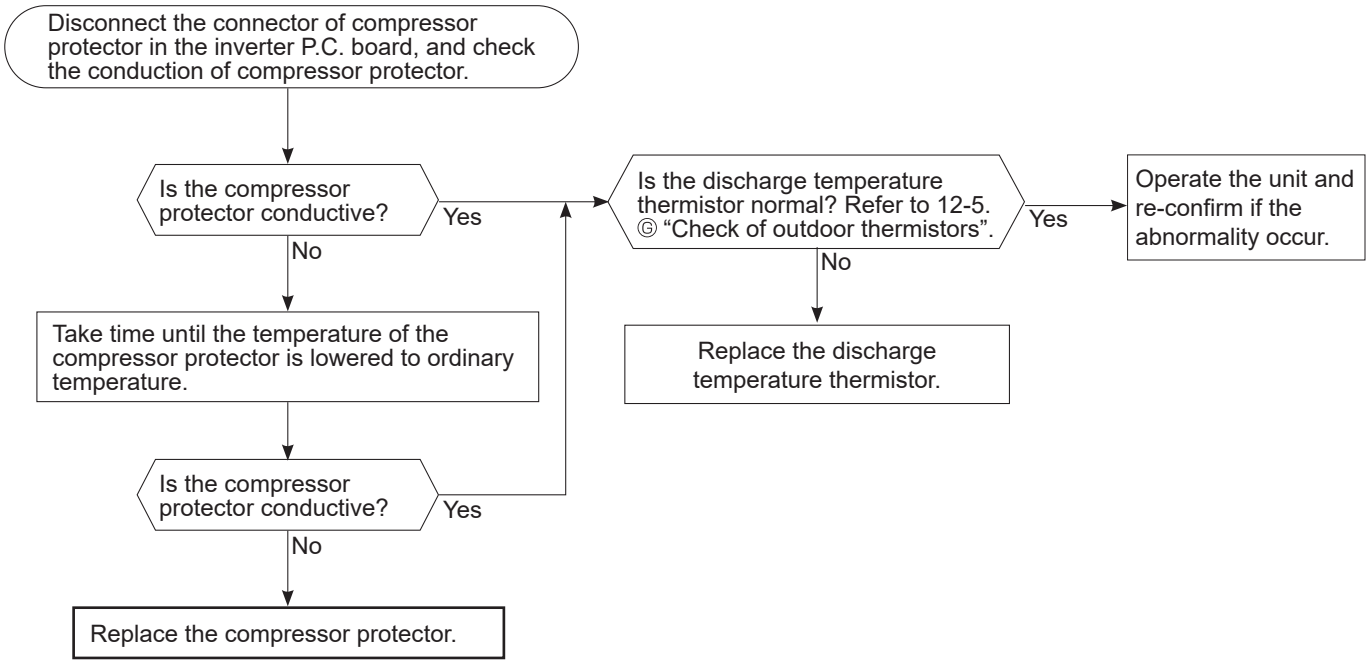


*1. Electric charge may remain immediately after the main power supply is turned OFF. Perform the procedure after 3 minutes.

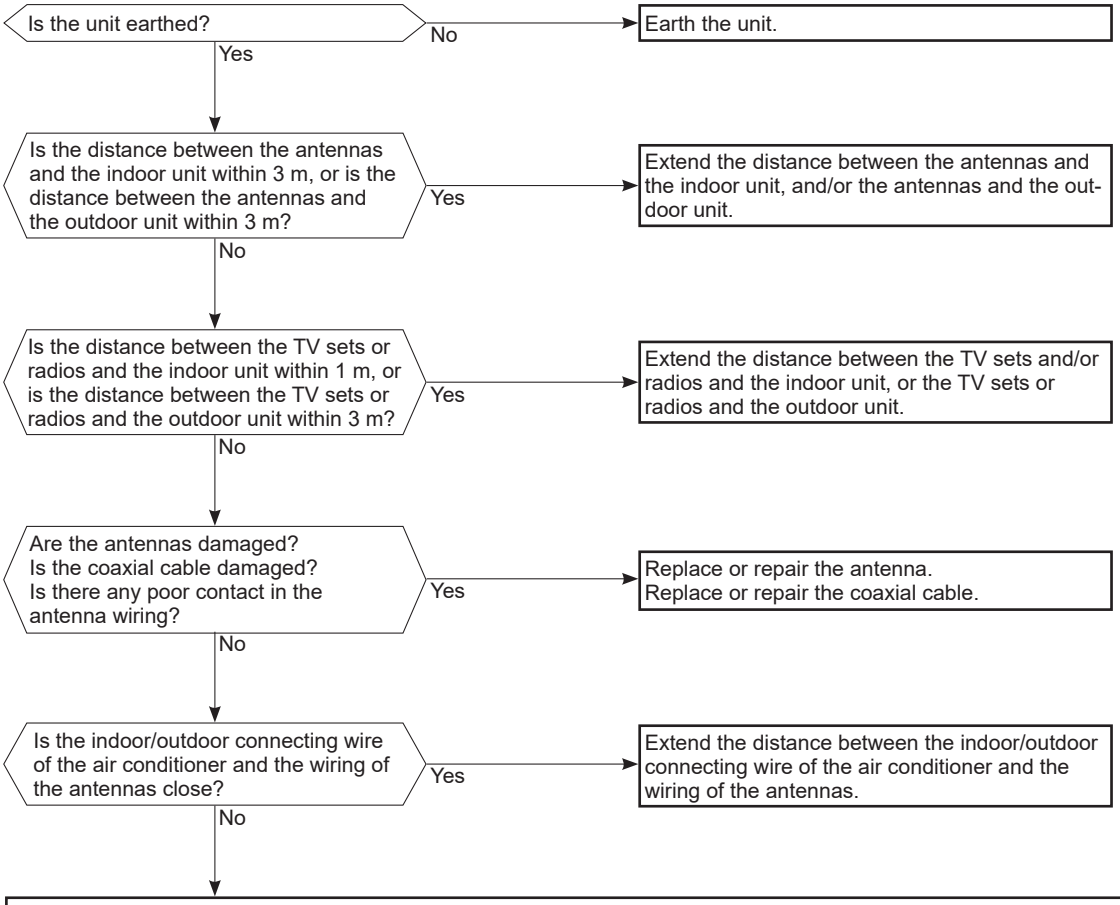
Ⓝ Check of the outdoor refrigerant circuit



Ⓞ Check of compressor protector



Ⓟ Electromagnetic noise enters into TV sets or radios



Even if all of the above conditions are fulfilled, the electromagnetic noise may enter, depending on the electric field strength or the installation condition (combination of specific conditions such as antennas or wiring).
Check the following before asking for service.

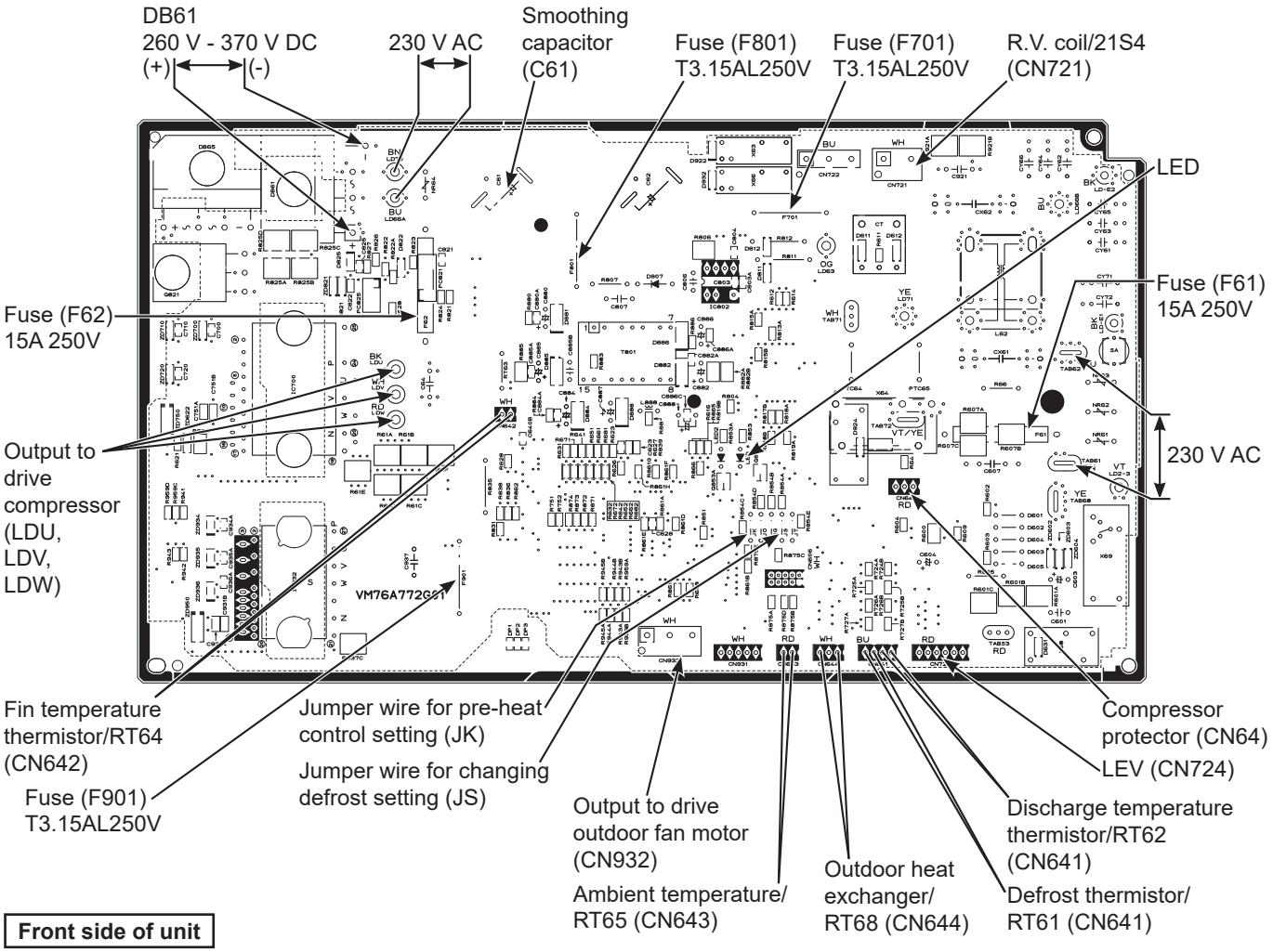
1. Devices affected by the electromagnetic noise
   TV sets, radios (FM/AM broadcast, shortwave)
2. Channel, frequency, broadcast station affected by the electromagnetic noise
3. Channel, frequency, broadcast station unaffected by the electromagnetic noise
4. Layout of:
   indoor/outdoor unit of the air conditioner, indoor/outdoor wiring, earth wire, antennas, wiring from antennas, receiver
5. Electric field intensity of the broadcast station affected by the electromagnetic noise
6. Presence or absence of amplifier such as booster
7. Operation condition of air conditioner when the electromagnetic noise enters in
   1) Turn OFF the power supply once, and then turn ON the power supply. In this situation, check for the electromagnetic noise.
   2) Within 3 minutes after turning ON the power supply, press Off/On (stop/operate) button on the remote controller for power ON, and check for the electromagnetic noise.
   3) After a short time (3 minutes later after turning ON), the outdoor unit starts running. During operation, check for the electromagnetic noise.
   4) Press Off/On (stop/operate) button on the remote controller for power OFF, when the outdoor unit stops but the indoor/outdoor communication still runs on. In this situation, check for the electromagnetic noise.

12-6. TEST POINT DIAGRAM AND VOLTAGE

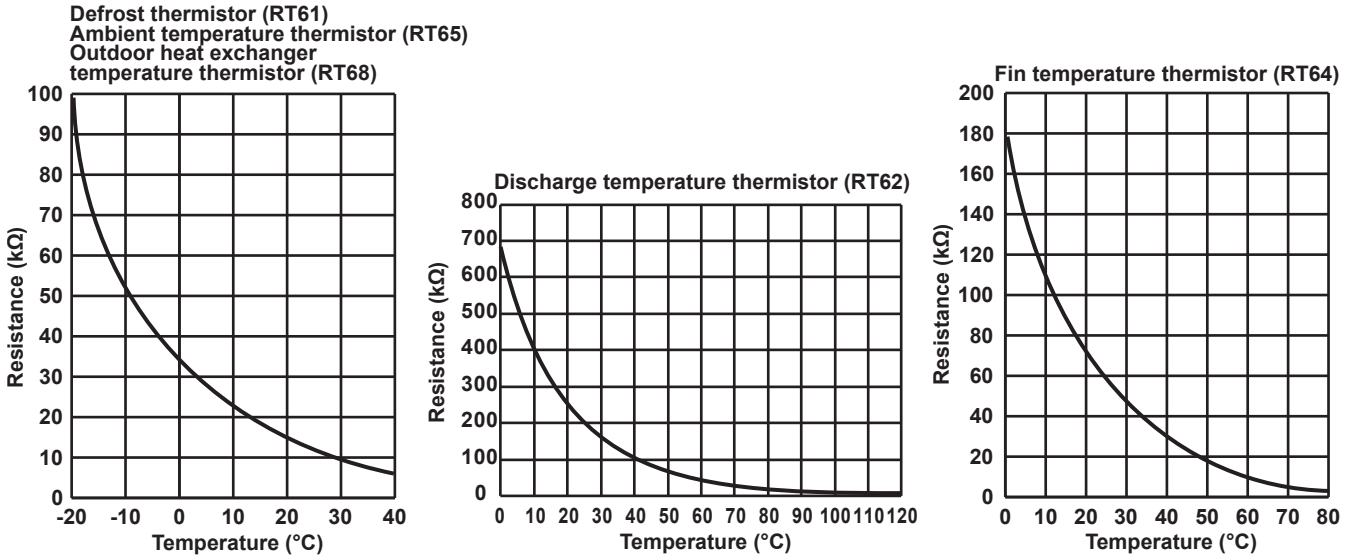
1. Inverter P.C. board

MUZ-AY15VG

Back side of unit

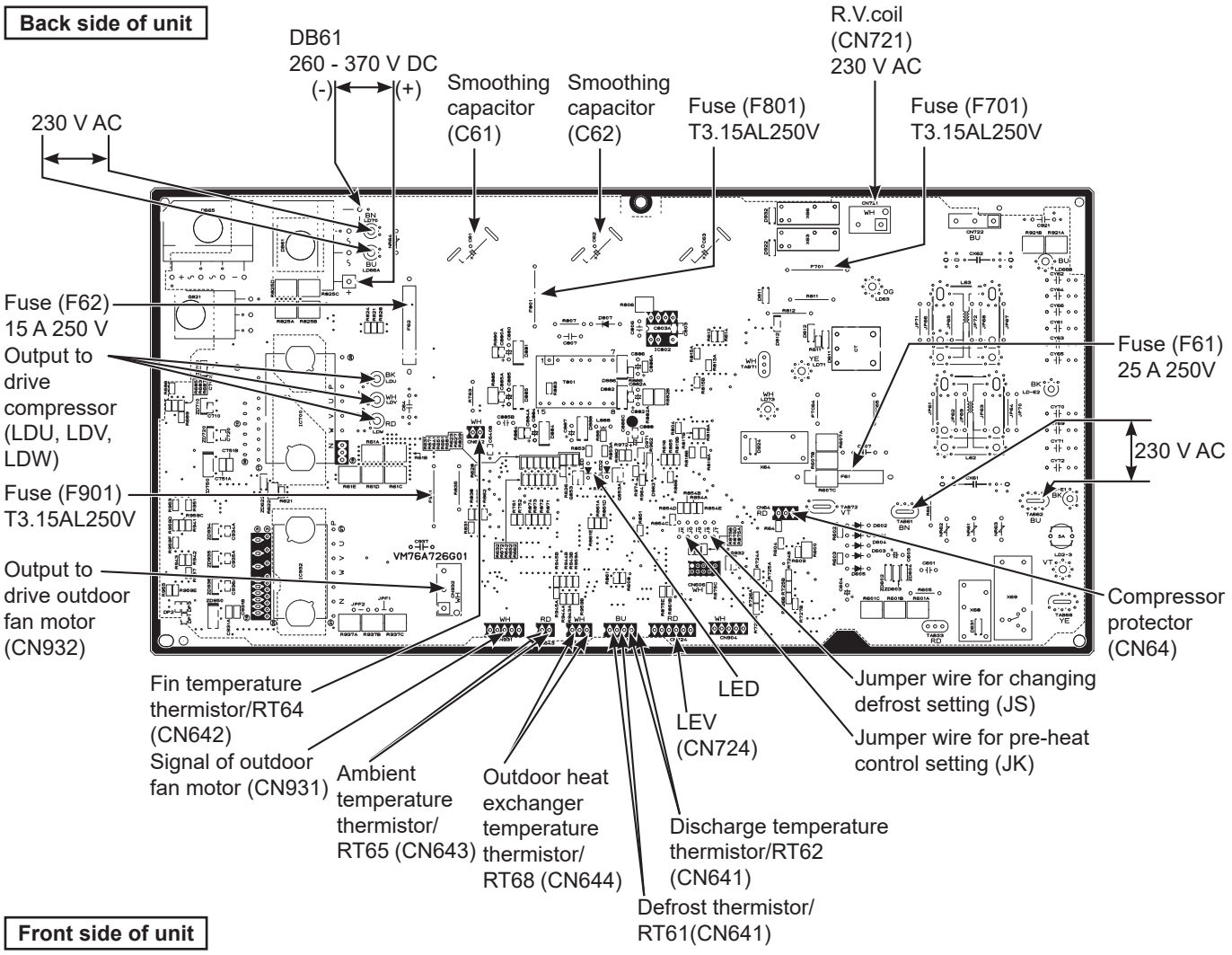


Front side of unit

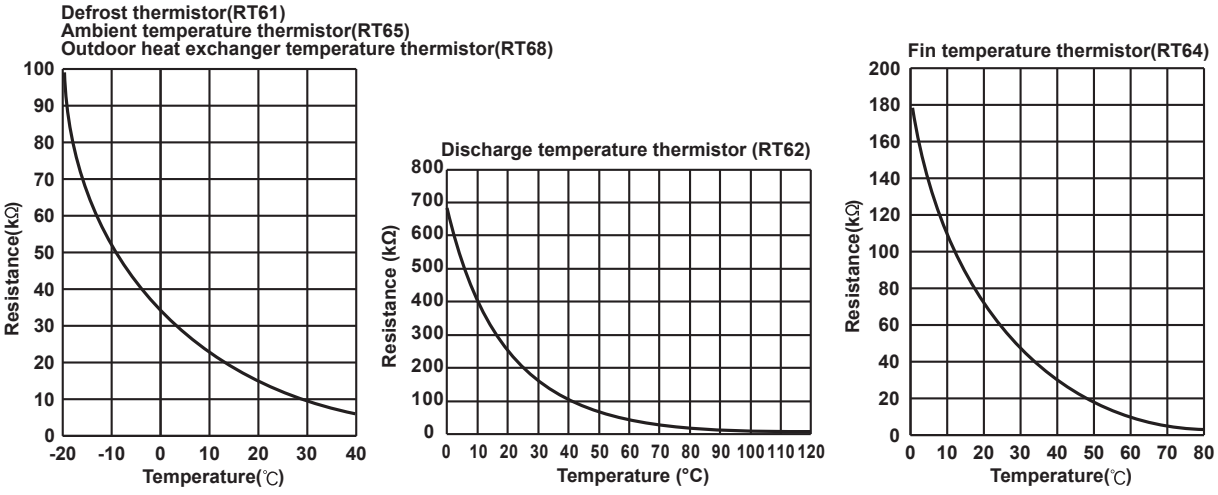


MUZ-AY20VG

Back side of unit

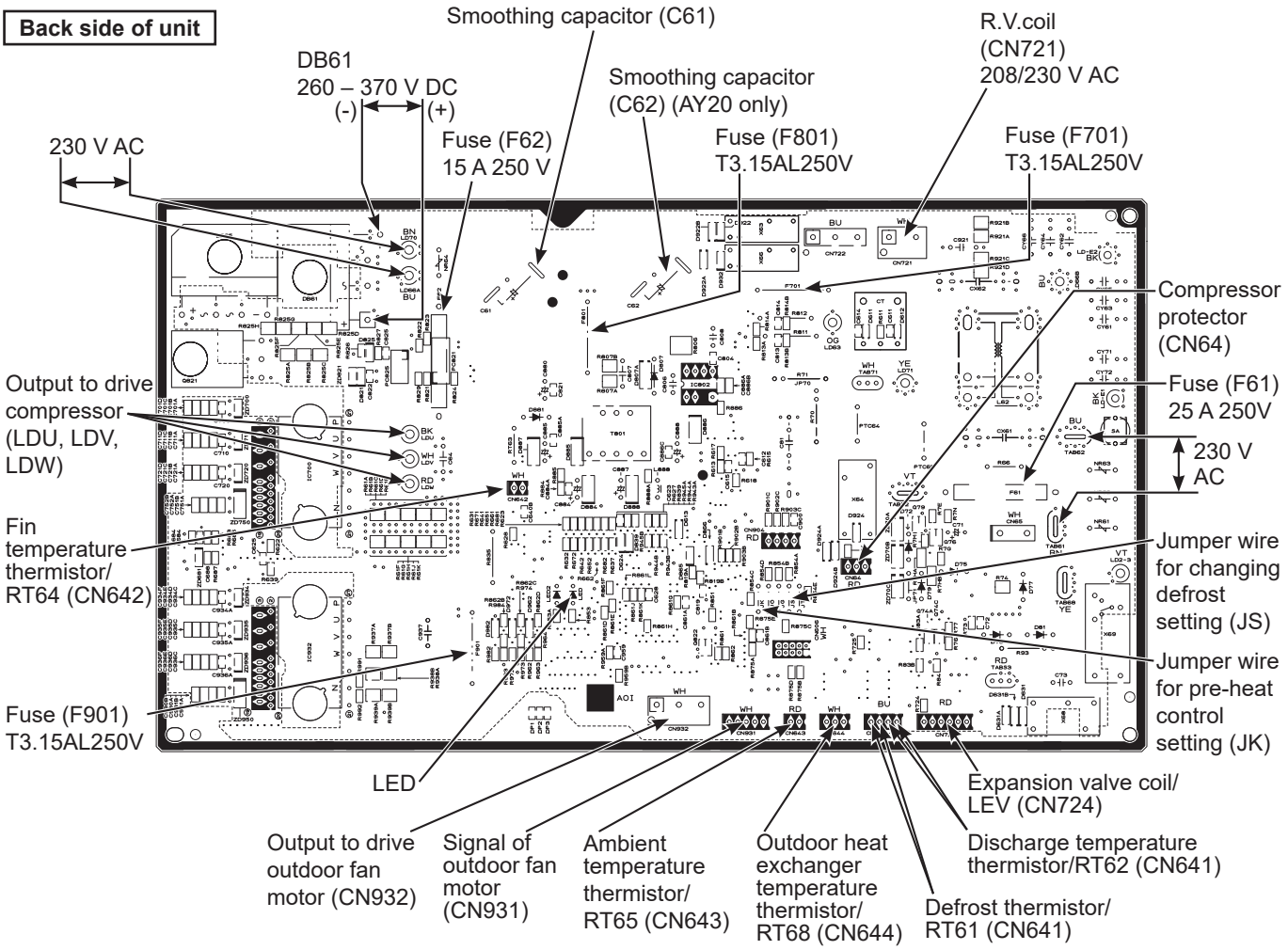


Front side of unit

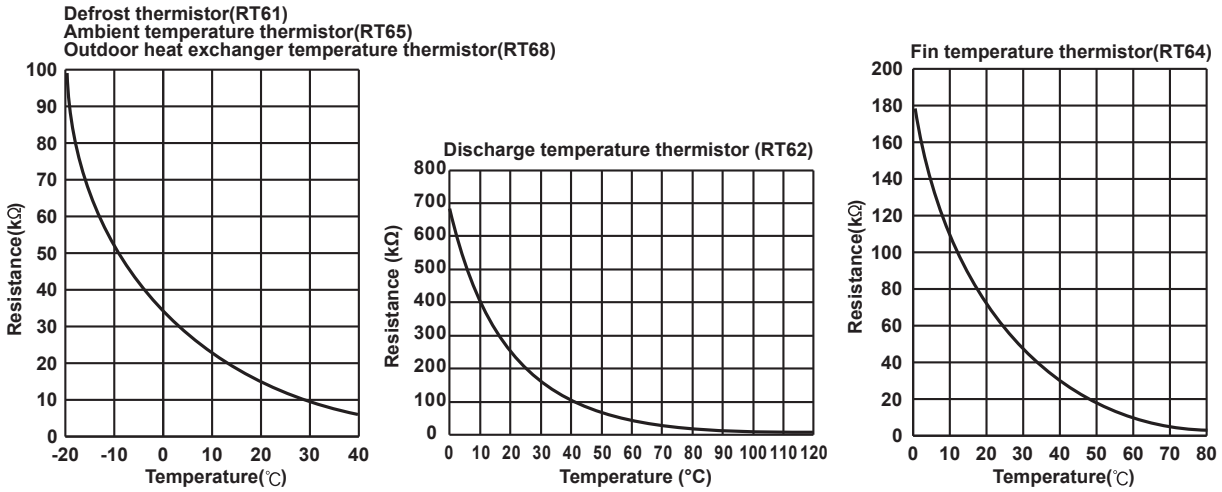


MUZ-AY15VG2 MUZ-AY20VG2

Back side of unit



Front side of unit

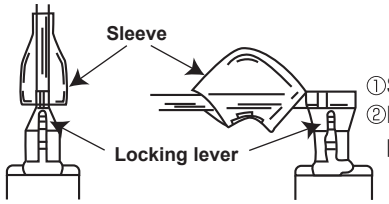


13 DISASSEMBLY INSTRUCTIONS

<Detaching method of the terminal with locking mechanism>

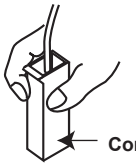
The terminal which has the locking mechanism can be detached as shown below.
There are 2 types of the terminal with locking mechanism.
The terminal without locking mechanism can be detached by pulling it out.
Check the shape of the terminal before detaching.

(1) Slide the sleeve and check if there is a locking lever or not.



①Slide the sleeve.
②Pull the terminal while pushing the locking lever.

(2) The terminal with this connector shown below has the locking mechanism.

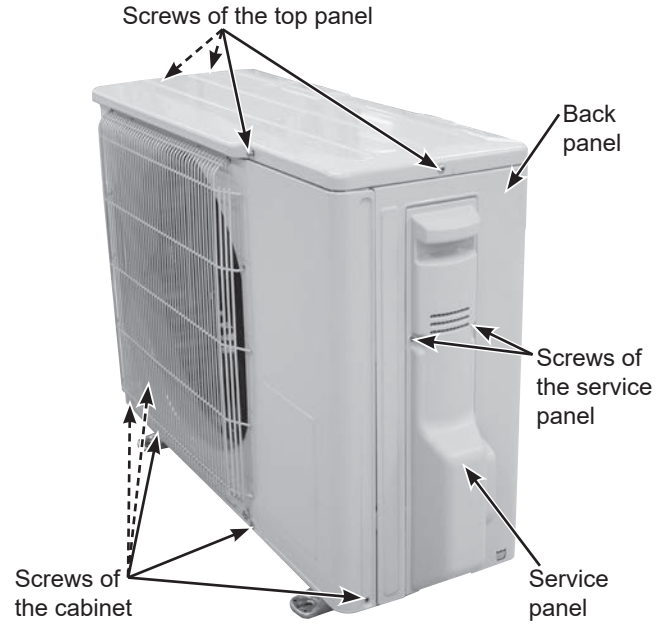
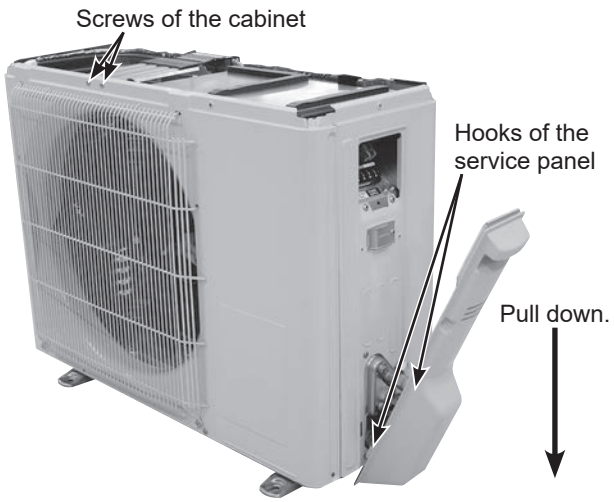
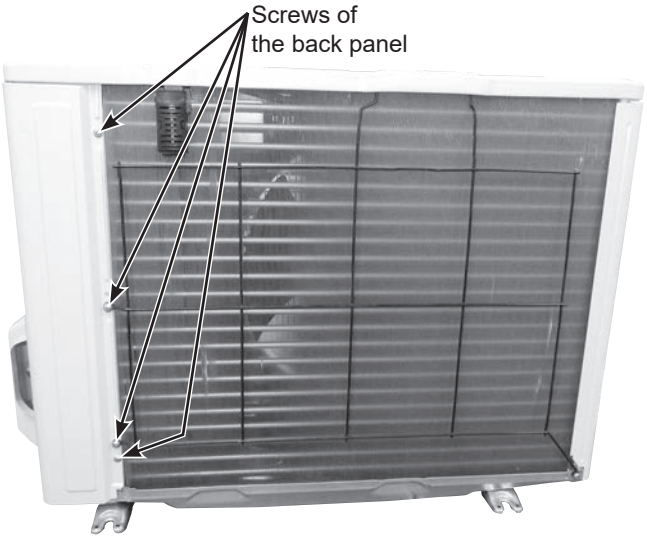


①Hold the sleeve, and pull out the terminal slowly.

13-1. MUZ-AY15VG

NOTE: Turn OFF the power supply before disassembly.

⟶: Indicates the visible parts in the photos.
⇢: Indicates the invisible parts in the photos.

OPERATING PROCEDURE	PHOTOS/FIGURES
1. Removing the cabinet (1) Remove the screws fixing the service panel. (2) Pull down the service panel and remove it. (3) Disconnect the power supply cord and indoor/outdoor connecting wire. (4) Remove the screws fixing the top panel. (5) Remove the top panel. (6) Remove the screws fixing the cabinet. (7) Remove the cabinet. (8) Remove the screws fixing the back panel. (9) Remove the screws of the terminal block support and the back panel. (10) Remove the back panel.	**Photo 1** 
Photo 2  	**Photo 3** 

OPERATING PROCEDURE

2. Removing the inverter assembly, inverter P.C. board

(1) Remove the cabinet and the panels. (Refer to section 1.)
(2) Disconnect the lead wire to the reactor and the following connectors:
<Inverter P.C. board>
CN721 (R.V. coil)
CN931, CN932 (Fan motor)
CN641 (Defrost thermistor and discharge temperature thermistor)
CN643 (Ambient temperature thermistor)
CN644 (Outdoor heat exchanger temperature thermistor)
CN724 (Expansion valve coil)
CN64 (Compressor protector)
(3) Remove the compressor connector (CN61).
(4) Remove the screw fixing the heat sink support and the separator.
(5) Remove the screw fixing the P.C. board support and the motor support.

***1. There are two types: P.C. board support with this screw hole and P.C. board support without this hole.**

(6) Remove the inverter assembly.
(7) Remove the screws of the earth wire and the terminal block support.
(8) Remove the screw of the terminal block and remove the terminal block.
(9) Remove the heat sink support from the P.C. board support.
(10) Unhook the catch of the inverter P.C. board and remove the inverter P.C. board from the P.C. board support.

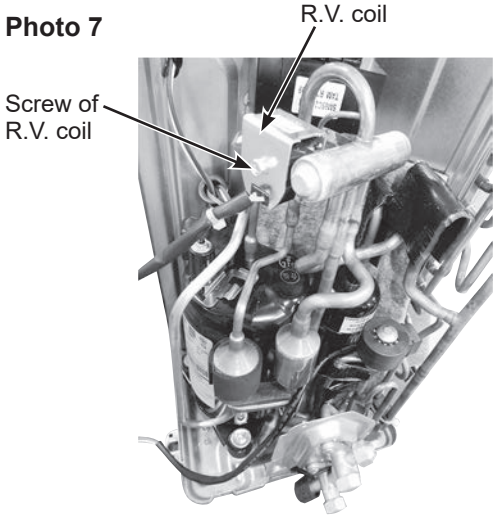
NOTE: Connection procedure when attaching the inverter P.C. board (Photo 5)

Connect the lead wires of the compressor protector to the connector on the inverter P.C. board. Pull the lead wires of the compressor protector toward you and put them on the left hook on the P.C. board support.

3. Removing the R.V. coil

(1) Remove the cabinet and the panels. (Refer to section 1.)
(2) Disconnect the following connectors:
<Inverter P.C. board>
CN721 (R.V. coil)
(3) Remove the R.V. coil.

Photo 7



PHOTOS/FIGURES

Photo 4

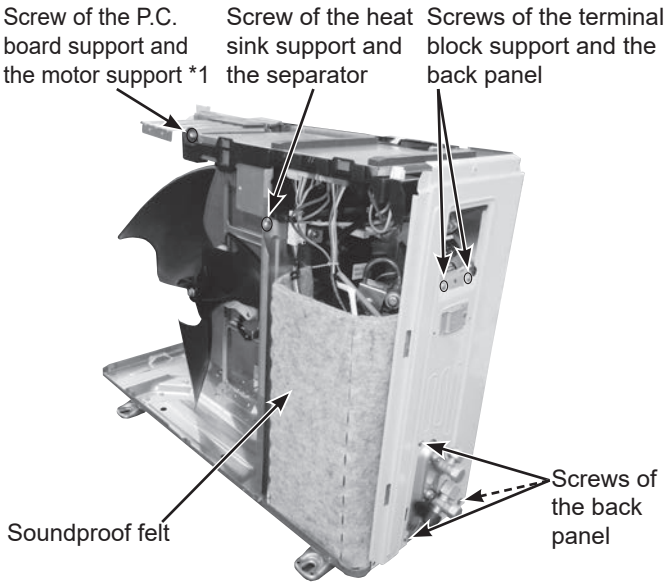


Photo 5

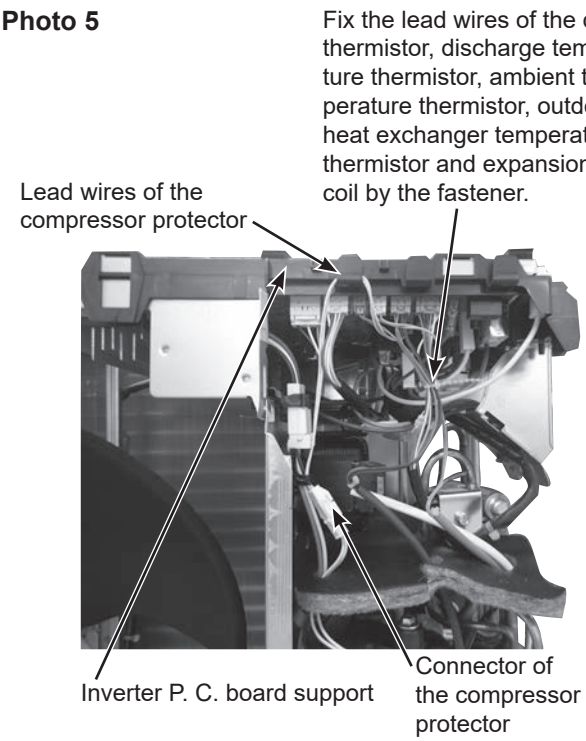
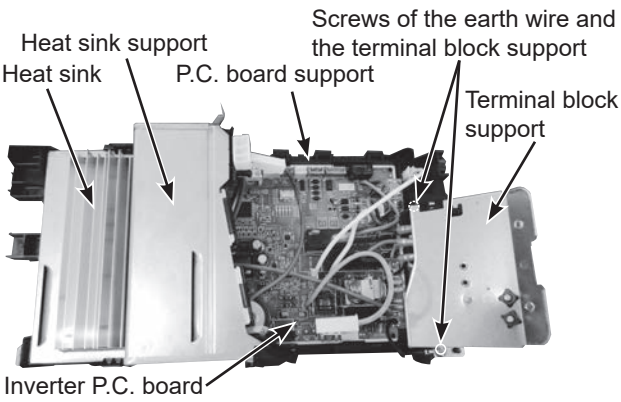
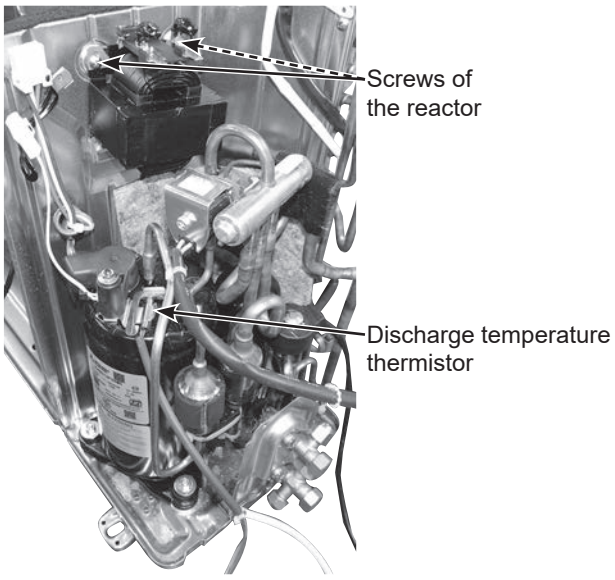
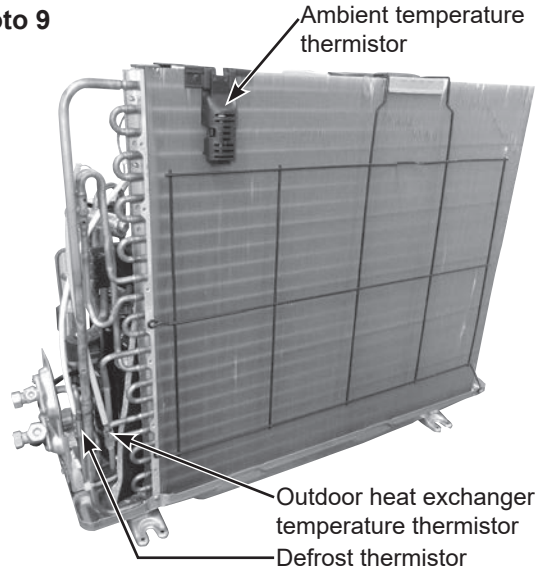
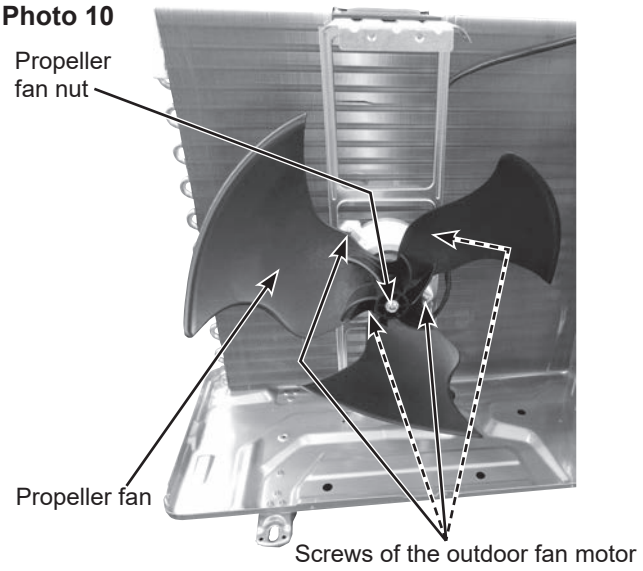
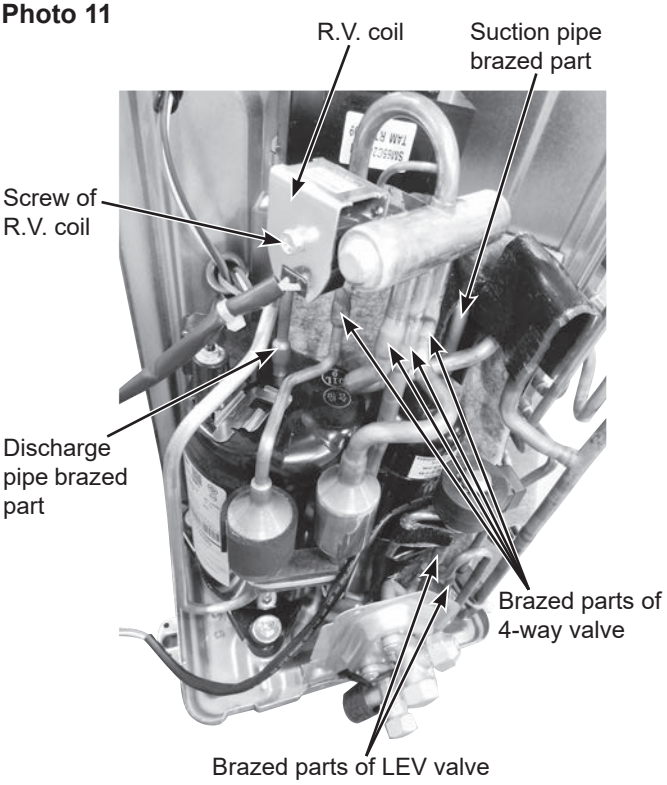


Photo 6 (Inverter assembly)

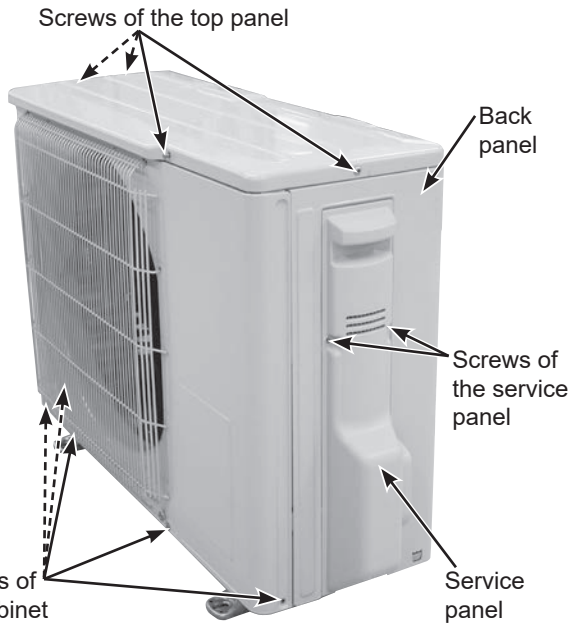
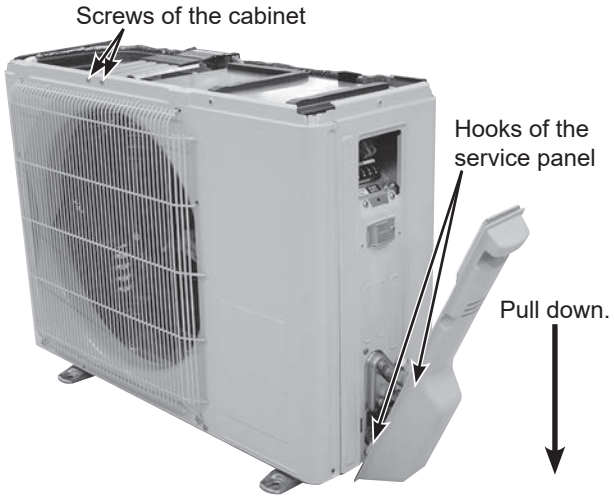
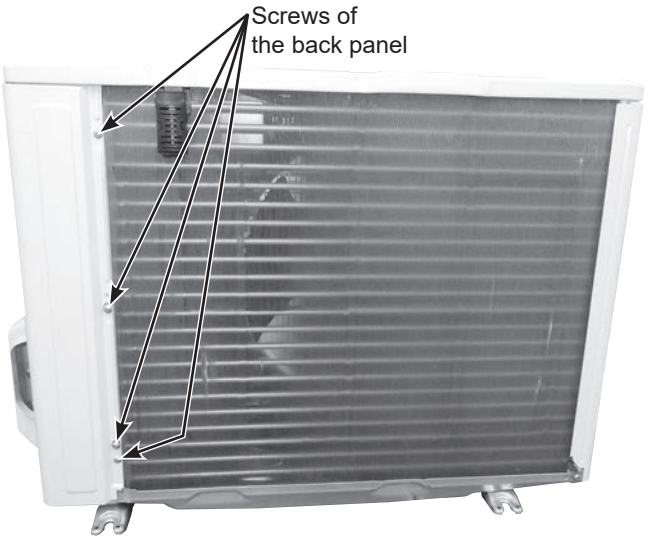


OPERATING PROCEDURE	PHOTOS/FIGURES
4. Removing the discharge temperature thermistor, the defrost thermistor, the ambient temperature thermistor and the outdoor heat exchanger temperature thermistor (1) Remove the cabinet and the panels. (Refer to section 1.) (2) Disconnect the lead wire to the reactor and the following connectors: <Inverter P.C. board> CN641 (Defrost thermistor and discharge temperature thermistor) CN643 (Ambient temperature thermistor) CN644 (Outdoor heat exchanger temperature thermistor) (3) Pull out the discharge temperature thermistor from its holder. (4) Pull out the defrost thermistor from its holder. (Photo 9) (5) Pull out the outdoor heat exchanger temperature thermistor from its holder. (6) Pull out the ambient temperature thermistor from its holder.	**Photo 8** 
5. Removing the outdoor fan motor (1) Remove the cabinet and the panels. (Refer to section 1.) (2) Disconnect the following connectors: <Inverter P.C. board> CN931, CN932 (Fan motor) (3) Remove the fan motor lead wire from where it is fastened on the separator. (4) Remove the propeller fan nut. (5) Remove the propeller fan. (6) Remove the screws fixing the fan motor. (7) Remove the fan motor.	**Photo 9**  **Photo 10** 

OPERATING PROCEDURE	PHOTOS/FIGURES
6. Removing the compressor and the 4-way valve (1) Remove the cabinet and the panels. (Refer to section 1.) (2) Remove the inverter assembly. (Refer to section 2.) (3) Remove the screws of the reactor and remove the reactor. (4) Remove the screws of the separator and remove the separator. (5) Remove the soundproof felt. (6) Remove the terminal cover and the compressor lead wire. (7) Recover gas from the refrigerant circuit. **NOTE:** Recover gas from the pipes until the pressure gauge shows 0 kg/cm^2 (0 MPa). (8) Detach the brazed part of the suction and the discharge pipe connected with the compressor. (9) Detach the brazed part of pipes connected with the 4-way valve. (10) Remove the nuts of compressor legs. (11) Remove the compressor.	**Photo 11** 
7. Removing the LEV assembly (1) Detaching the brazed part of pipes connected with LEV valve.	

13-2. MUZ-AY15VG2

NOTE: Turn OFF the power supply before disassembly.

OPERATING PROCEDURE	PHOTOS/FIGURES
1. Removing the cabinet (1) Remove the screws fixing the service panel. (2) Pull down the service panel and remove it. (3) Disconnect the power supply cord and indoor/outdoor connecting wire. (4) Remove the screws fixing the top panel. (5) Remove the top panel. (6) Remove the screws fixing the cabinet. (7) Remove the cabinet. (8) Remove the screws fixing the back panel. (9) Remove the screws of the terminal block support and the back panel. (10) Remove the back panel.	**Photo 1** 
Photo 2  	**Photo 3** 

OPERATING PROCEDURE

2. Removing the inverter assembly, inverter P.C. board

(1) Remove the cabinet and the panels. (Refer to section 1.)
(2) Disconnect the lead wire to the reactor and the following connectors:
<Inverter P.C. board>
CN721 (R.V. coil)
CN931, CN932 (Fan motor)
CN641 (Defrost thermistor and discharge temperature thermistor)
CN643 (Ambient temperature thermistor)
CN644 (Outdoor heat exchanger temperature thermistor)
CN724 (Expansion valve coil)
CN64 (Compressor protector)
(3) Remove the compressor connector (CN61).
(4) Remove the screw fixing the heat sink support and the separator.
(5) Remove the screw fixing the P.C. board support and the motor support.

***1. There are two types: P.C. board support with this screw hole and P.C. board support without this hole.**

(6) Remove the inverter assembly.
(7) Remove the screws of the earth wire and the terminal block support.
(8) Remove the screw of the terminal block and remove the terminal block.
(9) Remove the heat sink support from the P.C. board support.
(10) Unhook the catch of the inverter P.C. board and remove the inverter P.C. board from the P.C. board support.

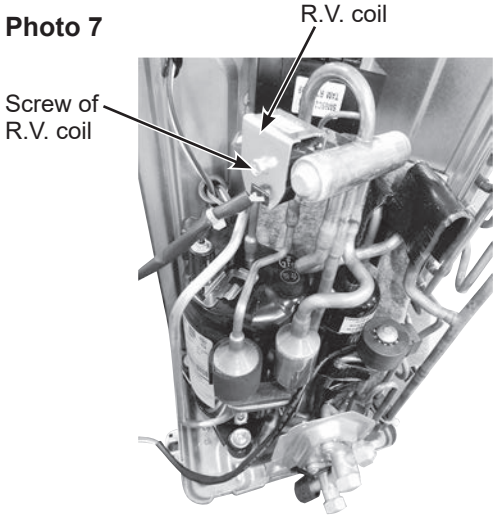
NOTE: Connection procedure when attaching the inverter P.C. board (Photo 5)

Connect the lead wires of the compressor protector to the connector on the inverter P.C. board. Pull the lead wires of the compressor protector toward you and put them on the left hook on the P.C. board support.

3. Removing the R.V. coil

(1) Remove the cabinet and the panels. (Refer to section 1.)
(2) Disconnect the following connectors:
<Inverter P.C. board>
CN721 (R.V. coil)
(3) Remove the R.V. coil.

Photo 7



PHOTOS/FIGURES

Photo 4

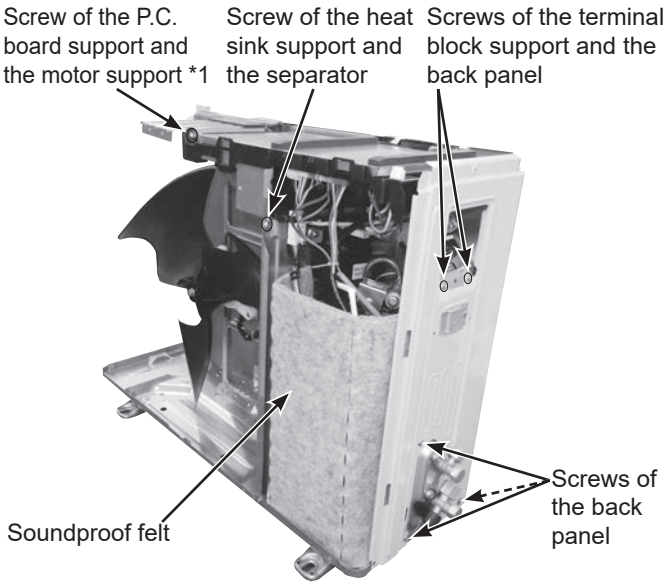


Photo 5

Fix the lead wires of the defrost thermistor, discharge temperature thermistor, ambient temperature thermistor, outdoor heat exchanger temperature thermistor and expansion valve coil by the fastener.

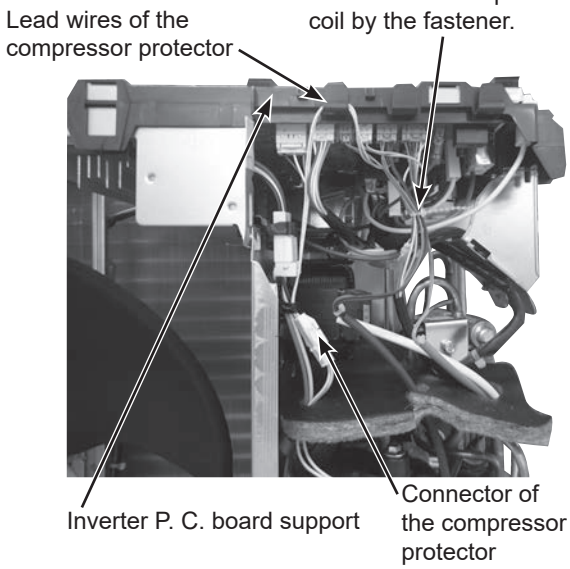
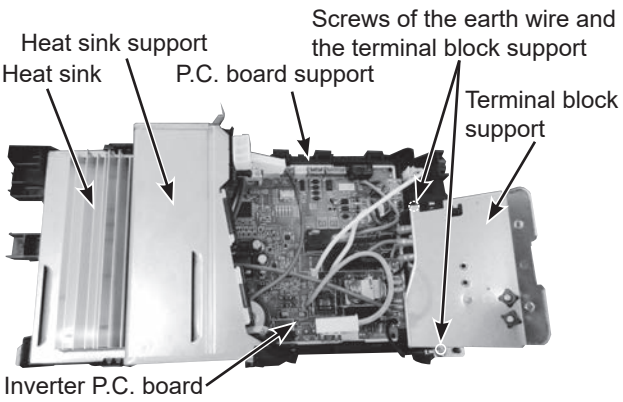
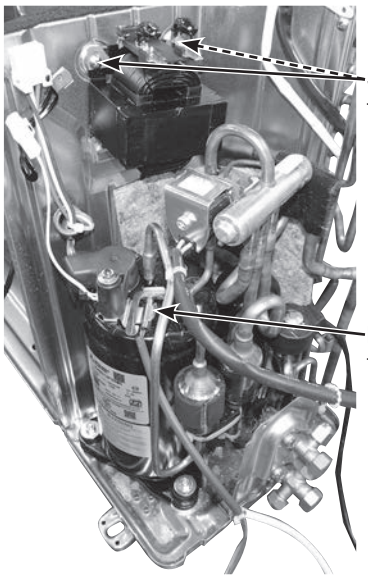
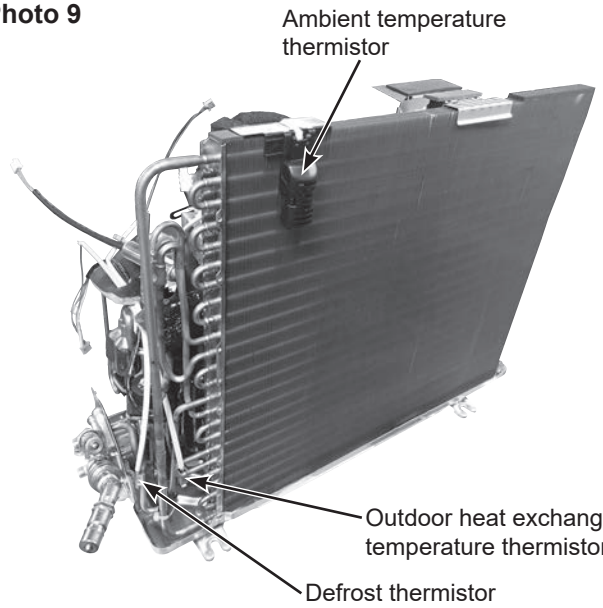
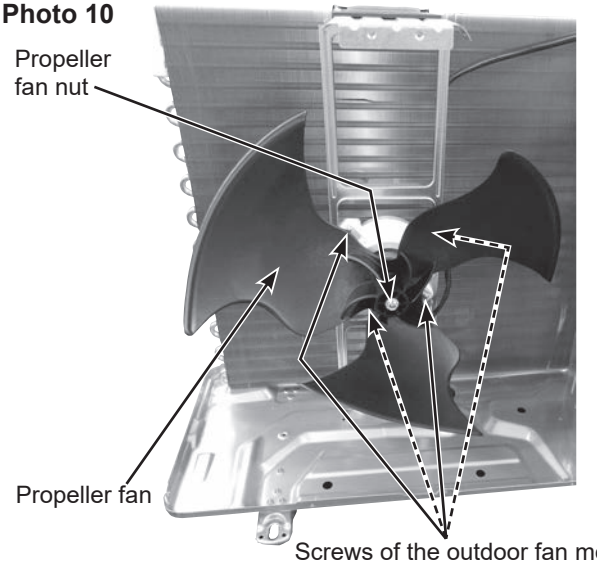
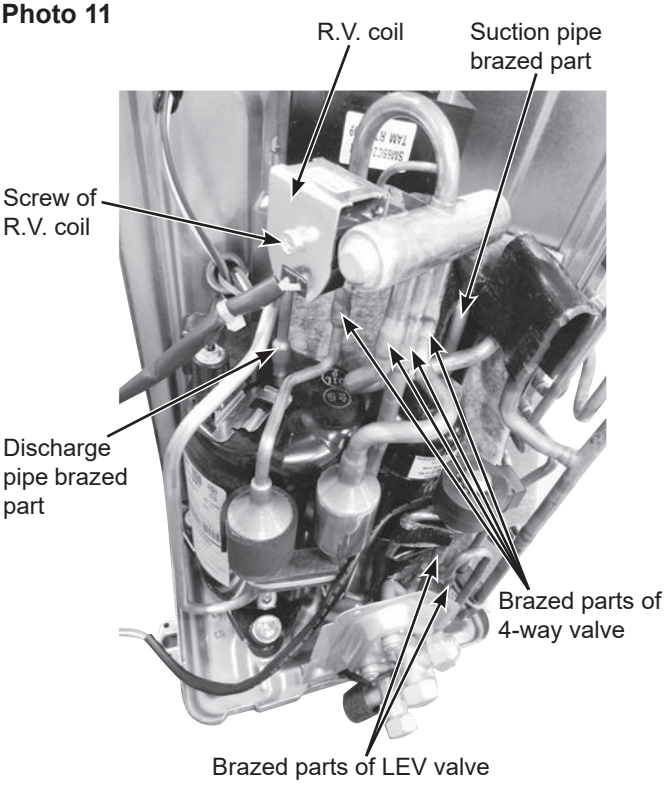


Photo 6 (Inverter assembly)

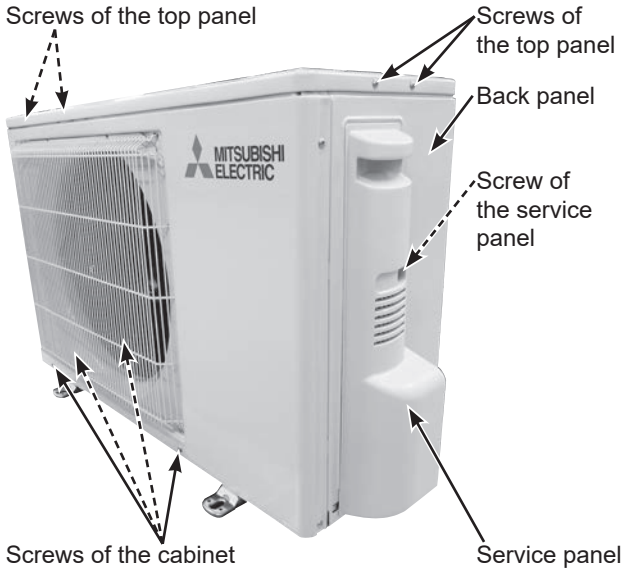
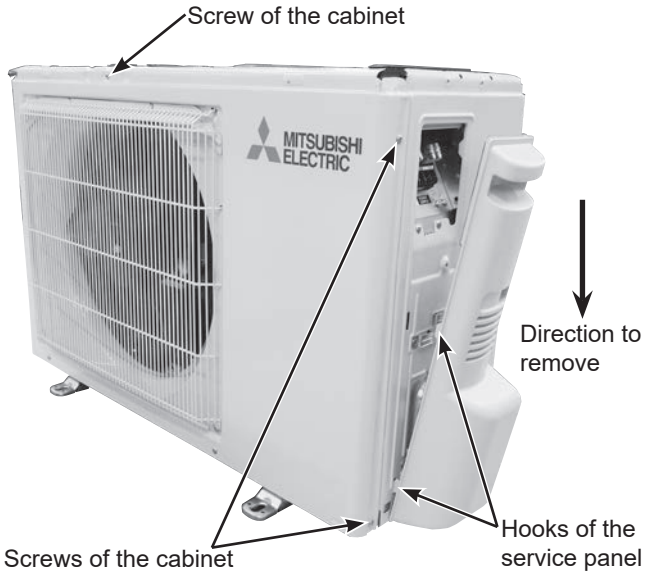
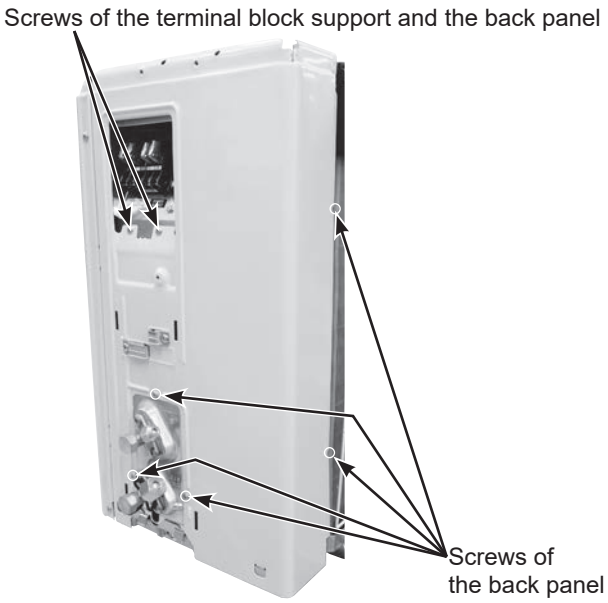


OPERATING PROCEDURE	PHOTOS/FIGURES
4. Removing the discharge temperature thermistor, the defrost thermistor, the ambient temperature thermistor and the outdoor heat exchanger temperature thermistor (1) Remove the cabinet and the panels. (Refer to section 1.) (2) Disconnect the lead wire to the reactor and the following connectors: <Inverter P.C. board> CN641 (Defrost thermistor and discharge temperature thermistor) CN643 (Ambient temperature thermistor) CN644 (Outdoor heat exchanger temperature thermistor) (3) Pull out the discharge temperature thermistor from its holder. (4) Pull out the defrost thermistor from its holder. (Photo 9) (5) Pull out the outdoor heat exchanger temperature thermistor from its holder. (6) Pull out the ambient temperature thermistor from its holder.	**Photo 8** 
5. Removing the outdoor fan motor (1) Remove the cabinet and the panels. (Refer to section 1.) (2) Disconnect the following connectors: <Inverter P.C. board> CN931, CN932 (Fan motor) (3) Remove the fan motor lead wire from where it is fastened on the separator. (4) Remove the propeller fan nut. (5) Remove the propeller fan. (6) Remove the screws fixing the fan motor. (7) Remove the fan motor.	**Photo 9**  **Photo 10** 

OPERATING PROCEDURE	PHOTOS/FIGURES
6. Removing the compressor and the 4-way valve (1) Remove the cabinet and the panels. (Refer to section 1.) (2) Remove the inverter assembly. (Refer to section 2.) (3) Remove the screws of the reactor and remove the reactor. (4) Remove the screws of the separator and remove the separator. (5) Remove the soundproof felt. (6) Remove the terminal cover and the compressor lead wire. (7) Recover gas from the refrigerant circuit. **NOTE:** Recover gas from the pipes until the pressure gauge shows 0 kg/cm^2 (0 MPa). (8) Detach the brazed part of the suction and the discharge pipe connected with the compressor. (9) Detach the brazed part of pipes connected with the 4-way valve. (10) Remove the nuts of compressor legs. (11) Remove the compressor.	**Photo 11** 
7. Removing the LEV assembly (1) Detaching the brazed part of pipes connected with LEV valve.	

13-3. MUZ-AY20VG

NOTE: Turn OFF the power supply before disassembly.

OPERATING PROCEDURE	PHOTOS/FIGURES
1. Removing the cabinet (1) Remove the screw fixing the service panel. (2) Pull down the service panel and remove it. (3) Disconnect the power supply cord and indoor/outdoor connecting wire. (4) Remove the screws fixing the top panel. (5) Remove the top panel. (6) Remove the screws fixing the cabinet. (7) Remove the cabinet. (8) Remove the screws fixing the back panel. (9) Remove the screws of the terminal block support and the back panel. (10) Remove the back panel.	**Photo 1** 
Photo 2  	**Photo 3** 

OPERATING PROCEDURE

2. Removing the inverter assembly and inverter P.C. board

(1) Remove the cabinet and panels. (Refer to section 1.)
(2) Disconnect the lead wire to the reactor and the following connectors:
<Inverter P.C. board>
CN721 (R.V. coil)
CN931, CN932 (Fan motor)
CN641 (Defrost thermistor and discharge temperature thermistor)
CN643 (Ambient temperature thermistor)
CN644 (Outdoor heat exchanger temperature thermistor)
CN724 (Expansion valve coil)
CN64 (Compressor protector)
(3) Remove the compressor connector (CN61).
(4) Remove the screws fixing the heat sink support and the separator.
(5) Remove the fixing screw of the P.B. support and the separator.
(6) Remove the fixing screws of the terminal block support and the back panel.
(7) Remove the inverter assembly.
(8) Remove the heat sink support from the P.C. board support.
(9) Remove the screw of the inverter P.C. board and remove the inverter P.C. board from the P.C. board support.

NOTE: Connection procedure when attaching the inverter P.C. board (Photo 5)

Connect the lead wires of the expansion valve coil to the connector on the inverter P.C. board. Pull the lead wires of the expansion valve coil toward you and put them on the left and the middle hooks on the P.C. board support so that the other lead wires are bundled up as shown in Photo 5.

PHOTOS/FIGURES

Photo 4

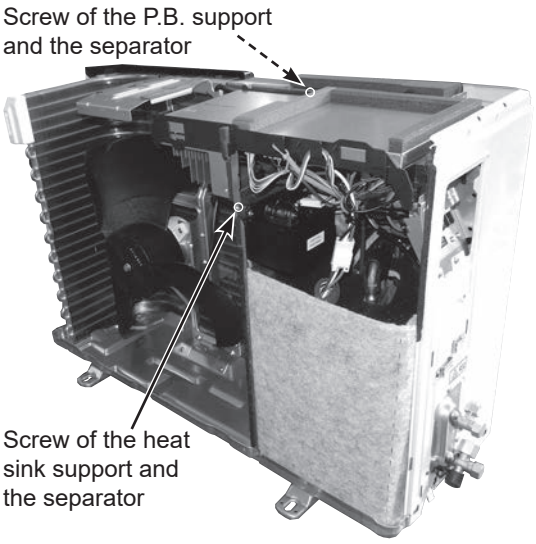


Photo 5

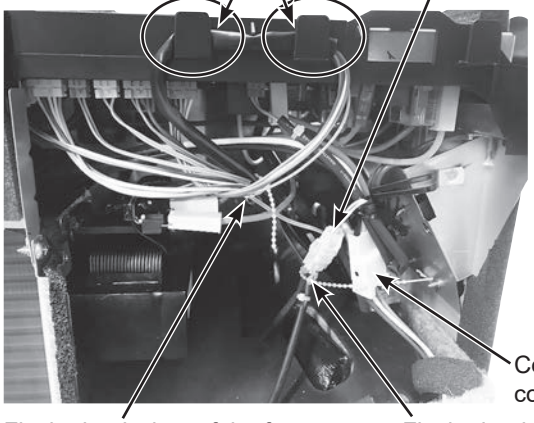
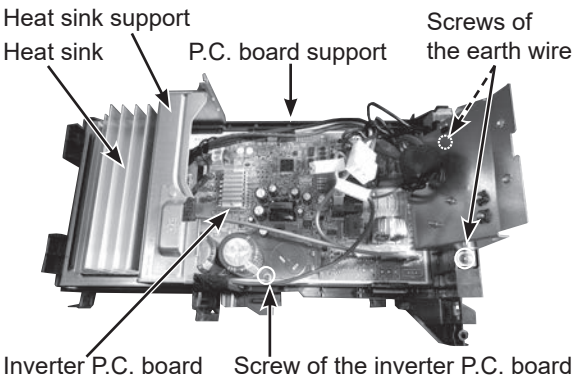
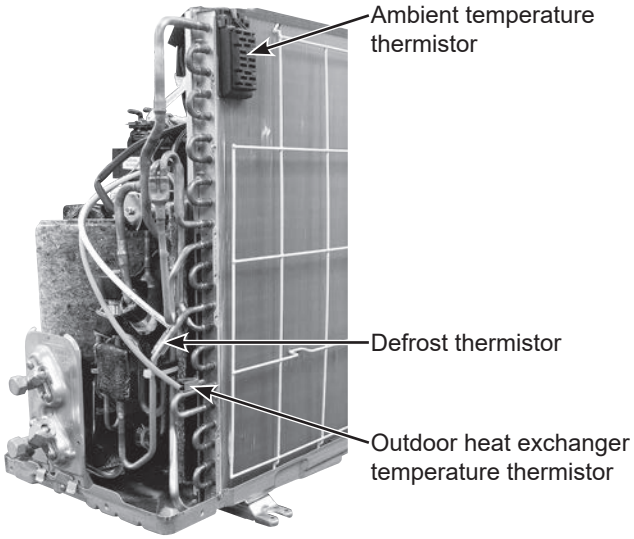
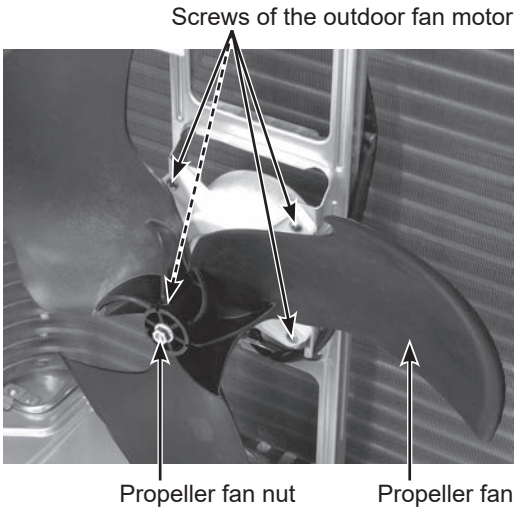
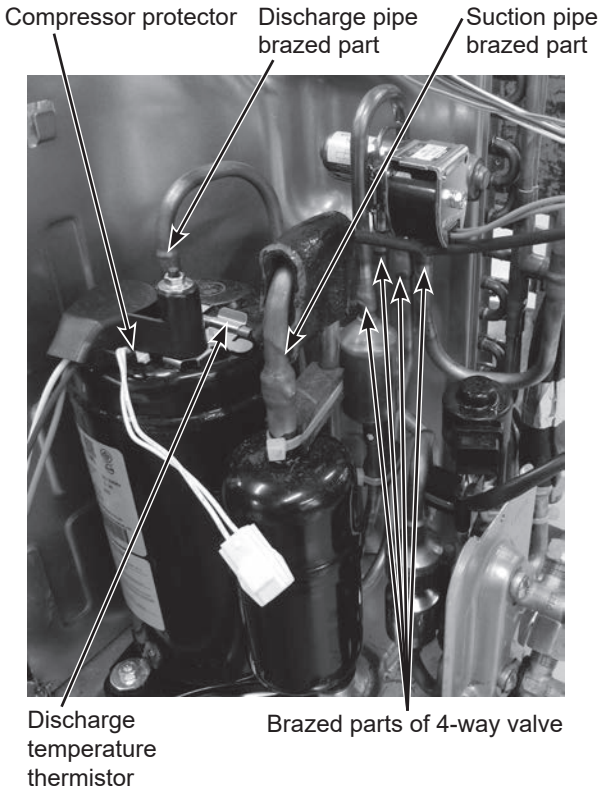
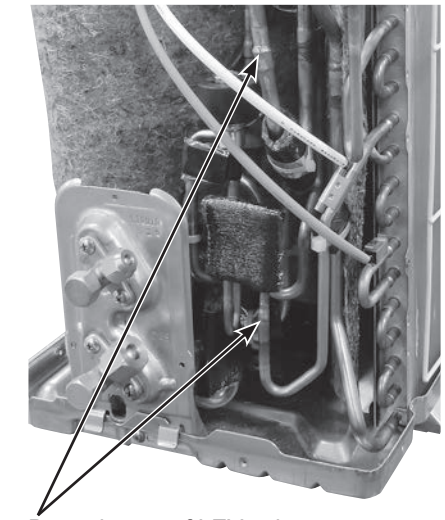


Photo 6 (Inverter assembly)

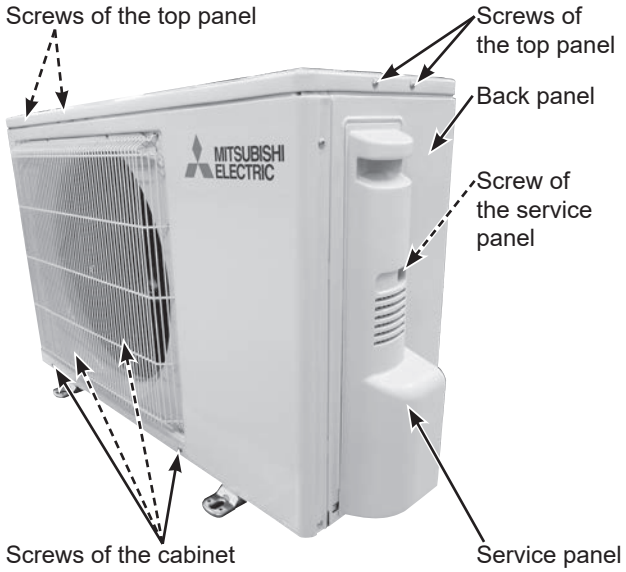
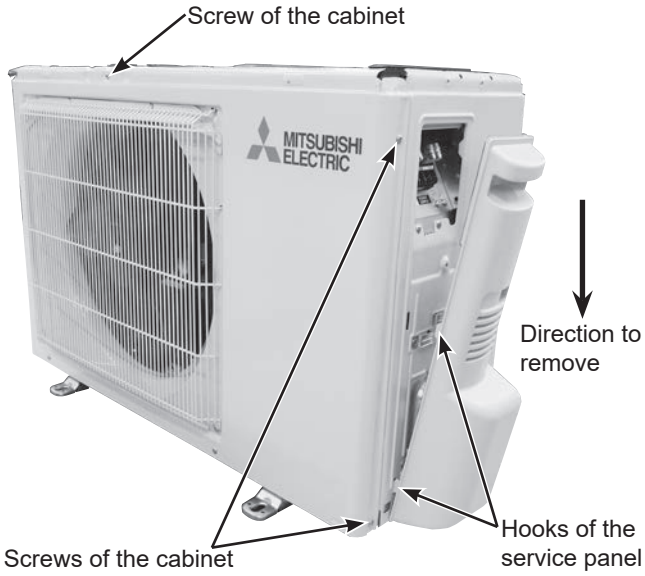
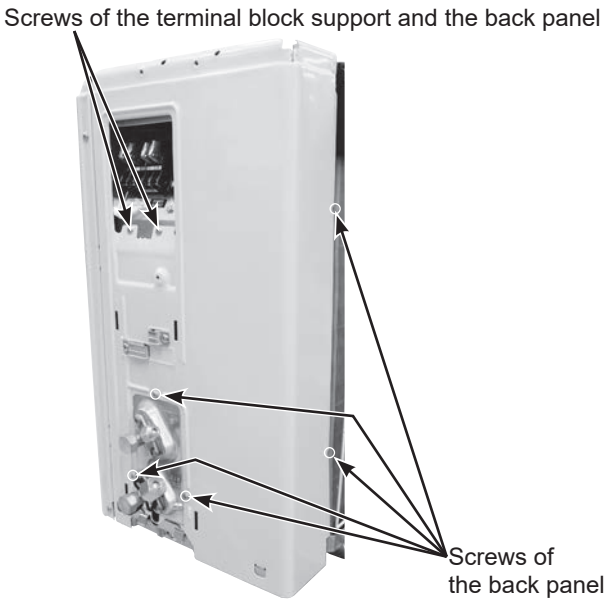


OPERATING PROCEDURE	PHOTOS/FIGURES
3. Removing R.V. coil (1) Remove the cabinet and panels. (Refer to section 1.) (2) Disconnect the following connectors: <Inverter P.C. board> CN721 (R.V. coil) (3) Remove the R.V. coil.	**Photo 7** 
4. Removing the discharge temperature thermistor, defrost thermistor, outdoor heat exchanger temperature thermistor and ambient temperature thermistor (1) Remove the cabinet and panels. (Refer to section 1.) (2) Disconnect the lead wire to the reactor and the following connectors: <Inverter P.C. board> CN641 (Defrost thermistor and discharge temperature thermistor) CN643 (Ambient temperature thermistor) CN644 (Outdoor heat exchanger temperature thermistor) (3) Pull out the discharge temperature thermistor from its holder. (4) Pull out the defrost thermistor from its holder. (5) Pull out the outdoor heat exchanger temperature thermistor from its holder. (6) Pull out the ambient temperature thermistor from its holder.	**Photo 8** 
5. Removing outdoor fan motor (1) Remove the cabinet and panels. (Refer to section 1.) (2) Disconnect the following connectors: <Inverter P.C. board> CN931, CN932 (Fan motor) (3) Remove the propeller fan nut. (4) Remove the propeller fan. (5) Remove the screws fixing the fan motor. (6) Remove the fan motor.	

OPERATING PROCEDURE	PHOTOS/FIGURES
6. Removing the compressor and 4-way valve (1) Remove the cabinet and panels. (Refer to section 1.) (2) Remove the inverter assembly. (Refer to section 2.) (3) Recover gas from the refrigerant circuit. **NOTE:** Recover gas from the pipes until the pressure gauge shows 0 kg/cm^2 (0 MPa). (4) Detach the brazed part of the suction and the discharge pipe connected with compressor. (5) Remove the compressor nuts. (6) Remove the compressor. (7) Detach the brazed part of pipes connected with 4-way valve.	**Photo 9** 
7. Removing the LEV assembly (1) Detaching the brazed part of pipes connected with LEV valve.	**Photo 10** 

13-4. MUZ-AY20VG2

NOTE: Turn OFF the power supply before disassembly.

OPERATING PROCEDURE	PHOTOS/FIGURES
1. Removing the cabinet (1) Remove the screw fixing the service panel. (2) Pull down the service panel and remove it. (3) Disconnect the power supply cord and indoor/outdoor connecting wire. (4) Remove the screws fixing the top panel. (5) Remove the top panel. (6) Remove the screws fixing the cabinet. (7) Remove the cabinet. (8) Remove the screws fixing the back panel. (9) Remove the screws of the terminal block support and the back panel. (10) Remove the back panel.	**Photo 1** 
Photo 2  	**Photo 3** 

OPERATING PROCEDURE

2. Removing the inverter assembly and inverter P.C. board

(1) Remove the cabinet, service panel and top panel. (Refer to section 1.)
(2) Disconnect the lead wire to the reactor and the following connectors:
<Inverter P.C. board>
CN721 (R.V. coil)
CN931, CN932 (Fan motor)
CN641 (Defrost thermistor and discharge temperature thermistor)
CN643 (Ambient temperature thermistor)
CN644 (Outdoor heat exchanger temperature thermistor)
CN724 (Expansion valve coil)
CN64 (Compressor protector)
(3) Remove the compressor connector (CN61).
(4) Remove the screws fixing the heat sink support and the separator.
(5) Remove the fixing screws of the terminal block support and the back panel.
(6) Remove the inverter assembly.
(7) Remove the screws of the earth wires.
(8) Remove the PB cover.
(9) Remove the screw of the inverter P.C. board and remove the inverter P.C. board from the P.C. board support.

*** Connection procedure when attaching the inverter P.C. board (Photo 7)**

1. Connect the lead wires of the expansion valve coil to the connector on the inverter P.C. board. Pull the lead wires of the expansion valve coil toward you and put them on the left and center hooks on the P.C. board support so that the other lead wires are bundled up as shown in Photo 7.

PHOTOS/FIGURES

Photo 4

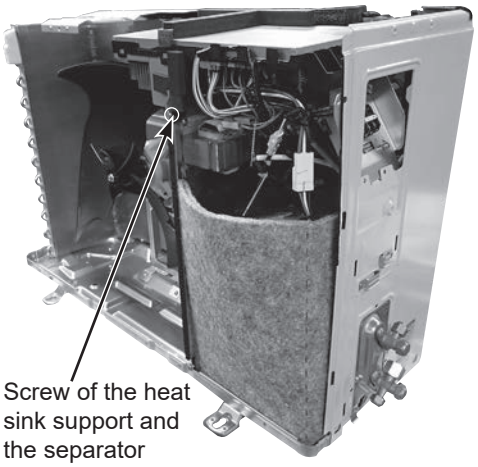


Photo 5 (Inverter assembly)

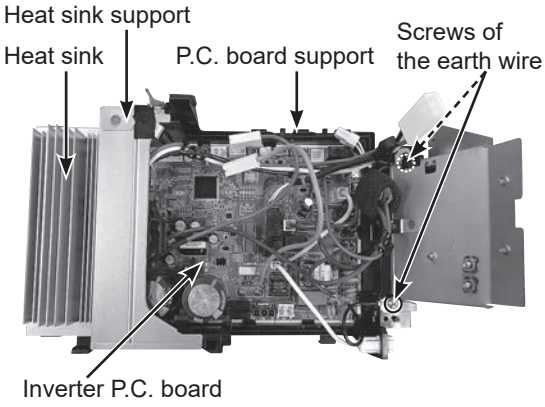


Photo 7

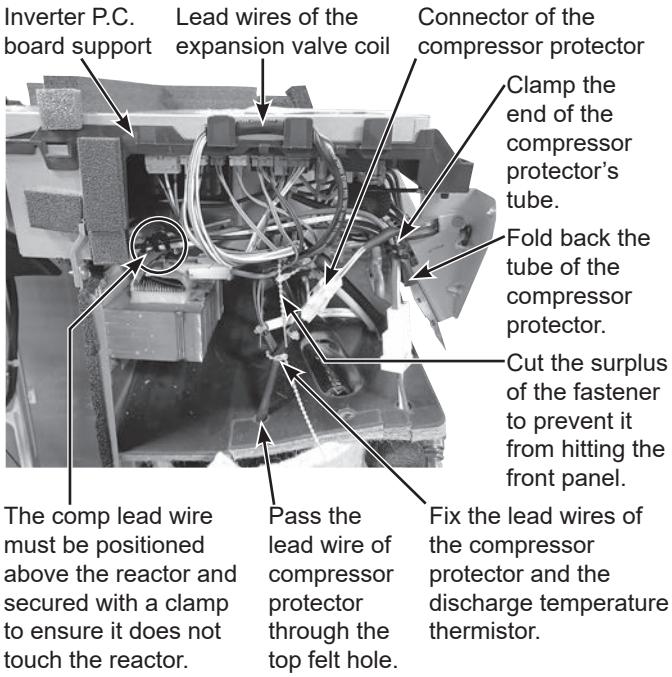
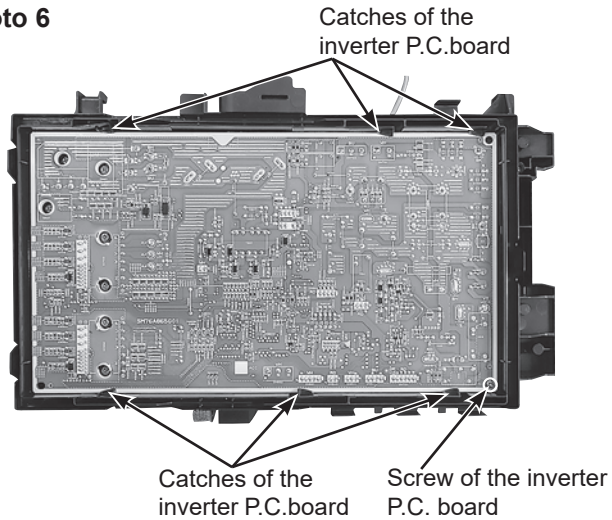
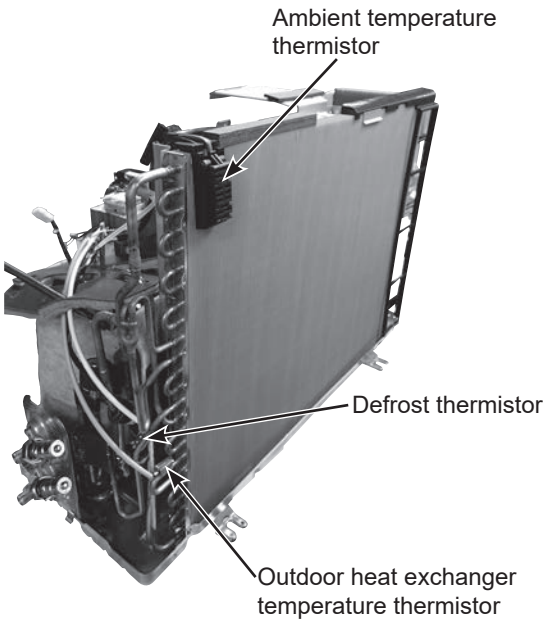
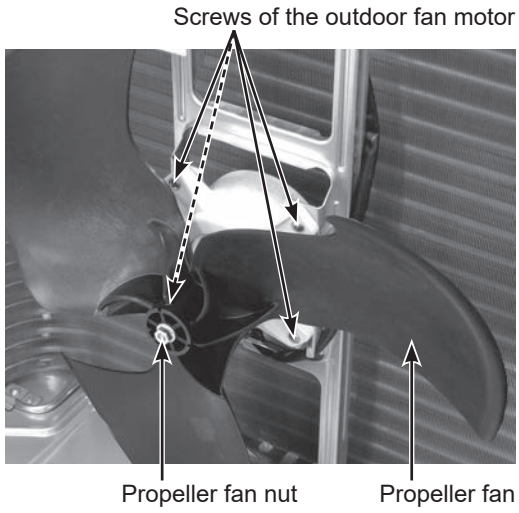
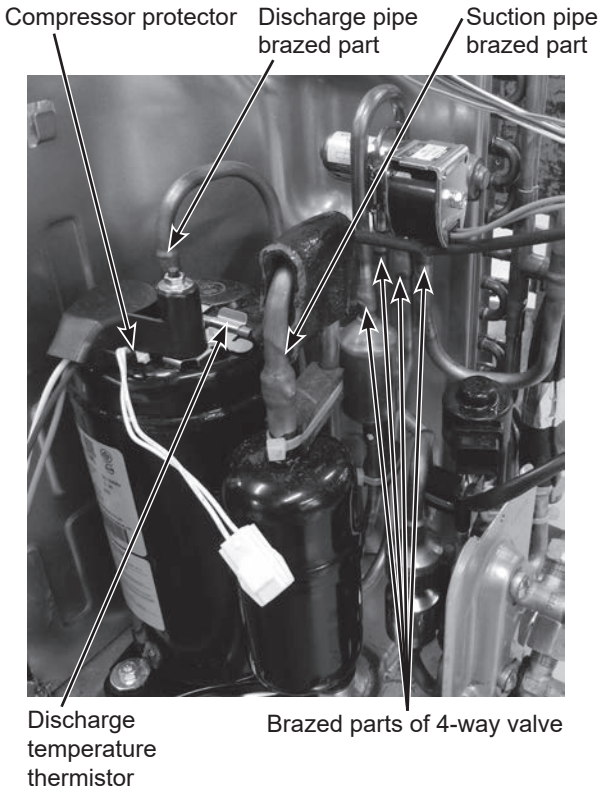
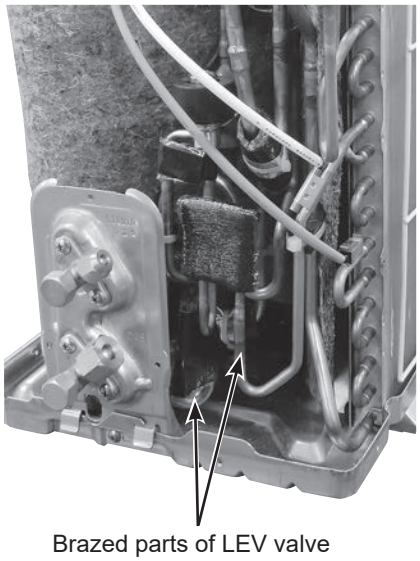


Photo 6



OPERATING PROCEDURE	PHOTOS/FIGURES
3. Removing R.V. coil (1) Remove the cabinet and panels. (Refer to section 1.) (2) Disconnect the following connectors: <Inverter P.C. board> CN721 (R.V. coil) (3) Remove the R.V. coil.	**Photo 8** 
4. Removing the discharge temperature thermistor, defrost thermistor, outdoor heat exchanger temperature thermistor and ambient temperature thermistor (1) Remove the cabinet and panels. (Refer to section 1.) (2) Disconnect the lead wire to the reactor and the following connectors: <Inverter P.C. board> CN641 (Defrost thermistor and discharge temperature thermistor) CN643 (Ambient temperature thermistor) CN644 (Outdoor heat exchanger temperature thermistor) (3) Pull out the discharge temperature thermistor from its holder. (4) Pull out the defrost thermistor from its holder. (5) Pull out the outdoor heat exchanger temperature thermistor from its holder. (6) Pull out the ambient temperature thermistor from its holder.	**Photo 9** 
5. Removing outdoor fan motor (1) Remove the cabinet and panels. (Refer to section 1.) (2) Disconnect the following connectors: <Inverter P.C. board> CN931, CN932 (Fan motor) (3) Remove the propeller fan nut. (4) Remove the propeller fan. (5) Remove the screws fixing the fan motor. (6) Remove the fan motor.	

OPERATING PROCEDURE	PHOTOS/FIGURES
6. Removing the compressor and 4-way valve (1) Remove the cabinet and panels. (Refer to section 1.) (2) Remove the inverter assembly. (Refer to section 2.) (3) Recover gas from the refrigerant circuit. **NOTE:** Recover gas from the pipes until the pressure gauge shows 0 kg/cm^2 (0 MPa). (4) Detach the brazed part of the suction and the discharge pipe connected with compressor. (5) Remove the compressor nuts. (6) Remove the compressor. (7) Detach the brazed part of pipes connected with 4-way valve.	**Photo 10** 
7. Removing the LEV assembly (1) Detaching the brazed part of pipes connected with LEV valve.	**Photo 11** 

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